

24 JUNE 2024

Photo link available [here](#).

## MEDIA RELEASE

### REX HEADS WEST AS BEST DOMESTIC CARRIER

Just days ahead of its first domestic flights to Perth from Melbourne and Adelaide, Rex has topped both Qantas and Virgin to be the most reliable major airline in Australia, latest figures show.

Data released today by the Bureau of Infrastructure and Transport Research Economics (BITRE) reveals Rex had a near perfect cancellation rate, and beat the major two in on-time performance.

More than 99 per cent of all Rex scheduled domestic flights took to the skies in May, with the airline cancelling just 0.6 per cent of its Boeing 737 services during the latest reporting period.

Rex's on time departure rate was similarly impressive, with figures showing 85.5 per cent of Rex domestic flights left on time, well ahead of Virgin on 79.2 per cent and Qantas on 81.1 per cent.

On-time arrivals data also saw Rex edge out its major rivals. Close to 83 per cent of Rex domestic flights arrived on time, compared to 77.9 per cent at Virgin and 79.5 per cent at Qantas.

Rex Chairman, the Hon John Sharp AM said the results are great news ahead of its inaugural flights to Perth on Friday, and testament to the hard work and outstanding service of Rex staff.

"We are excited to be bringing our jets to Perth and cannot wait for passengers on our new services to WA to experience the country style hospitality Rex is famous for," Mr Sharp said.

"Our staff and crew always go above and beyond for our passengers and that dedication and diligence is reflected in these latest figures, when you compare us against the major carriers.

"Every time Rex enters a new domestic market there has been downward pressure on airfares, so our message to Australians is, if you want competition, all you have to do is support it."

The Australian Airports Association confirmed to media last week that Rex's \$99 sale fare was the cheapest to Perth in almost 15 years, while its standards fares were the lowest in a decade.

Airline	Domestic On-time Arrivals
Rex	82.7%
Qantas	79.5%
Jetstar	79.1%
Virgin Australia	77.9%

*Comparison of all major carriers servicing the busiest domestic routes puts Rex Boeing 737s #1*

Airline	Domestic On-time Departures
Rex	85.5%
Qantas	81.1%
Virgin Australia	79.2%
Jetstar	76.6%

**Media Contact:** Rex Corporate Communications: +61 402 438 361 or [media@rex.com.au](mailto:media@rex.com.au)