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MEDIA RELEASE


REX AGAIN LEADS ON-TIME PERFORMANCE

Repeating its performance in Financial Year (FY) 2012/13, Regional Express (Rex) has again achieved the best on-time departure rate amongst all Australian carriers analysed by the Bureau of Infrastructure, Transport and Regional Economics (BITRE) in their annual 2013/14 Domestic Airline On-Time Performance Report.

Rex achieved an 88.6% on-time departure rate, ahead of Virgin Australia Regional (84.8%), QantasLink (82.3%) and Jetstar (78.8%). Additionally, Rex recorded the lowest cancellation rate (0.5%), five times lower than its main competitor, QantasLink, at 2.5%. The rest of the carriers cancelled flights three to four times more than Rex. This undisputedly cements Rex's status as Australia's most reliable carrier.

Rex Chief Operating Officer Neville Howell said, "Rex operates a vast network throughout South Australia, Victoria, Tasmania, New South Wales and Queensland with extremely diverse operating conditions; this includes contending with winter fog and snow and with the highly congested airspace at Sydney Airport to which half our flights operate. The industry leading 88.6% on-time departure rate and 0.5% cancellation rate is testament to the dedication and efficiency of our frontline and operational staff who executed more than 63,000 flights within the past year."

On-Time Performance FY 2012/13 and FY 2013/14

Airline	On-Time Departure		Cancellation Rate (%)	
	FY 2014	FY 2013	FY 2014	FY 2013
 Regional Express	1st	1st	0.5%	0.7%
QantasLink	5th	6th	2.5%	2.5%
Virgin Australia Regional	3rd	4th	1.3%	2.4%
Qantas	2nd	2nd	1.3%	1.6%
Virgin Australia	4th	3rd	1.5%	1.7%
Jetstar	6th	8th	1.9%	1.3%
Tigerair	7th	5th	2.2%	1.2%
Skywest*	N/A	7th	N/A	0.2%

*Skywest incorporated into Virgin Australia Regional effective 7 May 2013

Regional Express (Rex) is Australia's largest independent regional airline operating a fleet of more than 40 Saab 340 aircraft on some 1,300 weekly flights to 36 destinations throughout New South Wales, Victoria, Tasmania, South Australia and Queensland. The Rex Group comprises Regional Express, air freight and charter operator Pel-Air Aviation and Dubbo-based regional airline Air Link, as well as the pilot academy Australian Airline Pilot Academy.

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