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MEDIA RELEASE

REX – NUMBER 1 AIRLINE FOR RELIABILITY

Rex remains Australia's most reliable airline with official figures again confirming it had the best on-time performance (OTP) and the lowest cancellation rate of any carrier last month.

The Bureau of Infrastructure and Transport Research Economics (BITRE) analysis shows 82.2% of Rex flights in August departed on-time.

All other airlines - including Qantas, Jetstar and Virgin - continued to struggle, recording dismal OTP results.

The data reveals only 56.9% of Jetstar flights departed on time while Qantas' performance was not much better at 61.8%. Virgin could only manage to successfully dispatch 69.7% of its flights on time.

Just 0.8% of Rex flights were cancelled, with the Qantas Group recording a cancellation rate that is over 500% higher.

"Contrary to what other carriers want you to believe, shocking reliability and equally appalling customer service is not an inevitable outcome even in today's very challenging environment. Rex will operate over 80,000 flights over the next year, about 20% of all domestic flights, and we are able to keep our OTP and cancellation rate close to pre COVID levels. What sets Rex apart is our motivated and hard-working staff who are prepared to go above and beyond to provide a safe, affordable and reliable service that Australia has learnt to depend on," Deputy Chairman, the Hon John Sharp AM, observed.

Rex is Australia's largest independent regional and domestic airline operating a fleet of 61 Saab 340 and 7 Boeing 737-800NG aircraft to 58 destinations throughout all states in Australia. In addition to the airline Rex, the Rex Group comprises wholly owned subsidiaries Pel-Air Aviation (air freight, aeromedical and charter operator) and the two pilot academies, Australian Airline Pilot Academy in Wagga Wagga and Ballarat.

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