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MEDIA RELEASE

REX MOST RELIABLE. AGAIN

Rex has continued its record-breaking run as Australia's most reliable airline with the latest data showing it's a country mile in front of all other carriers.

In September Rex had both the highest rate of on-time departures (OTD) and the lowest rate of cancellations.

The latest snapshot of reliability was released today by the Bureau of Infrastructure and Transport Research Economics (BITRE).

It shows 77.8% of the 5717 flights Rex operated in September departed on time while 2.6% were cancelled, a result which trumped the operating performance of the six other airlines including Virgin, Qantas and Jetstar.

Rex's domestic network had an OTD rate of nearly 80% which was 13% better than Virgin, 12.6% ahead of Jetstar and almost 10% in front of Qantas.

Rex cancelled just two Boeing 737 flights last month, which represented a cancellation rate of 0.2%. Jetstar recorded the industry's worst result cancelling 371 flights or nearly 5% of its flights.

"These results once again re-inforce Rex's reputation as the clear industry leader in terms of punctuality and reliability," Rex Deputy Chairman, Hon John Sharp AM, said.

"They also demolish the claim by Qantas to be Australia's most reliable airline, a lie which has been perpetuated for over six months and was repeated again before a Senate committee on 27 September."

To set the record straight, here are the figures of the last FY and of the last three months:

| | FY 22/23 | | JULY-SEP 23 | |
|---------------------|--------------------|--------------------|--------------------|--------------------|
| | On Time Departures | Cancellation Rates | On Time Departures | Cancellation Rates |
| Rex Group | 74.7% | 1.9% | 78.4% | 2.0% |
| Qantas Group | 69.1% | 4.3% | 72.0% | 3.7% |
| Virgin Group | 67.4% | 3.5% | 64.7% | 4.8% |

"The simple fact is the figures don't lie. If you want to have the greatest certainty of reaching your destination on time or at all, fly with Rex because our reliability is without peer in Australia," Mr Sharp said.

Rex is Australia's largest independent regional and domestic airline operating a fleet of 58 Saab 340 and 9 Boeing 737-800NG aircraft to 57 destinations throughout all states in Australia. In addition to the airline Rex, the Rex Group comprises wholly owned subsidiaries Pel-Air Aviation (air freight, aeromedical and charter operator), the Australian Airline Pilot Academy with campuses in Wagga Wagga and Ballarat, and propeller maintenance organisation, Australian Aerospace Propeller Maintenance. Rex is also a 50% shareholder of National Jet Express (NJE), a premier Fly-In-Fly-Out (FIFO), charter and freight operator.

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Members of the Rex Group

