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**Department of Infrastructure, Regional Development and Cities**

Bureau of Infrastructure, Transport and Regional Economics

STATISTICAL REPORT



## Aviation

Domestic airline on time performance  
February 2019

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# Foreword

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines. Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spreadsheet format on the BITRE website have been revised to reflect these changes. Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8 000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. There were 65 routes that met this definition in February 2019. Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2018.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Regional Express, Tigerair Australia, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are audited internally by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>.



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# Industry performance

For February 2019, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines) averaged 82.9 per cent for on time arrivals and 84.3 per cent for on time departures. Cancellations represented 1.9 per cent of all scheduled flights. The equivalent figures for February 2018 were 84.3 per cent for on time arrivals, 85.5 per cent for on time departures and 1.3 per cent for cancellations.

This month's on time arrivals figure was higher than the long term average performance for all routes (82.5 per cent) and the on time departures figure was also higher than the long term average (83.8 per cent). The rate of cancellations was higher than the long term average of 1.5 per cent.

Virgin Australia achieved the highest on time arrivals among the major domestic airlines at 85.7 per cent followed by Qantas at 83.2 per cent, Jetstar at 78.1 per cent and Tigerair Australia at 71.0 per cent. Of the regional airlines, QantasLink recorded 85.4 per cent for on time arrivals, followed by Regional Express at 83.1 per cent and Virgin Australia Regional Airlines at 79.6 per cent. The Qantas network (Qantas and QantasLink combined operations) recorded 84.4 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 85.4 per cent.

Virgin Australia also achieved the highest level of on time departures among the major domestic airlines for February 2019 at 88.0 per cent, followed by Qantas at 84.8 per cent, Jetstar at 76.3 per cent and Tigerair Australia at 70.4 per cent. Of the regional airlines, Regional Express recorded 86.9 per cent for on time departures, followed by QantasLink at 86.6 per cent and Virgin Australia Regional Airlines at 84.2 per cent. The Qantas network recorded 85.7 per cent for on time departures while the Virgin Australia network recorded 87.7 per cent.

Tigerair Australia recorded the highest percentage of cancellations (5.6 per cent) during the month, followed by Qantas (2.3 per cent), QantasLink (2.2 per cent), Jetstar (1.8 per cent), Virgin Australia (1.5 per cent), Virgin Australia Regional Airlines (0.7 per cent) and Regional Express (0.6 per cent).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 65 routes are shown on pages 10-23.

Of the 65 routes which met the criteria for on time performance reporting in February 2019, the Bundaberg-Brisbane route had the highest percentage of on time arrivals (97.8 per cent) and the Brisbane-Bundaberg and Bundaberg-Brisbane routes had the highest percentage of on time departures (both at 95.7 per cent). The Launceston-Sydney route had the lowest percentage of on time arrivals (56.3 per cent) and the lowest percentage of on time departures (61.3 per cent).

Cancellations were highest on the Proserpine-Sydney and Sydney-Proserpine routes at 7.1 per cent, followed by the Townsville-Brisbane route at 6.8 per cent, the Brisbane-Townsville route

at 6.5 per cent, the Brisbane-Proserpine, Cairns-Townsville and Proserpine-Brisbane routes at 5.9 per cent and the Sydney-Melbourne and Melbourne-Sydney routes at 5.4 per cent.

Bundaberg Airport recorded the highest percentage of on time arrivals (95.7 per cent) and the highest percentage of on time departures (also 95.7 per cent). Ballina Airport recorded the lowest percentage of on time arrivals (67.2 per cent) and Ayers Rock Airport recorded the lowest percentage of on time departures (69.2 per cent). These figures only refer to reported routes and do not cover all flights at these airports.



Table 1 On time performance for February 2019 — Total Industry

|   | <i>Sectors</i>   |              | <i>Arrivals On Time</i> |          | <i>Departures On Time</i> |          | <i>Cancellations</i> |          |
|---|------------------|--------------|-------------------------|----------|---------------------------|----------|----------------------|----------|
|   | <i>Scheduled</i> | <i>Flown</i> | <i>No.</i>              | <i>%</i> | <i>No.</i>                | <i>%</i> | <i>No.</i>           | <i>%</i> |
| Jetstar                                       | 6 080            | 5 969        | 4 661                   | 78.1     | 4 556                     | 76.3     | 111                  | 1.8      |
| Qantas  | 8 099            | 7 915        | 6 587                   | 83.2     | 6 708                     | 84.8     | 184                  | 2.3      |
| QantasLink                                    | 9 489            | 9 283        | 7 924                   | 85.4     | 8 038                     | 86.6     | 206                  | 2.2      |
| Regional Express                              | 5 532            | 5 501        | 4 572                   | 83.1     | 4 778                     | 86.9     | 31                   | 0.6      |
| Tigerair Australia                            | 2 155            | 2 035        | 1 445                   | 71.0     | 1 433                     | 70.4     | 120                  | 5.6      |
| Virgin Australia                              | 10 879           | 10 714       | 9 185                   | 85.7     | 9 423                     | 88.0     | 165                  | 1.5      |
| Virgin Australia Regional Airlines            | 681              | 676          | 538                     | 79.6     | 569                       | 84.2     | 5                    | 0.7      |
| All Airlines                                  | 42 915           | 42 093       | 34 912                  | 82.9     | 35 505                    | 84.3     | 822                  | 1.9      |
| Qantas - all QF designated services           | 17 588           | 17 198       | 14 511                  | 84.4     | 14 746                    | 85.7     | 390                  | 2.2      |
| Virgin Australia - all VA designated services | 11 560           | 11 390       | 9 723                   | 85.4     | 9 992                     | 87.7     | 170                  | 1.5      |

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 65 routes are shown on pages 10-23.

Table 2 Top ten routes for on time performance for February 2019 (participating airlines only)

| <i>Arrivals</i>       |                    | <i>Departures</i>     |                    |
|-----------------------|--------------------|-----------------------|--------------------|
| <i>Route</i>          | <i>On Time (%)</i> | <i>Route</i>          | <i>On Time (%)</i> |
| Bundaberg-Brisbane    | 97.8               | Brisbane-Bundaberg    | 95.7               |
| Brisbane-Hobart       | 97.0               | Bundaberg-Brisbane    | 95.7               |
| Adelaide-Gold Coast   | 96.2               | Brisbane-Hobart       | 95.5               |
| Brisbane-Bundaberg    | 95.7               | Adelaide-Port Lincoln | 95.2               |
| Brisbane-Darwin       | 95.2               | Port Lincoln-Adelaide | 94.9               |
| Port Lincoln-Adelaide | 94.9               | Adelaide-Gold Coast   | 94.2               |
| Townsville-Sydney     | 94.6               | Perth-Port Hedland    | 94.1               |
| Adelaide-Port Lincoln | 94.6               | Brisbane-Darwin       | 94.0               |
| Brisbane-Emerald      | 94.3               | Townsville-Brisbane   | 93.8               |
| Gold Coast-Adelaide   | 94.2               | Brisbane-Emerald      | 93.1               |

Table 3 Top ten airports for on time performance for February 2019 (participating airlines and reported routes only)

| <i>Arrivals</i> |                    | <i>Departures</i> |                    |
|-----------------|--------------------|-------------------|--------------------|
| <i>Airport</i>  | <i>On Time (%)</i> | <i>Airport</i>    | <i>On Time (%)</i> |
| Bundaberg       | 95.7               | Bundaberg         | 95.7               |
| Port Lincoln    | 94.6               | Port Lincoln      | 94.9               |
| Emerald         | 94.3               | Emerald           | 91.2               |
| Port Hedland    | 93.5               | Broome            | 91.1               |
| Mount Isa       | 92.0               | Newman            | 89.7               |
| Coffs Harbour   | 89.9               | Townsville        | 89.4               |
| Newman          | 89.1               | Perth             | 89.4               |
| Darwin          | 89.1               | Karratha          | 89.2               |
| Karratha        | 89.0               | Port Hedland      | 88.8               |
| Kalgoorlie      | 89.0               | Canberra          | 88.7               |

## Total industry on time performance

Figure 1 On time performance (by month from February 2016)—Total Industry

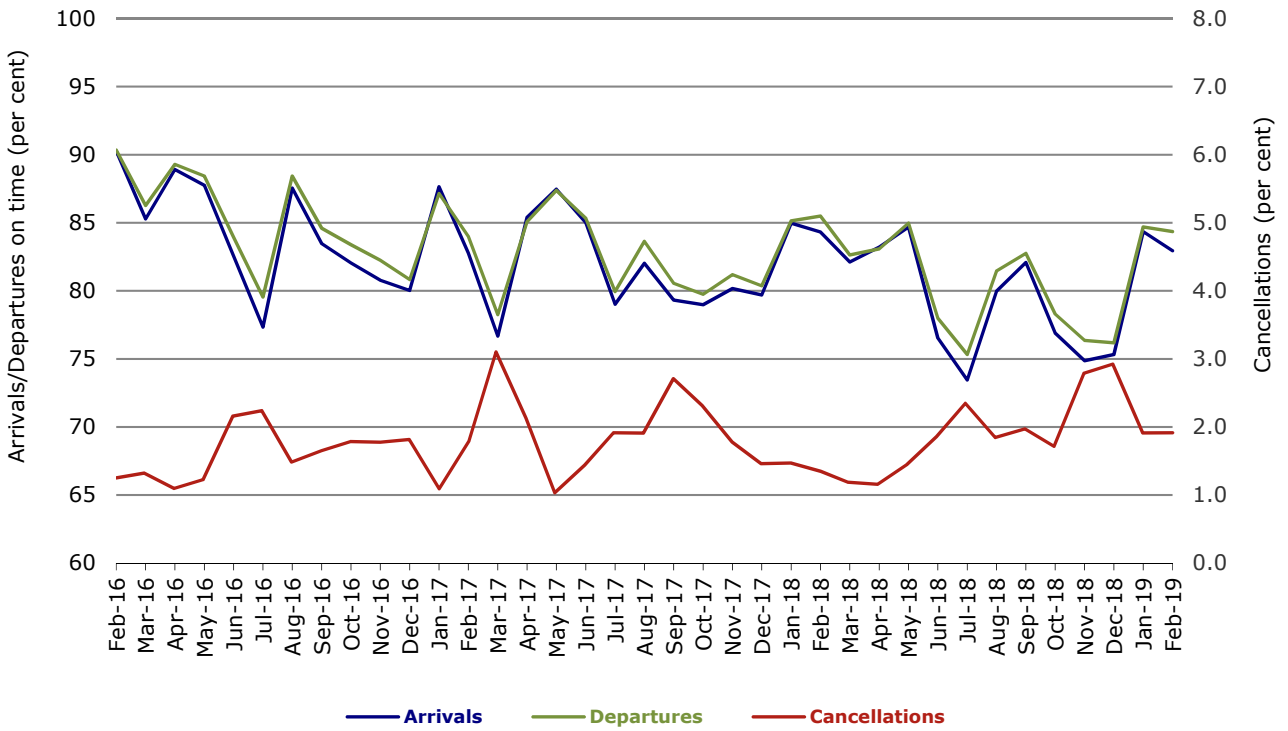


Figure 2 Arrivals on time (by month from February 2018)



Figure 3 Departures on time (by month from February 2018)

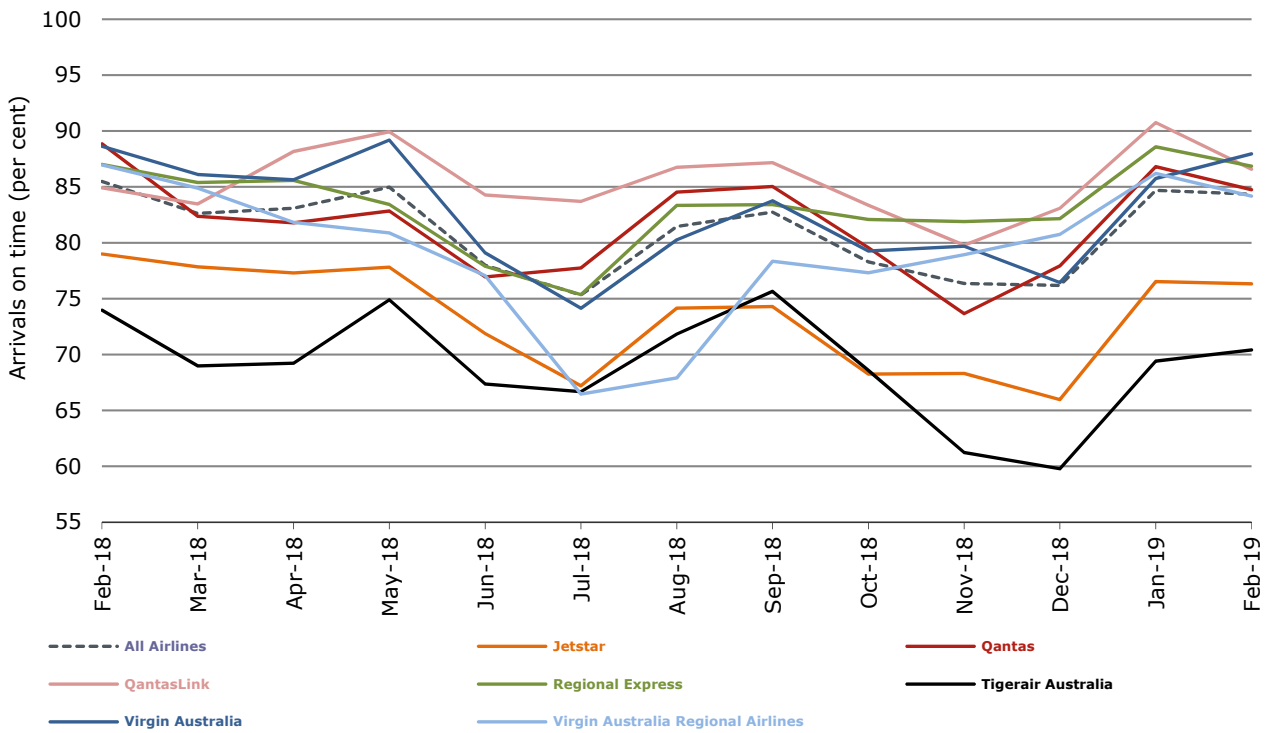
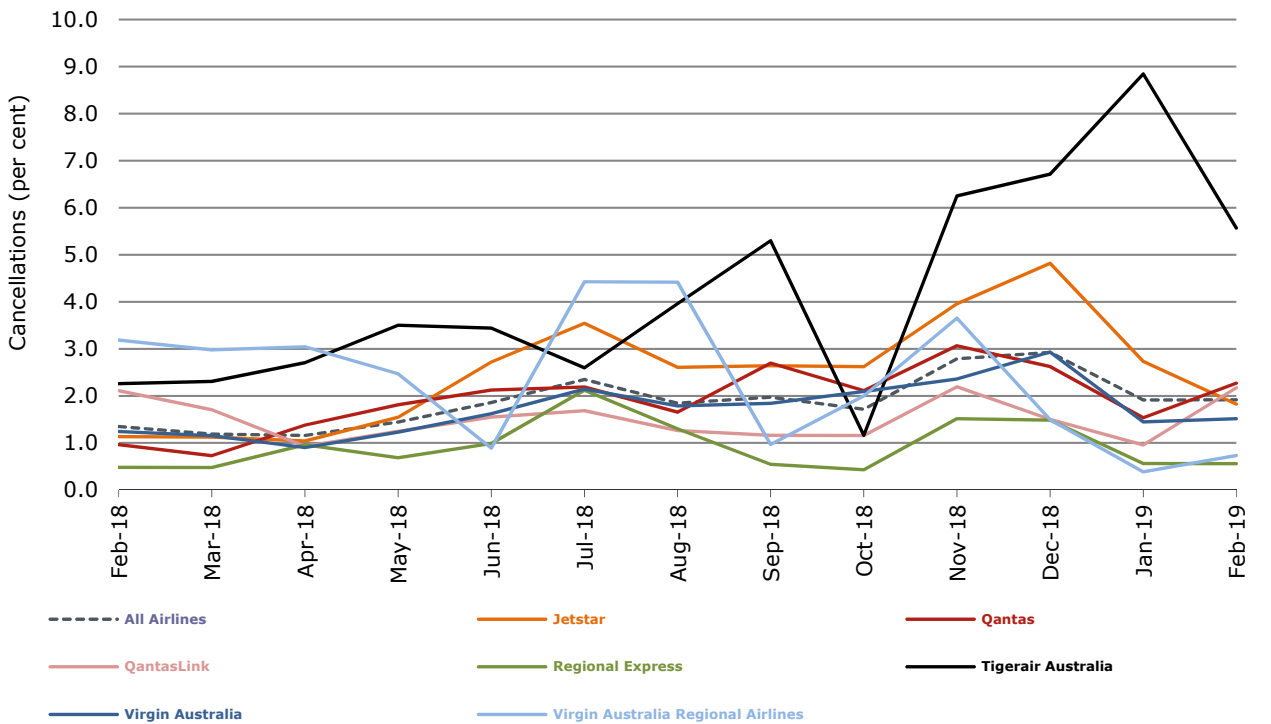


Figure 4 Cancellations (by month from February 2018)



## Major domestic airlines on time performance

Figure 5 On time performance (by month from February 2016)—Jetstar

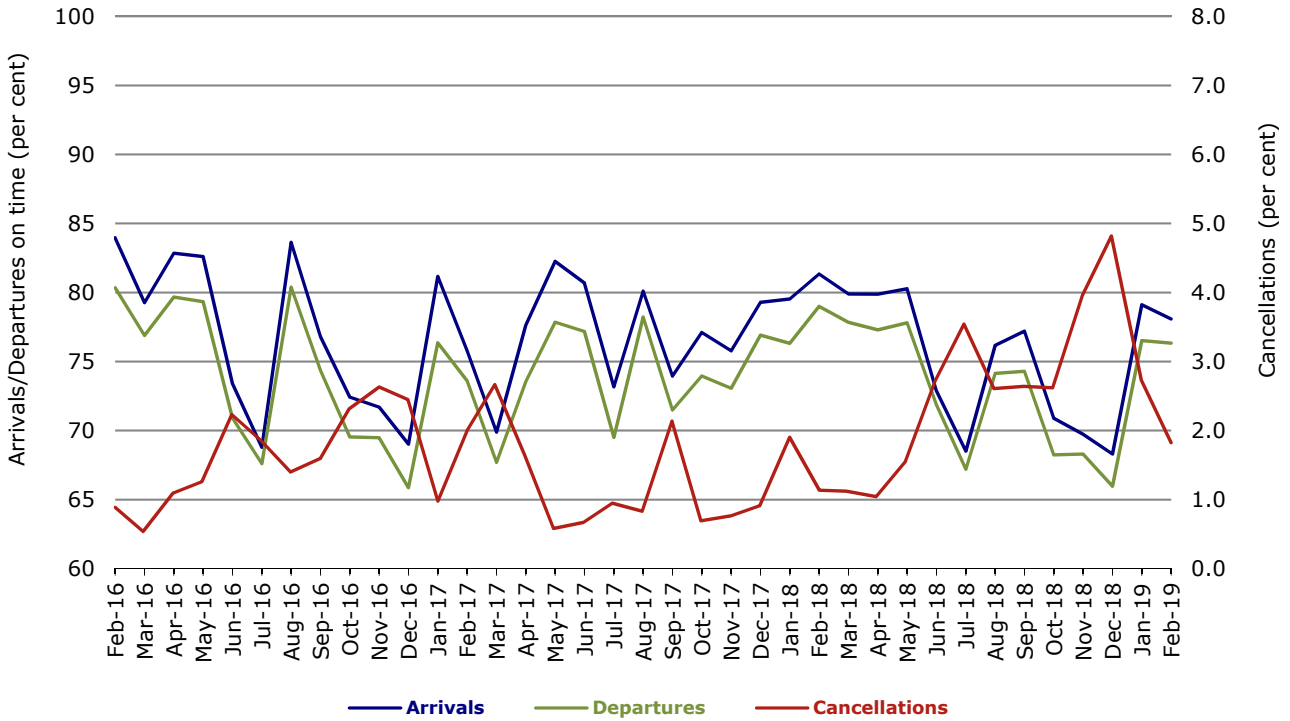


Figure 6 On time performance (by month from February 2016)—Qantas

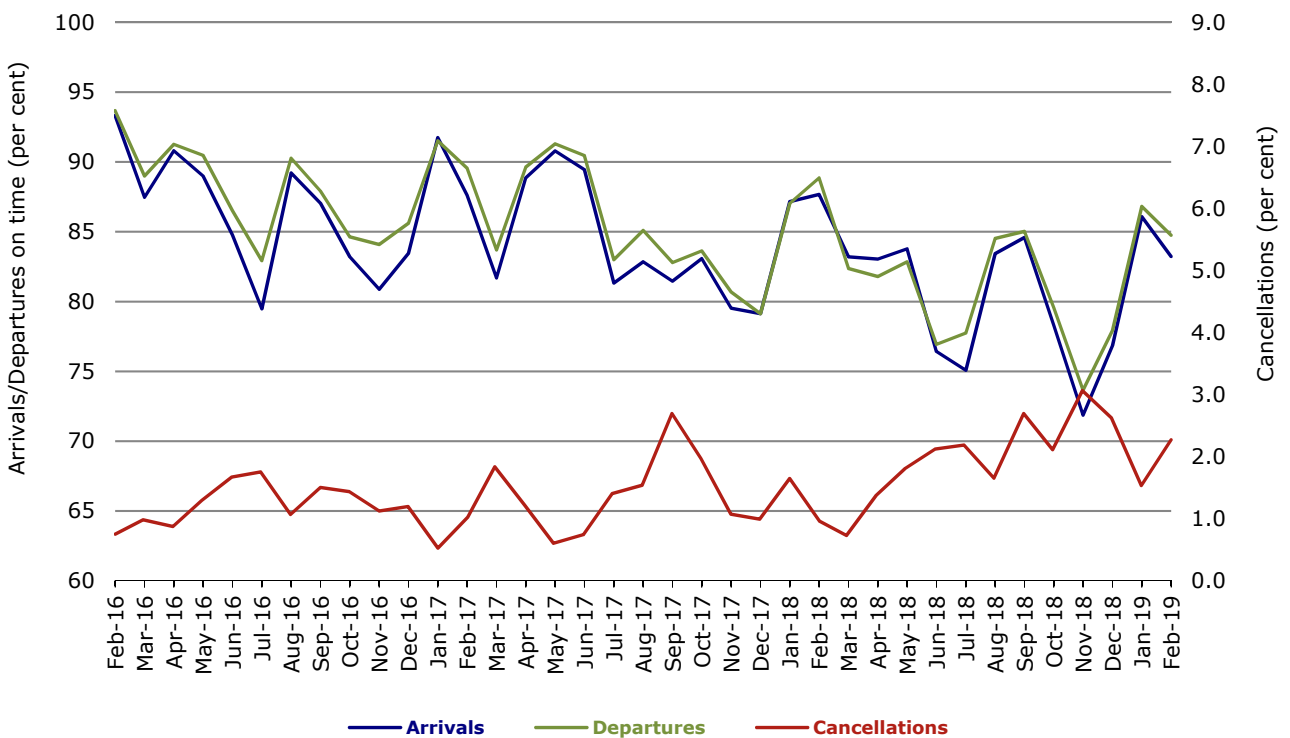


Figure 7 On time performance (by month from February 2016)—Tigerair Australia

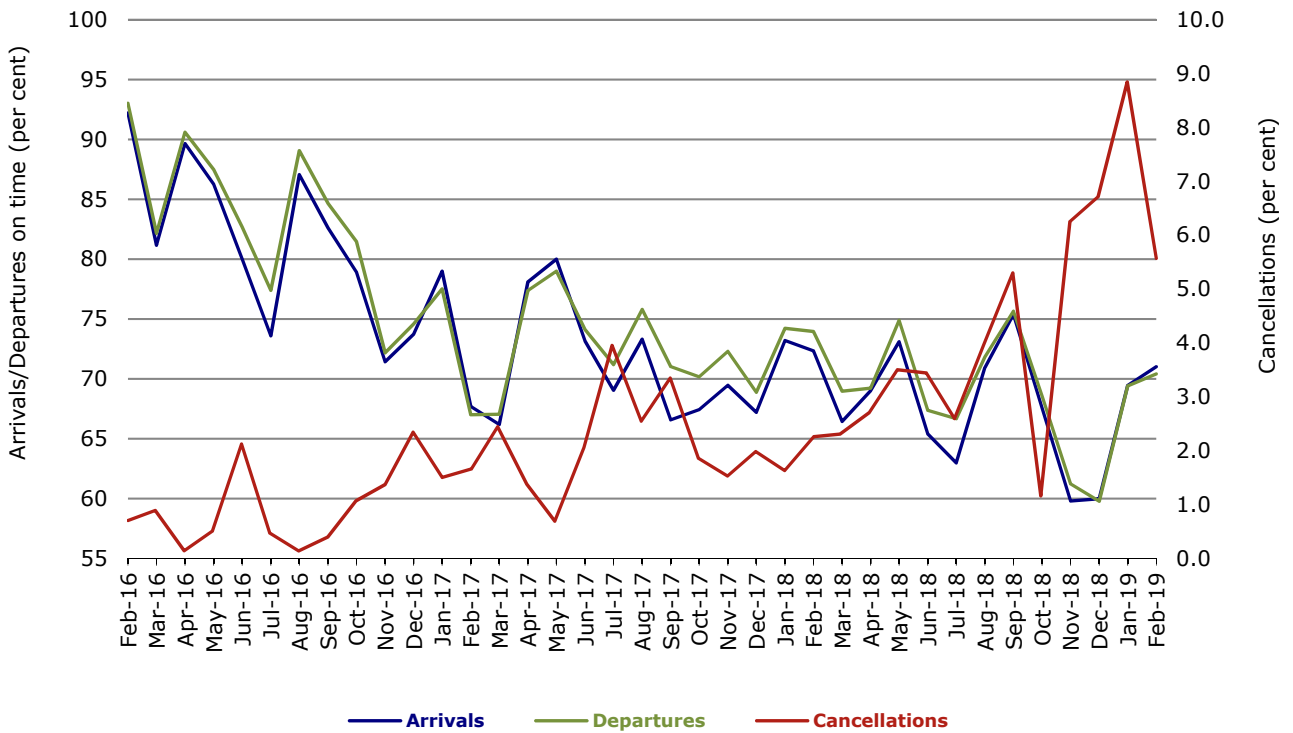
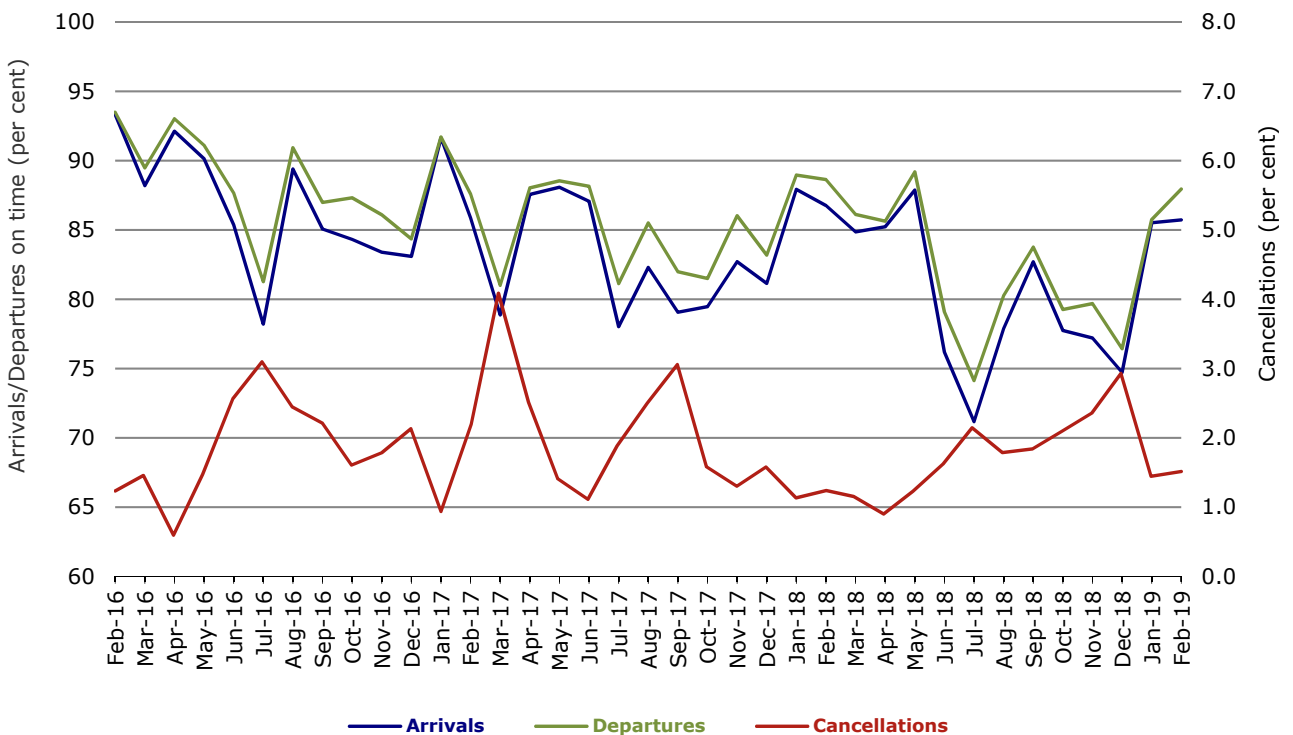


Figure 8 On time performance (by month from February 2016)—Virgin Australia



## Major regional airlines on time performance

Figure 9 On time performance (by month from February 2016)—QantasLink

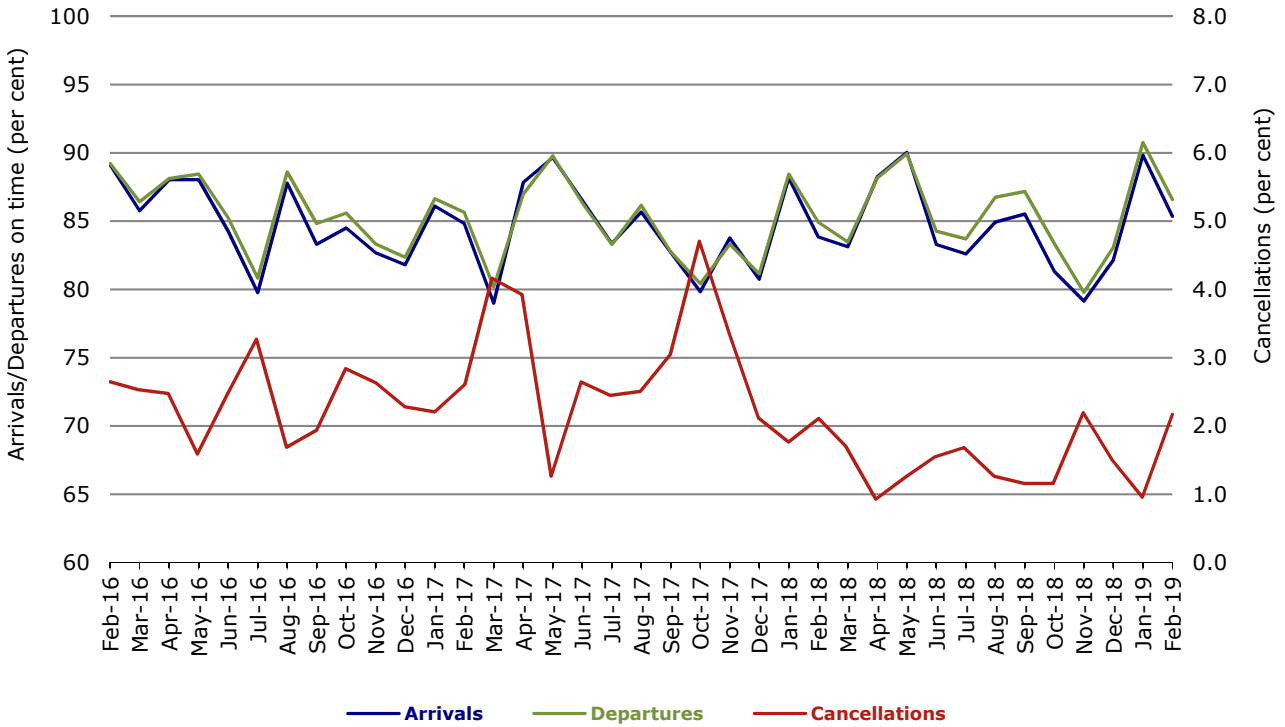


Figure 10 On time performance (by month from February 2016)—Regional Express

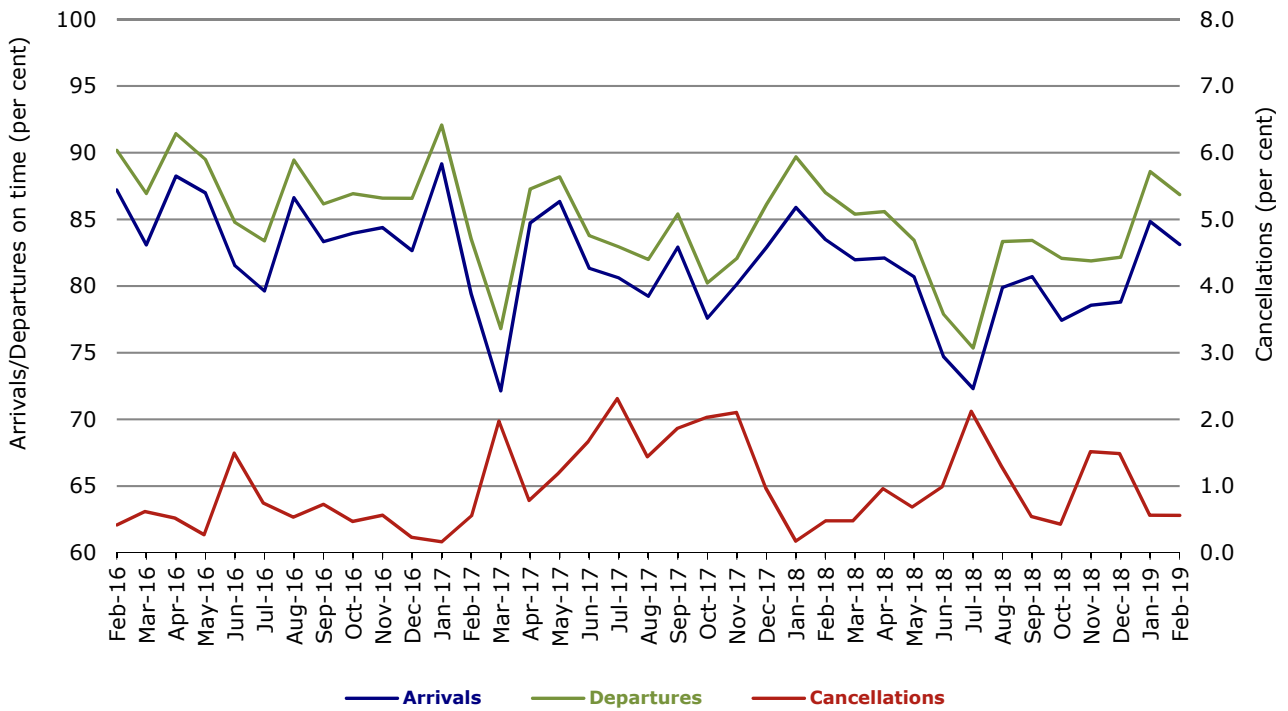
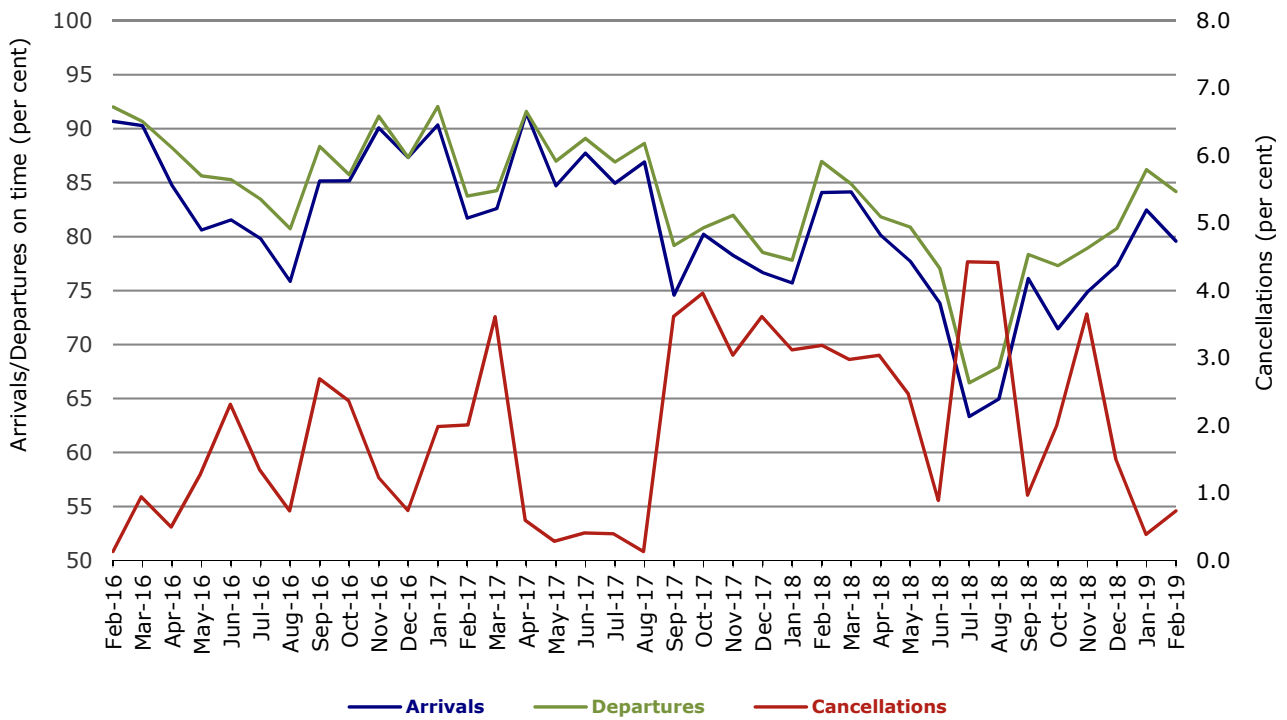


Figure 11 On time performance (by month from February 2016)  
Virgin Australia Regional Airlines



## Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 65 routes which meet this definition. Over time, however, routes which meet this definition may change as airline networks and traffic levels vary.

|                                    | Sectors |       | Arrivals<br>On Time |       | Departures<br>On Time |       | Cancellations |      |
|------------------------------------|---------|-------|---------------------|-------|-----------------------|-------|---------------|------|
|                                    | Sched.  | Flown | No.                 | %     | No.                   | %     | No.           | %    |
| <b>Adelaide-Alice Springs</b>      |         |       |                     |       |                       |       |               |      |
| Qantas                             | 28      | 28    | 25                  | 89.3  | 23                    | 82.1  | 0             | 0.0  |
| Virgin Australia                   | 19      | 19    | 16                  | 84.2  | 17                    | 89.5  | 0             | 0.0  |
| All Airlines                       | 47      | 47    | 41                  | 87.2  | 40                    | 85.1  | 0             | 0.0  |
| <b>Adelaide-Brisbane</b>           |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 20      | 20    | 20                  | 100.0 | 18                    | 90.0  | 0             | 0.0  |
| Qantas                             | 56      | 56    | 53                  | 94.6  | 51                    | 91.1  | 0             | 0.0  |
| QantasLink                         | 44      | 42    | 39                  | 92.9  | 39                    | 92.9  | 2             | 4.5  |
| Tigerair Australia                 | 28      | 26    | 20                  | 76.9  | 22                    | 84.6  | 2             | 7.1  |
| Virgin Australia                   | 102     | 101   | 96                  | 95.0  | 97                    | 96.0  | 1             | 1.0  |
| All Airlines                       | 250     | 245   | 228                 | 93.1  | 227                   | 92.7  | 5             | 2.0  |
| <b>Adelaide-Canberra</b>           |         |       |                     |       |                       |       |               |      |
| Qantas                             | 40      | 40    | 35                  | 87.5  | 36                    | 90.0  | 0             | 0.0  |
| QantasLink                         | 4       | 4     | 2                   | 50.0  | 4                     | 100.0 | 0             | 0.0  |
| Virgin Australia                   | 24      | 24    | 21                  | 87.5  | 22                    | 91.7  | 0             | 0.0  |
| All Airlines                       | 68      | 68    | 58                  | 85.3  | 62                    | 91.2  | 0             | 0.0  |
| <b>Adelaide-Gold Coast</b>         |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 24      | 24    | 23                  | 95.8  | 23                    | 95.8  | 0             | 0.0  |
| Virgin Australia                   | 28      | 28    | 27                  | 96.4  | 26                    | 92.9  | 0             | 0.0  |
| All Airlines                       | 52      | 52    | 50                  | 96.2  | 49                    | 94.2  | 0             | 0.0  |
| <b>Adelaide-Melbourne</b>          |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 104     | 102   | 76                  | 74.5  | 74                    | 72.5  | 2             | 1.9  |
| Qantas                             | 261     | 260   | 224                 | 86.2  | 229                   | 88.1  | 1             | 0.4  |
| Tigerair Australia                 | 70      | 70    | 42                  | 60.0  | 43                    | 61.4  | 0             | 0.0  |
| Virgin Australia                   | 257     | 256   | 220                 | 85.9  | 225                   | 87.9  | 1             | 0.4  |
| Virgin Australia Regional Airlines | 10      | 8     | 7                   | 87.5  | 7                     | 87.5  | 2             | 20.0 |
| All Airlines                       | 702     | 696   | 569                 | 81.8  | 578                   | 83.0  | 6             | 0.9  |
| <b>Adelaide-Perth</b>              |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 24      | 23    | 21                  | 91.3  | 20                    | 87.0  | 1             | 4.2  |
| Qantas                             | 98      | 98    | 92                  | 93.9  | 82                    | 83.7  | 0             | 0.0  |
| Virgin Australia                   | 28      | 28    | 27                  | 96.4  | 26                    | 92.9  | 0             | 0.0  |
| Virgin Australia Regional Airlines | 41      | 41    | 23                  | 56.1  | 22                    | 53.7  | 0             | 0.0  |
| All Airlines                       | 191     | 190   | 163                 | 85.8  | 150                   | 78.9  | 1             | 0.5  |
| <b>Adelaide-Port Lincoln</b>       |         |       |                     |       |                       |       |               |      |
| QantasLink                         | 99      | 98    | 89                  | 90.8  | 89                    | 90.8  | 1             | 1.0  |
| Regional Express                   | 196     | 196   | 189                 | 96.4  | 191                   | 97.4  | 0             | 0.0  |
| All Airlines                       | 295     | 294   | 278                 | 94.6  | 280                   | 95.2  | 1             | 0.3  |
| <b>Adelaide-Sydney</b>             |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 104     | 100   | 85                  | 85.0  | 84                    | 84.0  | 4             | 3.8  |
| Qantas                             | 203     | 200   | 173                 | 86.5  | 180                   | 90.0  | 3             | 1.5  |
| QantasLink                         | 36      | 35    | 27                  | 77.1  | 28                    | 80.0  | 1             | 2.8  |
| Tigerair Australia                 | 28      | 27    | 11                  | 40.7  | 11                    | 40.7  | 1             | 3.6  |
| Virgin Australia                   | 151     | 151   | 134                 | 88.7  | 137                   | 90.7  | 0             | 0.0  |
| All Airlines                       | 522     | 513   | 430                 | 83.8  | 440                   | 85.8  | 9             | 1.7  |



|                               | Sectors |       | Arrivals<br>On Time |       | Departures<br>On Time |       | Cancellations |     |
|-------------------------------|---------|-------|---------------------|-------|-----------------------|-------|---------------|-----|
|                               | Sched.  | Flown | No.                 | %     | No.                   | %     | No.           | %   |
| <b>Albury-Sydney</b>          |         |       |                     |       |                       |       |               |     |
| QantasLink                    | 92      | 90    | 72                  | 80.0  | 75                    | 83.3  | 2             | 2.2 |
| Regional Express              | 82      | 82    | 70                  | 85.4  | 75                    | 91.5  | 0             | 0.0 |
| Virgin Australia              | 53      | 52    | 46                  | 88.5  | 44                    | 84.6  | 1             | 1.9 |
| All Airlines                  | 227     | 224   | 188                 | 83.9  | 194                   | 86.6  | 3             | 1.3 |
| <b>Alice Springs-Adelaide</b> |         |       |                     |       |                       |       |               |     |
| Qantas                        | 28      | 28    | 26                  | 92.9  | 23                    | 82.1  | 0             | 0.0 |
| Virgin Australia              | 20      | 20    | 19                  | 95.0  | 19                    | 95.0  | 0             | 0.0 |
| All Airlines                  | 48      | 48    | 45                  | 93.8  | 42                    | 87.5  | 0             | 0.0 |
| <b>Alice Springs-Darwin</b>   |         |       |                     |       |                       |       |               |     |
| QantasLink                    | 39      | 37    | 31                  | 83.8  | 33                    | 89.2  | 2             | 5.1 |
| Virgin Australia              | 19      | 19    | 17                  | 89.5  | 17                    | 89.5  | 0             | 0.0 |
| All Airlines                  | 58      | 56    | 48                  | 85.7  | 50                    | 89.3  | 2             | 3.4 |
| <b>Armidale-Sydney</b>        |         |       |                     |       |                       |       |               |     |
| QantasLink                    | 106     | 102   | 78                  | 76.5  | 81                    | 79.4  | 4             | 3.8 |
| Regional Express              | 67      | 66    | 49                  | 74.2  | 56                    | 84.8  | 1             | 1.5 |
| All Airlines                  | 173     | 168   | 127                 | 75.6  | 137                   | 81.5  | 5             | 2.9 |
| <b>Ayers Rock-Sydney</b>      |         |       |                     |       |                       |       |               |     |
| Jetstar                       | 24      | 24    | 16                  | 66.7  | 16                    | 66.7  | 0             | 0.0 |
| Virgin Australia              | 28      | 28    | 22                  | 78.6  | 20                    | 71.4  | 0             | 0.0 |
| All Airlines                  | 52      | 52    | 38                  | 73.1  | 36                    | 69.2  | 0             | 0.0 |
| <b>Ballina-Sydney</b>         |         |       |                     |       |                       |       |               |     |
| Jetstar                       | 72      | 68    | 55                  | 80.9  | 50                    | 73.5  | 4             | 5.6 |
| Regional Express              | 20      | 20    | 14                  | 70.0  | 16                    | 80.0  | 0             | 0.0 |
| Virgin Australia              | 28      | 26    | 22                  | 84.6  | 21                    | 80.8  | 2             | 7.1 |
| All Airlines                  | 120     | 114   | 91                  | 79.8  | 87                    | 76.3  | 6             | 5.0 |
| <b>Brisbane-Adelaide</b>      |         |       |                     |       |                       |       |               |     |
| Jetstar                       | 20      | 20    | 20                  | 100.0 | 20                    | 100.0 | 0             | 0.0 |
| Qantas                        | 52      | 52    | 49                  | 94.2  | 45                    | 86.5  | 0             | 0.0 |
| QantasLink                    | 44      | 43    | 34                  | 79.1  | 36                    | 83.7  | 1             | 2.3 |
| Tigerair Australia            | 28      | 26    | 22                  | 84.6  | 22                    | 84.6  | 2             | 7.1 |
| Virgin Australia              | 103     | 103   | 95                  | 92.2  | 96                    | 93.2  | 0             | 0.0 |
| All Airlines                  | 247     | 244   | 220                 | 90.2  | 219                   | 89.8  | 3             | 1.2 |
| <b>Brisbane-Bundaberg</b>     |         |       |                     |       |                       |       |               |     |
| QantasLink                    | 111     | 111   | 105                 | 94.6  | 105                   | 94.6  | 0             | 0.0 |
| Virgin Australia              | 28      | 28    | 28                  | 100.0 | 28                    | 100.0 | 0             | 0.0 |
| All Airlines                  | 139     | 139   | 133                 | 95.7  | 133                   | 95.7  | 0             | 0.0 |
| <b>Brisbane-Cairns</b>        |         |       |                     |       |                       |       |               |     |
| Jetstar                       | 76      | 73    | 62                  | 84.9  | 58                    | 79.5  | 3             | 3.9 |
| Qantas                        | 32      | 32    | 32                  | 100.0 | 31                    | 96.9  | 0             | 0.0 |
| QantasLink                    | 79      | 79    | 71                  | 89.9  | 72                    | 91.1  | 0             | 0.0 |
| Tigerair Australia            | 28      | 28    | 18                  | 64.3  | 19                    | 67.9  | 0             | 0.0 |
| Virgin Australia              | 124     | 124   | 112                 | 90.3  | 114                   | 91.9  | 0             | 0.0 |
| All Airlines                  | 339     | 336   | 295                 | 87.8  | 294                   | 87.5  | 3             | 0.9 |
| <b>Brisbane-Canberra</b>      |         |       |                     |       |                       |       |               |     |
| QantasLink                    | 140     | 138   | 119                 | 86.2  | 115                   | 83.3  | 2             | 1.4 |
| Tigerair Australia            | 16      | 16    | 12                  | 75.0  | 14                    | 87.5  | 0             | 0.0 |
| Virgin Australia              | 84      | 84    | 79                  | 94.0  | 77                    | 91.7  | 0             | 0.0 |
| All Airlines                  | 240     | 238   | 210                 | 88.2  | 206                   | 86.6  | 2             | 0.8 |

|                                 | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|---------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                 | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Brisbane-Darwin</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 16             | 16           | 16                          | 100.0    | 14                            | 87.5     | 0                    | 0.0      |
| Qantas                          | 28             | 28           | 26                          | 92.9     | 27                            | 96.4     | 0                    | 0.0      |
| Tigerair Australia              | 12             | 12           | 12                          | 100.0    | 12                            | 100.0    | 0                    | 0.0      |
| Virgin Australia                | 28             | 28           | 26                          | 92.9     | 26                            | 92.9     | 0                    | 0.0      |
| All Airlines                    | 84             | 84           | 80                          | 95.2     | 79                            | 94.0     | 0                    | 0.0      |
| <b>Brisbane-Emerald</b>         |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 112            | 111          | 105                         | 94.6     | 104                           | 93.7     | 1                    | 0.9      |
| Virgin Australia                | 48             | 48           | 45                          | 93.8     | 44                            | 91.7     | 0                    | 0.0      |
| All Airlines                    | 160            | 159          | 150                         | 94.3     | 148                           | 93.1     | 1                    | 0.6      |
| <b>Brisbane-Gladstone</b>       |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 128            | 127          | 109                         | 85.8     | 109                           | 85.8     | 1                    | 0.8      |
| Virgin Australia                | 65             | 65           | 59                          | 90.8     | 62                            | 95.4     | 0                    | 0.0      |
| All Airlines                    | 193            | 192          | 168                         | 87.5     | 171                           | 89.1     | 1                    | 0.5      |
| <b>Brisbane-Hamilton Island</b> |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 28             | 27           | 20                          | 74.1     | 20                            | 74.1     | 1                    | 3.6      |
| Virgin Australia                | 28             | 28           | 24                          | 85.7     | 24                            | 85.7     | 0                    | 0.0      |
| All Airlines                    | 56             | 55           | 44                          | 80.0     | 44                            | 80.0     | 1                    | 1.8      |
| <b>Brisbane-Hobart</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 28             | 28           | 27                          | 96.4     | 28                            | 100.0    | 0                    | 0.0      |
| Virgin Australia                | 39             | 39           | 38                          | 97.4     | 36                            | 92.3     | 0                    | 0.0      |
| All Airlines                    | 67             | 67           | 65                          | 97.0     | 64                            | 95.5     | 0                    | 0.0      |
| <b>Brisbane-Mackay</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 28             | 28           | 17                          | 60.7     | 18                            | 64.3     | 0                    | 0.0      |
| QantasLink                      | 116            | 112          | 95                          | 84.8     | 98                            | 87.5     | 4                    | 3.4      |
| Virgin Australia                | 128            | 128          | 112                         | 87.5     | 116                           | 90.6     | 0                    | 0.0      |
| All Airlines                    | 272            | 268          | 224                         | 83.6     | 232                           | 86.6     | 4                    | 1.5      |
| <b>Brisbane-Melbourne</b>       |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 110            | 108          | 79                          | 73.1     | 71                            | 65.7     | 2                    | 1.8      |
| Qantas                          | 372            | 370          | 312                         | 84.3     | 320                           | 86.5     | 2                    | 0.5      |
| QantasLink                      | 8              | 8            | 6                           | 75.0     | 6                             | 75.0     | 0                    | 0.0      |
| Tigerair Australia              | 109            | 98           | 66                          | 67.3     | 60                            | 61.2     | 11                   | 10.1     |
| Virgin Australia                | 356            | 342          | 280                         | 81.9     | 301                           | 88.0     | 14                   | 3.9      |
| All Airlines                    | 955            | 926          | 743                         | 80.2     | 758                           | 81.9     | 29                   | 3.0      |
| <b>Brisbane-Mount Isa</b>       |                |              |                             |          |                               |          |                      |          |
| Qantas                          | 28             | 28           | 24                          | 85.7     | 20                            | 71.4     | 0                    | 0.0      |
| QantasLink                      | 7              | 6            | 6                           | 100.0    | 6                             | 100.0    | 1                    | 14.3     |
| Virgin Australia                | 16             | 16           | 16                          | 100.0    | 16                            | 100.0    | 0                    | 0.0      |
| All Airlines                    | 51             | 50           | 46                          | 92.0     | 42                            | 84.0     | 1                    | 2.0      |
| <b>Brisbane-Newcastle</b>       |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 72             | 72           | 58                          | 80.6     | 54                            | 75.0     | 0                    | 0.0      |
| QantasLink                      | 80             | 79           | 72                          | 91.1     | 72                            | 91.1     | 1                    | 1.3      |
| Virgin Australia                | 80             | 80           | 74                          | 92.5     | 75                            | 93.8     | 0                    | 0.0      |
| All Airlines                    | 232            | 231          | 204                         | 88.3     | 201                           | 87.0     | 1                    | 0.4      |
| <b>Brisbane-Perth</b>           |                |              |                             |          |                               |          |                      |          |
| Qantas                          | 141            | 141          | 125                         | 88.7     | 125                           | 88.7     | 0                    | 0.0      |
| Virgin Australia                | 96             | 96           | 78                          | 81.3     | 77                            | 80.2     | 0                    | 0.0      |
| All Airlines                    | 237            | 237          | 203                         | 85.7     | 202                           | 85.2     | 0                    | 0.0      |

|                                    | Sectors |       | Arrivals<br>On Time |       | Departures<br>On Time |       | Cancellations |     |
|------------------------------------|---------|-------|---------------------|-------|-----------------------|-------|---------------|-----|
|                                    | Sched.  | Flown | No.                 | %     | No.                   | %     | No.           | %   |
| <b>Brisbane-Proserpine</b>         |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 28      | 27    | 26                  | 96.3  | 26                    | 96.3  | 1             | 3.6 |
| Virgin Australia                   | 40      | 37    | 28                  | 75.7  | 32                    | 86.5  | 3             | 7.5 |
| All Airlines                       | 68      | 64    | 54                  | 84.4  | 58                    | 90.6  | 4             | 5.9 |
| <b>Brisbane-Rockhampton</b>        |         |       |                     |       |                       |       |               |     |
| QantasLink                         | 168     | 165   | 129                 | 78.2  | 137                   | 83.0  | 3             | 1.8 |
| Virgin Australia                   | 128     | 128   | 113                 | 88.3  | 115                   | 89.8  | 0             | 0.0 |
| All Airlines                       | 296     | 293   | 242                 | 82.6  | 252                   | 86.0  | 3             | 1.0 |
| <b>Brisbane-Sydney</b>             |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 128     | 120   | 94                  | 78.3  | 98                    | 81.7  | 8             | 6.3 |
| Qantas                             | 540     | 529   | 466                 | 88.1  | 472                   | 89.2  | 11            | 2.0 |
| QantasLink                         | 32      | 30    | 22                  | 73.3  | 22                    | 73.3  | 2             | 6.3 |
| Tigerair Australia                 | 110     | 100   | 71                  | 71.0  | 63                    | 63.0  | 10            | 9.1 |
| Virgin Australia                   | 489     | 481   | 411                 | 85.4  | 421                   | 87.5  | 8             | 1.6 |
| All Airlines                       | 1 299   | 1 260 | 1 064               | 84.4  | 1 076                 | 85.4  | 39            | 3.0 |
| <b>Brisbane-Townsville</b>         |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 41      | 38    | 38                  | 100.0 | 38                    | 100.0 | 3             | 7.3 |
| Qantas                             | 28      | 26    | 23                  | 88.5  | 22                    | 84.6  | 2             | 7.1 |
| QantasLink                         | 104     | 98    | 84                  | 85.7  | 87                    | 88.8  | 6             | 5.8 |
| Virgin Australia                   | 137     | 128   | 113                 | 88.3  | 113                   | 88.3  | 9             | 6.6 |
| All Airlines                       | 310     | 290   | 258                 | 89.0  | 260                   | 89.7  | 20            | 6.5 |
| <b>Broome-Perth</b>                |         |       |                     |       |                       |       |               |     |
| QantasLink                         | 74      | 72    | 66                  | 91.7  | 66                    | 91.7  | 2             | 2.7 |
| Virgin Australia Regional Airlines | 52      | 52    | 47                  | 90.4  | 47                    | 90.4  | 0             | 0.0 |
| All Airlines                       | 126     | 124   | 113                 | 91.1  | 113                   | 91.1  | 2             | 1.6 |
| <b>Bundaberg-Brisbane</b>          |         |       |                     |       |                       |       |               |     |
| QantasLink                         | 112     | 111   | 108                 | 97.3  | 105                   | 94.6  | 1             | 0.9 |
| Virgin Australia                   | 28      | 28    | 28                  | 100.0 | 28                    | 100.0 | 0             | 0.0 |
| All Airlines                       | 140     | 139   | 136                 | 97.8  | 133                   | 95.7  | 1             | 0.7 |
| <b>Cairns-Brisbane</b>             |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 76      | 75    | 58                  | 77.3  | 52                    | 69.3  | 1             | 1.3 |
| Qantas                             | 32      | 32    | 31                  | 96.9  | 29                    | 90.6  | 0             | 0.0 |
| QantasLink                         | 80      | 78    | 66                  | 84.6  | 69                    | 88.5  | 2             | 2.5 |
| Tigerair Australia                 | 28      | 28    | 23                  | 82.1  | 18                    | 64.3  | 0             | 0.0 |
| Virgin Australia                   | 124     | 124   | 113                 | 91.1  | 113                   | 91.1  | 0             | 0.0 |
| All Airlines                       | 340     | 337   | 291                 | 86.4  | 281                   | 83.4  | 3             | 0.9 |
| <b>Cairns-Melbourne</b>            |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 56      | 56    | 45                  | 80.4  | 41                    | 73.2  | 0             | 0.0 |
| Qantas                             | 36      | 36    | 28                  | 77.8  | 25                    | 69.4  | 0             | 0.0 |
| Tigerair Australia                 | 33      | 33    | 29                  | 87.9  | 25                    | 75.8  | 0             | 0.0 |
| Virgin Australia                   | 38      | 38    | 29                  | 76.3  | 29                    | 76.3  | 0             | 0.0 |
| All Airlines                       | 163     | 163   | 131                 | 80.4  | 120                   | 73.6  | 0             | 0.0 |
| <b>Cairns-Sydney</b>               |         |       |                     |       |                       |       |               |     |
| Jetstar                            | 72      | 71    | 63                  | 88.7  | 64                    | 90.1  | 1             | 1.4 |
| Qantas                             | 55      | 54    | 46                  | 85.2  | 46                    | 85.2  | 1             | 1.8 |
| Tigerair Australia                 | 41      | 39    | 29                  | 74.4  | 25                    | 64.1  | 2             | 4.9 |
| Virgin Australia                   | 92      | 92    | 85                  | 92.4  | 82                    | 89.1  | 0             | 0.0 |
| All Airlines                       | 260     | 256   | 223                 | 87.1  | 217                   | 84.8  | 4             | 1.5 |
| <b>Cairns-Townsville</b>           |         |       |                     |       |                       |       |               |     |
| QantasLink                         | 124     | 116   | 101                 | 87.1  | 103                   | 88.8  | 8             | 6.5 |
| Regional Express                   | 12      | 12    | 9                   | 75.0  | 10                    | 83.3  | 0             | 0.0 |
| All Airlines                       | 136     | 128   | 110                 | 85.9  | 113                   | 88.3  | 8             | 5.9 |

|                                    | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|------------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                    | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Canberra-Adelaide</b>           |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 40             | 40           | 35                          | 87.5     | 34                            | 85.0     | 0                    | 0.0      |
| QantasLink                         | 4              | 4            | 3                           | 75.0     | 3                             | 75.0     | 0                    | 0.0      |
| Virgin Australia                   | 24             | 24           | 19                          | 79.2     | 20                            | 83.3     | 0                    | 0.0      |
| All Airlines                       | 68             | 68           | 57                          | 83.8     | 57                            | 83.8     | 0                    | 0.0      |
| <b>Canberra-Brisbane</b>           |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 140            | 136          | 113                         | 83.1     | 114                           | 83.8     | 4                    | 2.9      |
| Tigerair Australia                 | 16             | 16           | 12                          | 75.0     | 12                            | 75.0     | 0                    | 0.0      |
| Virgin Australia                   | 84             | 84           | 78                          | 92.9     | 79                            | 94.0     | 0                    | 0.0      |
| All Airlines                       | 240            | 236          | 203                         | 86.0     | 205                           | 86.9     | 4                    | 1.7      |
| <b>Canberra-Melbourne</b>          |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 221            | 220          | 182                         | 82.7     | 197                           | 89.5     | 1                    | 0.5      |
| QantasLink                         | 40             | 40           | 33                          | 82.5     | 38                            | 95.0     | 0                    | 0.0      |
| Tigerair Australia                 | 33             | 32           | 24                          | 75.0     | 25                            | 78.1     | 1                    | 3.0      |
| Virgin Australia                   | 146            | 146          | 118                         | 80.8     | 126                           | 86.3     | 0                    | 0.0      |
| All Airlines                       | 440            | 438          | 357                         | 81.5     | 386                           | 88.1     | 2                    | 0.5      |
| <b>Canberra-Sydney</b>             |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 452            | 441          | 378                         | 85.7     | 400                           | 90.7     | 11                   | 2.4      |
| Virgin Australia                   | 234            | 228          | 194                         | 85.1     | 204                           | 89.5     | 6                    | 2.6      |
| All Airlines                       | 686            | 669          | 572                         | 85.5     | 604                           | 90.3     | 17                   | 2.5      |
| <b>Coffs Harbour-Sydney</b>        |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 116            | 116          | 99                          | 85.3     | 102                           | 87.9     | 0                    | 0.0      |
| Tigerair Australia                 | 24             | 24           | 20                          | 83.3     | 21                            | 87.5     | 0                    | 0.0      |
| Virgin Australia                   | 28             | 28           | 26                          | 92.9     | 25                            | 89.3     | 0                    | 0.0      |
| All Airlines                       | 168            | 168          | 145                         | 86.3     | 148                           | 88.1     | 0                    | 0.0      |
| <b>Darwin-Alice Springs</b>        |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 40             | 38           | 28                          | 73.7     | 27                            | 71.1     | 2                    | 5.0      |
| Virgin Australia                   | 20             | 20           | 17                          | 85.0     | 19                            | 95.0     | 0                    | 0.0      |
| All Airlines                       | 60             | 58           | 45                          | 77.6     | 46                            | 79.3     | 2                    | 3.3      |
| <b>Darwin-Brisbane</b>             |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 16             | 16           | 16                          | 100.0    | 16                            | 100.0    | 0                    | 0.0      |
| Qantas                             | 28             | 28           | 25                          | 89.3     | 25                            | 89.3     | 0                    | 0.0      |
| Tigerair Australia                 | 12             | 11           | 11                          | 100.0    | 11                            | 100.0    | 1                    | 8.3      |
| Virgin Australia                   | 28             | 28           | 21                          | 75.0     | 25                            | 89.3     | 0                    | 0.0      |
| All Airlines                       | 84             | 83           | 73                          | 88.0     | 77                            | 92.8     | 1                    | 1.2      |
| <b>Darwin-Melbourne</b>            |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 16             | 16           | 12                          | 75.0     | 12                            | 75.0     | 0                    | 0.0      |
| Qantas                             | 24             | 24           | 22                          | 91.7     | 22                            | 91.7     | 0                    | 0.0      |
| Virgin Australia                   | 27             | 27           | 25                          | 92.6     | 24                            | 88.9     | 0                    | 0.0      |
| All Airlines                       | 67             | 67           | 59                          | 88.1     | 58                            | 86.6     | 0                    | 0.0      |
| <b>Darwin-Perth</b>                |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 28             | 28           | 24                          | 85.7     | 23                            | 82.1     | 0                    | 0.0      |
| Virgin Australia                   | 20             | 20           | 19                          | 95.0     | 19                            | 95.0     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 8              | 8            | 6                           | 75.0     | 5                             | 62.5     | 0                    | 0.0      |
| All Airlines                       | 56             | 56           | 49                          | 87.5     | 47                            | 83.9     | 0                    | 0.0      |
| <b>Darwin-Sydney</b>               |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 16             | 15           | 11                          | 73.3     | 11                            | 73.3     | 1                    | 6.3      |
| Qantas                             | 32             | 32           | 25                          | 78.1     | 25                            | 78.1     | 0                    | 0.0      |
| Virgin Australia                   | 19             | 19           | 15                          | 78.9     | 16                            | 84.2     | 0                    | 0.0      |
| All Airlines                       | 67             | 66           | 51                          | 77.3     | 52                            | 78.8     | 1                    | 1.5      |

|                                    | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|------------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                    | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Dubbo-Sydney</b>                |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 108            | 107          | 89                          | 83.2     | 93                            | 86.9     | 1                    | 0.9      |
| Regional Express                   | 111            | 110          | 85                          | 77.3     | 99                            | 90.0     | 1                    | 0.9      |
| All Airlines                       | 219            | 217          | 174                         | 80.2     | 192                           | 88.5     | 2                    | 0.9      |
| <b>Emerald-Brisbane</b>            |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 112            | 111          | 102                         | 91.9     | 103                           | 92.8     | 1                    | 0.9      |
| Virgin Australia                   | 48             | 48           | 43                          | 89.6     | 42                            | 87.5     | 0                    | 0.0      |
| All Airlines                       | 160            | 159          | 145                         | 91.2     | 145                           | 91.2     | 1                    | 0.6      |
| <b>Geraldton-Perth</b>             |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 44             | 44           | 37                          | 84.1     | 35                            | 79.5     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 28             | 28           | 21                          | 75.0     | 21                            | 75.0     | 0                    | 0.0      |
| All Airlines                       | 72             | 72           | 58                          | 80.6     | 56                            | 77.8     | 0                    | 0.0      |
| <b>Gladstone-Brisbane</b>          |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 128            | 127          | 106                         | 83.5     | 109                           | 85.8     | 1                    | 0.8      |
| Virgin Australia                   | 65             | 65           | 58                          | 89.2     | 60                            | 92.3     | 0                    | 0.0      |
| All Airlines                       | 193            | 192          | 164                         | 85.4     | 169                           | 88.0     | 1                    | 0.5      |
| <b>Gold Coast-Adelaide</b>         |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 24             | 24           | 23                          | 95.8     | 23                            | 95.8     | 0                    | 0.0      |
| Virgin Australia                   | 28             | 28           | 26                          | 92.9     | 25                            | 89.3     | 0                    | 0.0      |
| All Airlines                       | 52             | 52           | 49                          | 94.2     | 48                            | 92.3     | 0                    | 0.0      |
| <b>Gold Coast-Melbourne</b>        |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 125            | 125          | 98                          | 78.4     | 88                            | 70.4     | 0                    | 0.0      |
| Qantas                             | 28             | 28           | 21                          | 75.0     | 21                            | 75.0     | 0                    | 0.0      |
| Tigerair Australia                 | 66             | 66           | 48                          | 72.7     | 37                            | 56.1     | 0                    | 0.0      |
| Virgin Australia                   | 172            | 172          | 154                         | 89.5     | 139                           | 80.8     | 0                    | 0.0      |
| All Airlines                       | 391            | 391          | 321                         | 82.1     | 285                           | 72.9     | 0                    | 0.0      |
| <b>Gold Coast-Sydney</b>           |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 225            | 223          | 189                         | 84.8     | 177                           | 79.4     | 2                    | 0.9      |
| Qantas                             | 80             | 80           | 63                          | 78.8     | 62                            | 77.5     | 0                    | 0.0      |
| QantasLink                         | 24             | 24           | 23                          | 95.8     | 23                            | 95.8     | 0                    | 0.0      |
| Tigerair Australia                 | 87             | 80           | 63                          | 78.8     | 58                            | 72.5     | 7                    | 8.0      |
| Virgin Australia                   | 224            | 221          | 195                         | 88.2     | 186                           | 84.2     | 3                    | 1.3      |
| All Airlines                       | 640            | 628          | 533                         | 84.9     | 506                           | 80.6     | 12                   | 1.9      |
| <b>Hamilton Island-Brisbane</b>    |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 28             | 27           | 19                          | 70.4     | 20                            | 74.1     | 1                    | 3.6      |
| Virgin Australia                   | 28             | 28           | 24                          | 85.7     | 24                            | 85.7     | 0                    | 0.0      |
| All Airlines                       | 56             | 55           | 43                          | 78.2     | 44                            | 80.0     | 1                    | 1.8      |
| <b>Hamilton Island-Sydney</b>      |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 16             | 16           | 12                          | 75.0     | 11                            | 68.8     | 0                    | 0.0      |
| Qantas                             | 4              | 4            | 4                           | 100.0    | 4                             | 100.0    | 0                    | 0.0      |
| QantasLink                         | 16             | 14           | 11                          | 78.6     | 9                             | 64.3     | 2                    | 12.5     |
| Virgin Australia                   | 25             | 25           | 22                          | 88.0     | 19                            | 76.0     | 0                    | 0.0      |
| All Airlines                       | 61             | 59           | 49                          | 83.1     | 43                            | 72.9     | 2                    | 3.3      |
| <b>Hobart-Brisbane</b>             |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 28             | 28           | 27                          | 96.4     | 26                            | 92.9     | 0                    | 0.0      |
| Virgin Australia                   | 39             | 39           | 36                          | 92.3     | 34                            | 87.2     | 0                    | 0.0      |
| All Airlines                       | 67             | 67           | 63                          | 94.0     | 60                            | 89.6     | 0                    | 0.0      |

|                                    | Sectors |       | Arrivals<br>On Time |       | Departures<br>On Time |       | Cancellations |      |
|------------------------------------|---------|-------|---------------------|-------|-----------------------|-------|---------------|------|
|                                    | Sched.  | Flown | No.                 | %     | No.                   | %     | No.           | %    |
| <b>Hobart-Melbourne</b>            |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 184     | 181   | 111                 | 61.3  | 107                   | 59.1  | 3             | 1.6  |
| Qantas                             | 107     | 106   | 74                  | 69.8  | 83                    | 78.3  | 1             | 0.9  |
| Tigerair Australia                 | 37      | 37    | 22                  | 59.5  | 24                    | 64.9  | 0             | 0.0  |
| Virgin Australia                   | 136     | 134   | 95                  | 70.9  | 117                   | 87.3  | 2             | 1.5  |
| All Airlines                       | 464     | 458   | 302                 | 65.9  | 331                   | 72.3  | 6             | 1.3  |
| <b>Hobart-Sydney</b>               |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 84      | 84    | 60                  | 71.4  | 68                    | 81.0  | 0             | 0.0  |
| Qantas                             | 12      | 12    | 9                   | 75.0  | 9                     | 75.0  | 0             | 0.0  |
| QantasLink                         | 44      | 44    | 35                  | 79.5  | 35                    | 79.5  | 0             | 0.0  |
| Virgin Australia                   | 72      | 71    | 53                  | 74.6  | 59                    | 83.1  | 1             | 1.4  |
| All Airlines                       | 212     | 211   | 157                 | 74.4  | 171                   | 81.0  | 1             | 0.5  |
| <b>Kalgoorlie-Perth</b>            |         |       |                     |       |                       |       |               |      |
| Qantas                             | 9       | 9     | 9                   | 100.0 | 9                     | 100.0 | 0             | 0.0  |
| QantasLink                         | 66      | 65    | 56                  | 86.2  | 54                    | 83.1  | 1             | 1.5  |
| Virgin Australia                   | 38      | 38    | 36                  | 94.7  | 36                    | 94.7  | 0             | 0.0  |
| Virgin Australia Regional Airlines | 34      | 33    | 28                  | 84.8  | 29                    | 87.9  | 1             | 2.9  |
| All Airlines                       | 147     | 145   | 129                 | 89.0  | 128                   | 88.3  | 2             | 1.4  |
| <b>Karratha-Perth</b>              |         |       |                     |       |                       |       |               |      |
| Qantas                             | 12      | 12    | 11                  | 91.7  | 11                    | 91.7  | 0             | 0.0  |
| QantasLink                         | 158     | 154   | 136                 | 88.3  | 143                   | 92.9  | 4             | 2.5  |
| Virgin Australia                   | 3       | 3     | 0                   | 0.0   | 0                     | 0.0   | 0             | 0.0  |
| Virgin Australia Regional Airlines | 63      | 63    | 48                  | 76.2  | 53                    | 84.1  | 0             | 0.0  |
| All Airlines                       | 236     | 232   | 195                 | 84.1  | 207                   | 89.2  | 4             | 1.7  |
| <b>Launceston-Melbourne</b>        |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 138     | 138   | 84                  | 60.9  | 92                    | 66.7  | 0             | 0.0  |
| QantasLink                         | 107     | 103   | 85                  | 82.5  | 88                    | 85.4  | 4             | 3.7  |
| Virgin Australia                   | 90      | 90    | 75                  | 83.3  | 79                    | 87.8  | 0             | 0.0  |
| All Airlines                       | 335     | 331   | 244                 | 73.7  | 259                   | 78.2  | 4             | 1.2  |
| <b>Launceston-Sydney</b>           |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 54      | 52    | 21                  | 40.4  | 25                    | 48.1  | 2             | 3.7  |
| Virgin Australia                   | 28      | 28    | 24                  | 85.7  | 24                    | 85.7  | 0             | 0.0  |
| All Airlines                       | 82      | 80    | 45                  | 56.3  | 49                    | 61.3  | 2             | 2.4  |
| <b>Mackay-Brisbane</b>             |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 28      | 28    | 16                  | 57.1  | 13                    | 46.4  | 0             | 0.0  |
| QantasLink                         | 110     | 108   | 91                  | 84.3  | 92                    | 85.2  | 2             | 1.8  |
| Virgin Australia                   | 128     | 127   | 119                 | 93.7  | 116                   | 91.3  | 1             | 0.8  |
| All Airlines                       | 266     | 263   | 226                 | 85.9  | 221                   | 84.0  | 3             | 1.1  |
| <b>Melbourne-Adelaide</b>          |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 104     | 102   | 72                  | 70.6  | 70                    | 68.6  | 2             | 1.9  |
| Qantas                             | 260     | 259   | 219                 | 84.6  | 219                   | 84.6  | 1             | 0.4  |
| Tigerair Australia                 | 70      | 70    | 46                  | 65.7  | 48                    | 68.6  | 0             | 0.0  |
| Virgin Australia                   | 251     | 250   | 214                 | 85.6  | 228                   | 91.2  | 1             | 0.4  |
| Virgin Australia Regional Airlines | 10      | 9     | 7                   | 77.8  | 7                     | 77.8  | 1             | 10.0 |
| All Airlines                       | 695     | 690   | 558                 | 80.9  | 572                   | 82.9  | 5             | 0.7  |
| <b>Melbourne-Brisbane</b>          |         |       |                     |       |                       |       |               |      |
| Jetstar                            | 108     | 107   | 71                  | 66.4  | 68                    | 63.6  | 1             | 0.9  |
| Qantas                             | 372     | 371   | 286                 | 77.1  | 305                   | 82.2  | 1             | 0.3  |
| QantasLink                         | 8       | 8     | 4                   | 50.0  | 7                     | 87.5  | 0             | 0.0  |
| Tigerair Australia                 | 109     | 99    | 68                  | 68.7  | 71                    | 71.7  | 10            | 9.2  |
| Virgin Australia                   | 357     | 340   | 301                 | 88.5  | 316                   | 92.9  | 17            | 4.8  |
| All Airlines                       | 954     | 925   | 730                 | 78.9  | 767                   | 82.9  | 29            | 3.0  |

|                             | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|-----------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                             | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Melbourne-Cairns</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 56             | 56           | 43                          | 76.8     | 44                            | 78.6     | 0                    | 0.0      |
| Qantas                      | 35             | 35           | 28                          | 80.0     | 31                            | 88.6     | 0                    | 0.0      |
| Tigerair Australia          | 33             | 33           | 27                          | 81.8     | 29                            | 87.9     | 0                    | 0.0      |
| Virgin Australia            | 38             | 38           | 32                          | 84.2     | 33                            | 86.8     | 0                    | 0.0      |
| All Airlines                | 162            | 162          | 130                         | 80.2     | 137                           | 84.6     | 0                    | 0.0      |
| <b>Melbourne-Canberra</b>   |                |              |                             |          |                               |          |                      |          |
| Qantas                      | 221            | 221          | 194                         | 87.8     | 186                           | 84.2     | 0                    | 0.0      |
| QantasLink                  | 40             | 39           | 34                          | 87.2     | 33                            | 84.6     | 1                    | 2.5      |
| Tigerair Australia          | 33             | 32           | 24                          | 75.0     | 24                            | 75.0     | 1                    | 3.0      |
| Virgin Australia            | 146            | 146          | 121                         | 82.9     | 119                           | 81.5     | 0                    | 0.0      |
| All Airlines                | 440            | 438          | 373                         | 85.2     | 362                           | 82.6     | 2                    | 0.5      |
| <b>Melbourne-Darwin</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 16             | 16           | 14                          | 87.5     | 11                            | 68.8     | 0                    | 0.0      |
| Qantas                      | 24             | 24           | 23                          | 95.8     | 22                            | 91.7     | 0                    | 0.0      |
| Virgin Australia            | 28             | 28           | 24                          | 85.7     | 19                            | 67.9     | 0                    | 0.0      |
| All Airlines                | 68             | 68           | 61                          | 89.7     | 52                            | 76.5     | 0                    | 0.0      |
| <b>Melbourne-Gold Coast</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 125            | 125          | 89                          | 71.2     | 87                            | 69.6     | 0                    | 0.0      |
| Qantas                      | 28             | 28           | 24                          | 85.7     | 24                            | 85.7     | 0                    | 0.0      |
| Tigerair Australia          | 66             | 66           | 47                          | 71.2     | 49                            | 74.2     | 0                    | 0.0      |
| Virgin Australia            | 172            | 172          | 149                         | 86.6     | 155                           | 90.1     | 0                    | 0.0      |
| All Airlines                | 391            | 391          | 309                         | 79.0     | 315                           | 80.6     | 0                    | 0.0      |
| <b>Melbourne-Hobart</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 184            | 182          | 142                         | 78.0     | 142                           | 78.0     | 2                    | 1.1      |
| Qantas                      | 108            | 108          | 83                          | 76.9     | 81                            | 75.0     | 0                    | 0.0      |
| Tigerair Australia          | 37             | 37           | 25                          | 67.6     | 29                            | 78.4     | 0                    | 0.0      |
| Virgin Australia            | 136            | 136          | 117                         | 86.0     | 118                           | 86.8     | 0                    | 0.0      |
| All Airlines                | 465            | 463          | 367                         | 79.3     | 370                           | 79.9     | 2                    | 0.4      |
| <b>Melbourne-Launceston</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 138            | 138          | 103                         | 74.6     | 100                           | 72.5     | 0                    | 0.0      |
| QantasLink                  | 107            | 104          | 88                          | 84.6     | 90                            | 86.5     | 3                    | 2.8      |
| Virgin Australia            | 90             | 90           | 72                          | 80.0     | 74                            | 82.2     | 0                    | 0.0      |
| All Airlines                | 335            | 332          | 263                         | 79.2     | 264                           | 79.5     | 3                    | 0.9      |
| <b>Melbourne-Mildura</b>    |                |              |                             |          |                               |          |                      |          |
| QantasLink                  | 88             | 87           | 76                          | 87.4     | 73                            | 83.9     | 1                    | 1.1      |
| Regional Express            | 69             | 69           | 60                          | 87.0     | 60                            | 87.0     | 0                    | 0.0      |
| Virgin Australia            | 28             | 28           | 24                          | 85.7     | 26                            | 92.9     | 0                    | 0.0      |
| All Airlines                | 185            | 184          | 160                         | 87.0     | 159                           | 86.4     | 1                    | 0.5      |
| <b>Melbourne-Newcastle</b>  |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 84             | 84           | 51                          | 60.7     | 46                            | 54.8     | 0                    | 0.0      |
| Virgin Australia            | 28             | 28           | 26                          | 92.9     | 26                            | 92.9     | 0                    | 0.0      |
| All Airlines                | 112            | 112          | 77                          | 68.8     | 72                            | 64.3     | 0                    | 0.0      |
| <b>Melbourne-Perth</b>      |                |              |                             |          |                               |          |                      |          |
| Jetstar                     | 48             | 47           | 45                          | 95.7     | 40                            | 85.1     | 1                    | 2.1      |
| Qantas                      | 186            | 186          | 145                         | 78.0     | 140                           | 75.3     | 0                    | 0.0      |
| Tigerair Australia          | 45             | 42           | 36                          | 85.7     | 31                            | 73.8     | 3                    | 6.7      |
| Virgin Australia            | 133            | 133          | 110                         | 82.7     | 106                           | 79.7     | 0                    | 0.0      |
| All Airlines                | 412            | 408          | 336                         | 82.4     | 317                           | 77.7     | 4                    | 1.0      |

|                                    | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|------------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                    | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Melbourne-Sunshine Coast</b>    |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 56             | 56           | 44                          | 78.6     | 44                            | 78.6     | 0                    | 0.0      |
| Virgin Australia                   | 57             | 57           | 47                          | 82.5     | 49                            | 86.0     | 0                    | 0.0      |
| All Airlines                       | 113            | 113          | 91                          | 80.5     | 93                            | 82.3     | 0                    | 0.0      |
| <b>Melbourne-Sydney</b>            |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 364            | 355          | 237                         | 66.8     | 253                           | 71.3     | 9                    | 2.5      |
| Qantas                             | 1 003          | 937          | 727                         | 77.6     | 790                           | 84.3     | 66                   | 6.6      |
| Tigerair Australia                 | 239            | 218          | 142                         | 65.1     | 151                           | 69.3     | 21                   | 8.8      |
| Virgin Australia                   | 706            | 678          | 557                         | 82.2     | 617                           | 91.0     | 28                   | 4.0      |
| All Airlines                       | 2 312          | 2 188        | 1 663                       | 76.0     | 1 811                         | 82.8     | 124                  | 5.4      |
| <b>Mildura-Melbourne</b>           |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 88             | 87           | 73                          | 83.9     | 77                            | 88.5     | 1                    | 1.1      |
| Regional Express                   | 69             | 69           | 48                          | 69.6     | 52                            | 75.4     | 0                    | 0.0      |
| Virgin Australia                   | 28             | 28           | 23                          | 82.1     | 24                            | 85.7     | 0                    | 0.0      |
| All Airlines                       | 185            | 184          | 144                         | 78.3     | 153                           | 83.2     | 1                    | 0.5      |
| <b>Mount Isa-Brisbane</b>          |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 28             | 28           | 24                          | 85.7     | 17                            | 60.7     | 0                    | 0.0      |
| QantasLink                         | 7              | 6            | 6                           | 100.0    | 6                             | 100.0    | 1                    | 14.3     |
| Virgin Australia                   | 16             | 16           | 13                          | 81.3     | 16                            | 100.0    | 0                    | 0.0      |
| All Airlines                       | 51             | 50           | 43                          | 86.0     | 39                            | 78.0     | 1                    | 2.0      |
| <b>Newcastle-Brisbane</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 72             | 71           | 58                          | 81.7     | 62                            | 87.3     | 1                    | 1.4      |
| QantasLink                         | 80             | 78           | 71                          | 91.0     | 70                            | 89.7     | 2                    | 2.5      |
| Virgin Australia                   | 80             | 80           | 68                          | 85.0     | 73                            | 91.3     | 0                    | 0.0      |
| All Airlines                       | 232            | 229          | 197                         | 86.0     | 205                           | 89.5     | 3                    | 1.3      |
| <b>Newcastle-Melbourne</b>         |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 84             | 84           | 62                          | 73.8     | 62                            | 73.8     | 0                    | 0.0      |
| Virgin Australia                   | 28             | 28           | 23                          | 82.1     | 26                            | 92.9     | 0                    | 0.0      |
| All Airlines                       | 112            | 112          | 85                          | 75.9     | 88                            | 78.6     | 0                    | 0.0      |
| <b>Newman-Perth</b>                |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 17             | 15           | 14                          | 93.3     | 14                            | 93.3     | 2                    | 11.8     |
| QantasLink                         | 106            | 105          | 88                          | 83.8     | 93                            | 88.6     | 1                    | 0.9      |
| Virgin Australia                   | 11             | 11           | 10                          | 90.9     | 10                            | 90.9     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 25             | 25           | 22                          | 88.0     | 23                            | 92.0     | 0                    | 0.0      |
| All Airlines                       | 159            | 156          | 134                         | 85.9     | 140                           | 89.7     | 3                    | 1.9      |
| <b>Perth-Adelaide</b>              |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 24             | 23           | 21                          | 91.3     | 20                            | 87.0     | 1                    | 4.2      |
| Qantas                             | 102            | 102          | 96                          | 94.1     | 94                            | 92.2     | 0                    | 0.0      |
| Virgin Australia                   | 32             | 32           | 30                          | 93.8     | 31                            | 96.9     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 42             | 42           | 19                          | 45.2     | 38                            | 90.5     | 0                    | 0.0      |
| All Airlines                       | 200            | 199          | 166                         | 83.4     | 183                           | 92.0     | 1                    | 0.5      |
| <b>Perth-Brisbane</b>              |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 138            | 138          | 118                         | 85.5     | 126                           | 91.3     | 0                    | 0.0      |
| Virgin Australia                   | 96             | 96           | 83                          | 86.5     | 90                            | 93.8     | 0                    | 0.0      |
| All Airlines                       | 234            | 234          | 201                         | 85.9     | 216                           | 92.3     | 0                    | 0.0      |
| <b>Perth-Broome</b>                |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 74             | 74           | 68                          | 91.9     | 66                            | 89.2     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 52             | 52           | 44                          | 84.6     | 45                            | 86.5     | 0                    | 0.0      |
| All Airlines                       | 126            | 126          | 112                         | 88.9     | 111                           | 88.1     | 0                    | 0.0      |



|                                    | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|------------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                    | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Perth-Darwin</b>                |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 27             | 27           | 24                          | 88.9     | 24                            | 88.9     | 0                    | 0.0      |
| Virgin Australia                   | 20             | 20           | 19                          | 95.0     | 18                            | 90.0     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 8              | 8            | 6                           | 75.0     | 6                             | 75.0     | 0                    | 0.0      |
| All Airlines                       | 55             | 55           | 49                          | 89.1     | 48                            | 87.3     | 0                    | 0.0      |
| <b>Perth-Geraldton</b>             |                |              |                             |          |                               |          |                      |          |
| QantasLink                         | 44             | 44           | 36                          | 81.8     | 37                            | 84.1     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 28             | 28           | 23                          | 82.1     | 22                            | 78.6     | 0                    | 0.0      |
| All Airlines                       | 72             | 72           | 59                          | 81.9     | 59                            | 81.9     | 0                    | 0.0      |
| <b>Perth-Kalgoorlie</b>            |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 9              | 9            | 8                           | 88.9     | 9                             | 100.0    | 0                    | 0.0      |
| QantasLink                         | 66             | 65           | 56                          | 86.2     | 60                            | 92.3     | 1                    | 1.5      |
| Virgin Australia                   | 38             | 38           | 36                          | 94.7     | 36                            | 94.7     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 34             | 33           | 29                          | 87.9     | 29                            | 87.9     | 1                    | 2.9      |
| All Airlines                       | 147            | 145          | 129                         | 89.0     | 134                           | 92.4     | 2                    | 1.4      |
| <b>Perth-Karratha</b>              |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 12             | 12           | 12                          | 100.0    | 12                            | 100.0    | 0                    | 0.0      |
| QantasLink                         | 158            | 158          | 143                         | 90.5     | 143                           | 90.5     | 0                    | 0.0      |
| Virgin Australia                   | 3              | 3            | 1                           | 33.3     | 2                             | 66.7     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 63             | 63           | 54                          | 85.7     | 56                            | 88.9     | 0                    | 0.0      |
| All Airlines                       | 236            | 236          | 210                         | 89.0     | 213                           | 90.3     | 0                    | 0.0      |
| <b>Perth-Melbourne</b>             |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 48             | 46           | 40                          | 87.0     | 38                            | 82.6     | 2                    | 4.2      |
| Qantas                             | 185            | 183          | 154                         | 84.2     | 150                           | 82.0     | 2                    | 1.1      |
| Tigerair Australia                 | 46             | 42           | 38                          | 90.5     | 35                            | 83.3     | 4                    | 8.7      |
| Virgin Australia                   | 129            | 129          | 112                         | 86.8     | 121                           | 93.8     | 0                    | 0.0      |
| All Airlines                       | 408            | 400          | 344                         | 86.0     | 344                           | 86.0     | 8                    | 2.0      |
| <b>Perth-Newman</b>                |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 18             | 16           | 14                          | 87.5     | 14                            | 87.5     | 2                    | 11.1     |
| QantasLink                         | 105            | 104          | 91                          | 87.5     | 93                            | 89.4     | 1                    | 1.0      |
| Virgin Australia                   | 11             | 11           | 10                          | 90.9     | 10                            | 90.9     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 25             | 25           | 24                          | 96.0     | 25                            | 100.0    | 0                    | 0.0      |
| All Airlines                       | 159            | 156          | 139                         | 89.1     | 142                           | 91.0     | 3                    | 1.9      |
| <b>Perth-Port Hedland</b>          |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 36             | 36           | 34                          | 94.4     | 34                            | 94.4     | 0                    | 0.0      |
| QantasLink                         | 88             | 86           | 78                          | 90.7     | 79                            | 91.9     | 2                    | 2.3      |
| Virgin Australia                   | 26             | 26           | 26                          | 100.0    | 26                            | 100.0    | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 22             | 22           | 21                          | 95.5     | 21                            | 95.5     | 0                    | 0.0      |
| All Airlines                       | 172            | 170          | 159                         | 93.5     | 160                           | 94.1     | 2                    | 1.2      |
| <b>Perth-Sydney</b>                |                |              |                             |          |                               |          |                      |          |
| Jetstar                            | 24             | 24           | 16                          | 66.7     | 17                            | 70.8     | 0                    | 0.0      |
| Qantas                             | 191            | 191          | 154                         | 80.6     | 164                           | 85.9     | 0                    | 0.0      |
| Tigerair Australia                 | 27             | 26           | 22                          | 84.6     | 20                            | 76.9     | 1                    | 3.7      |
| Virgin Australia                   | 108            | 108          | 94                          | 87.0     | 104                           | 96.3     | 0                    | 0.0      |
| All Airlines                       | 350            | 349          | 286                         | 81.9     | 305                           | 87.4     | 1                    | 0.3      |
| <b>Port Hedland-Perth</b>          |                |              |                             |          |                               |          |                      |          |
| Qantas                             | 36             | 34           | 32                          | 94.1     | 31                            | 91.2     | 2                    | 5.6      |
| QantasLink                         | 88             | 87           | 73                          | 83.9     | 76                            | 87.4     | 1                    | 1.1      |
| Virgin Australia                   | 26             | 26           | 24                          | 92.3     | 24                            | 92.3     | 0                    | 0.0      |
| Virgin Australia Regional Airlines | 22             | 22           | 18                          | 81.8     | 19                            | 86.4     | 0                    | 0.0      |
| All Airlines                       | 172            | 169          | 147                         | 87.0     | 150                           | 88.8     | 3                    | 1.7      |

|                                 | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|---------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                                 | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Port Lincoln-Adelaide</b>    |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 99             | 98           | 89                          | 90.8     | 88                            | 89.8     | 1                    | 1.0      |
| Regional Express                | 196            | 196          | 190                         | 96.9     | 191                           | 97.4     | 0                    | 0.0      |
| All Airlines                    | 295            | 294          | 279                         | 94.9     | 279                           | 94.9     | 1                    | 0.3      |
| <b>Port Macquarie-Sydney</b>    |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 96             | 93           | 79                          | 84.9     | 79                            | 84.9     | 3                    | 3.1      |
| Virgin Australia                | 56             | 56           | 37                          | 66.1     | 40                            | 71.4     | 0                    | 0.0      |
| All Airlines                    | 152            | 149          | 116                         | 77.9     | 119                           | 79.9     | 3                    | 2.0      |
| <b>Proserpine-Brisbane</b>      |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 28             | 27           | 25                          | 92.6     | 24                            | 88.9     | 1                    | 3.6      |
| Virgin Australia                | 40             | 37           | 30                          | 81.1     | 27                            | 73.0     | 3                    | 7.5      |
| All Airlines                    | 68             | 64           | 55                          | 85.9     | 51                            | 79.7     | 4                    | 5.9      |
| <b>Proserpine-Sydney</b>        |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 12             | 11           | 8                           | 72.7     | 7                             | 63.6     | 1                    | 8.3      |
| Tigerair Australia              | 16             | 15           | 12                          | 80.0     | 12                            | 80.0     | 1                    | 6.3      |
| All Airlines                    | 28             | 26           | 20                          | 76.9     | 19                            | 73.1     | 2                    | 7.1      |
| <b>Rockhampton-Brisbane</b>     |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 172            | 168          | 136                         | 81.0     | 139                           | 82.7     | 4                    | 2.3      |
| Virgin Australia                | 128            | 128          | 113                         | 88.3     | 112                           | 87.5     | 0                    | 0.0      |
| All Airlines                    | 300            | 296          | 249                         | 84.1     | 251                           | 84.8     | 4                    | 1.3      |
| <b>Sunshine Coast-Melbourne</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 56             | 56           | 42                          | 75.0     | 41                            | 73.2     | 0                    | 0.0      |
| Virgin Australia                | 57             | 57           | 49                          | 86.0     | 48                            | 84.2     | 0                    | 0.0      |
| All Airlines                    | 113            | 113          | 91                          | 80.5     | 89                            | 78.8     | 0                    | 0.0      |
| <b>Sunshine Coast-Sydney</b>    |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 88             | 87           | 53                          | 60.9     | 53                            | 60.9     | 1                    | 1.1      |
| QantasLink                      | 32             | 30           | 26                          | 86.7     | 27                            | 90.0     | 2                    | 6.3      |
| Virgin Australia                | 44             | 44           | 35                          | 79.5     | 35                            | 79.5     | 0                    | 0.0      |
| All Airlines                    | 164            | 161          | 114                         | 70.8     | 115                           | 71.4     | 3                    | 1.8      |
| <b>Sydney-Adelaide</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 104            | 99           | 87                          | 87.9     | 85                            | 85.9     | 5                    | 4.8      |
| Qantas                          | 204            | 201          | 178                         | 88.6     | 174                           | 86.6     | 3                    | 1.5      |
| QantasLink                      | 36             | 34           | 28                          | 82.4     | 29                            | 85.3     | 2                    | 5.6      |
| Tigerair Australia              | 28             | 27           | 13                          | 48.1     | 14                            | 51.9     | 1                    | 3.6      |
| Virgin Australia                | 150            | 150          | 136                         | 90.7     | 133                           | 88.7     | 0                    | 0.0      |
| All Airlines                    | 522            | 511          | 442                         | 86.5     | 435                           | 85.1     | 11                   | 2.1      |
| <b>Sydney-Albury</b>            |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 92             | 91           | 75                          | 82.4     | 75                            | 82.4     | 1                    | 1.1      |
| Regional Express                | 82             | 82           | 73                          | 89.0     | 73                            | 89.0     | 0                    | 0.0      |
| Virgin Australia                | 53             | 52           | 45                          | 86.5     | 44                            | 84.6     | 1                    | 1.9      |
| All Airlines                    | 227            | 225          | 193                         | 85.8     | 192                           | 85.3     | 2                    | 0.9      |
| <b>Sydney-Armidale</b>          |                |              |                             |          |                               |          |                      |          |
| QantasLink                      | 108            | 106          | 84                          | 79.2     | 77                            | 72.6     | 2                    | 1.9      |
| Regional Express                | 66             | 66           | 59                          | 89.4     | 58                            | 87.9     | 0                    | 0.0      |
| All Airlines                    | 174            | 172          | 143                         | 83.1     | 135                           | 78.5     | 2                    | 1.1      |
| <b>Sydney-Ayers Rock</b>        |                |              |                             |          |                               |          |                      |          |
| Jetstar                         | 24             | 24           | 22                          | 91.7     | 23                            | 95.8     | 0                    | 0.0      |
| Virgin Australia                | 28             | 28           | 24                          | 85.7     | 23                            | 82.1     | 0                    | 0.0      |
| All Airlines                    | 52             | 52           | 46                          | 88.5     | 46                            | 88.5     | 0                    | 0.0      |

|                               | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|-------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                               | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Sydney-Ballina</b>         |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 72             | 70           | 53                          | 75.7     | 57                            | 81.4     | 2                    | 2.8      |
| Regional Express              | 22             | 22           | 6                           | 27.3     | 11                            | 50.0     | 0                    | 0.0      |
| Virgin Australia              | 28             | 27           | 21                          | 77.8     | 23                            | 85.2     | 1                    | 3.6      |
| All Airlines                  | 122            | 119          | 80                          | 67.2     | 91                            | 76.5     | 3                    | 2.5      |
| <b>Sydney-Brisbane</b>        |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 128            | 118          | 94                          | 79.7     | 92                            | 78.0     | 10                   | 7.8      |
| Qantas                        | 541            | 528          | 435                         | 82.4     | 450                           | 85.2     | 13                   | 2.4      |
| QantasLink                    | 34             | 33           | 23                          | 69.7     | 24                            | 72.7     | 1                    | 2.9      |
| Tigerair Australia            | 110            | 100          | 68                          | 68.0     | 69                            | 69.0     | 10                   | 9.1      |
| Virgin Australia              | 492            | 480          | 397                         | 82.7     | 406                           | 84.6     | 12                   | 2.4      |
| All Airlines                  | 1 305          | 1 259        | 1 017                       | 80.8     | 1 041                         | 82.7     | 46                   | 3.5      |
| <b>Sydney-Cairns</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 72             | 72           | 61                          | 84.7     | 56                            | 77.8     | 0                    | 0.0      |
| Qantas                        | 54             | 54           | 49                          | 90.7     | 48                            | 88.9     | 0                    | 0.0      |
| Tigerair Australia            | 40             | 40           | 26                          | 65.0     | 27                            | 67.5     | 0                    | 0.0      |
| Virgin Australia              | 92             | 92           | 76                          | 82.6     | 77                            | 83.7     | 0                    | 0.0      |
| All Airlines                  | 258            | 258          | 212                         | 82.2     | 208                           | 80.6     | 0                    | 0.0      |
| <b>Sydney-Canberra</b>        |                |              |                             |          |                               |          |                      |          |
| QantasLink                    | 451            | 444          | 376                         | 84.7     | 383                           | 86.3     | 7                    | 1.6      |
| Virgin Australia              | 234            | 228          | 190                         | 83.3     | 188                           | 82.5     | 6                    | 2.6      |
| All Airlines                  | 685            | 672          | 566                         | 84.2     | 571                           | 85.0     | 13                   | 1.9      |
| <b>Sydney-Coffs Harbour</b>   |                |              |                             |          |                               |          |                      |          |
| QantasLink                    | 117            | 117          | 106                         | 90.6     | 106                           | 90.6     | 0                    | 0.0      |
| Tigerair Australia            | 24             | 24           | 20                          | 83.3     | 20                            | 83.3     | 0                    | 0.0      |
| Virgin Australia              | 28             | 28           | 26                          | 92.9     | 26                            | 92.9     | 0                    | 0.0      |
| All Airlines                  | 169            | 169          | 152                         | 89.9     | 152                           | 89.9     | 0                    | 0.0      |
| <b>Sydney-Darwin</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 16             | 16           | 12                          | 75.0     | 11                            | 68.8     | 0                    | 0.0      |
| Qantas                        | 32             | 32           | 28                          | 87.5     | 21                            | 65.6     | 0                    | 0.0      |
| Virgin Australia              | 19             | 19           | 16                          | 84.2     | 17                            | 89.5     | 0                    | 0.0      |
| All Airlines                  | 67             | 67           | 56                          | 83.6     | 49                            | 73.1     | 0                    | 0.0      |
| <b>Sydney-Dubbo</b>           |                |              |                             |          |                               |          |                      |          |
| QantasLink                    | 108            | 108          | 86                          | 79.6     | 94                            | 87.0     | 0                    | 0.0      |
| Regional Express              | 115            | 115          | 103                         | 89.6     | 101                           | 87.8     | 0                    | 0.0      |
| All Airlines                  | 223            | 223          | 189                         | 84.8     | 195                           | 87.4     | 0                    | 0.0      |
| <b>Sydney-Gold Coast</b>      |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 224            | 222          | 192                         | 86.5     | 189                           | 85.1     | 2                    | 0.9      |
| Qantas                        | 80             | 77           | 60                          | 77.9     | 57                            | 74.0     | 3                    | 3.8      |
| QantasLink                    | 24             | 24           | 22                          | 91.7     | 18                            | 75.0     | 0                    | 0.0      |
| Tigerair Australia            | 87             | 81           | 65                          | 80.2     | 70                            | 86.4     | 6                    | 6.9      |
| Virgin Australia              | 224            | 222          | 188                         | 84.7     | 196                           | 88.3     | 2                    | 0.9      |
| All Airlines                  | 639            | 626          | 527                         | 84.2     | 530                           | 84.7     | 13                   | 2.0      |
| <b>Sydney-Hamilton Island</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                       | 16             | 16           | 12                          | 75.0     | 15                            | 93.8     | 0                    | 0.0      |
| Qantas                        | 4              | 4            | 4                           | 100.0    | 4                             | 100.0    | 0                    | 0.0      |
| QantasLink                    | 15             | 14           | 9                           | 64.3     | 12                            | 85.7     | 1                    | 6.7      |
| Virgin Australia              | 25             | 25           | 21                          | 84.0     | 23                            | 92.0     | 0                    | 0.0      |
| All Airlines                  | 60             | 59           | 46                          | 78.0     | 54                            | 91.5     | 1                    | 1.7      |

|                              | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|------------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                              | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Sydney-Hobart</b>         |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 84             | 84           | 76                          | 90.5     | 72                            | 85.7     | 0                    | 0.0      |
| Qantas                       | 12             | 12           | 9                           | 75.0     | 9                             | 75.0     | 0                    | 0.0      |
| QantasLink                   | 43             | 43           | 30                          | 69.8     | 31                            | 72.1     | 0                    | 0.0      |
| Virgin Australia             | 71             | 71           | 65                          | 91.5     | 64                            | 90.1     | 0                    | 0.0      |
| All Airlines                 | 210            | 210          | 180                         | 85.7     | 176                           | 83.8     | 0                    | 0.0      |
| <b>Sydney-Launceston</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 52             | 52           | 47                          | 90.4     | 46                            | 88.5     | 0                    | 0.0      |
| Virgin Australia             | 28             | 28           | 23                          | 82.1     | 24                            | 85.7     | 0                    | 0.0      |
| All Airlines                 | 80             | 80           | 70                          | 87.5     | 70                            | 87.5     | 0                    | 0.0      |
| <b>Sydney-Melbourne</b>      |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 365            | 353          | 265                         | 75.1     | 254                           | 72.0     | 12                   | 3.3      |
| Qantas                       | 1 003          | 940          | 728                         | 77.4     | 782                           | 83.2     | 63                   | 6.3      |
| Tigerair Australia           | 239            | 218          | 139                         | 63.8     | 146                           | 67.0     | 21                   | 8.8      |
| Virgin Australia             | 704            | 676          | 544                         | 80.5     | 570                           | 84.3     | 28                   | 4.0      |
| All Airlines                 | 2 311          | 2 187        | 1 676                       | 76.6     | 1 752                         | 80.1     | 124                  | 5.4      |
| <b>Sydney-Perth</b>          |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 24             | 24           | 20                          | 83.3     | 15                            | 62.5     | 0                    | 0.0      |
| Qantas                       | 192            | 190          | 155                         | 81.6     | 136                           | 71.6     | 2                    | 1.0      |
| Tigerair Australia           | 28             | 27           | 22                          | 81.5     | 18                            | 66.7     | 1                    | 3.6      |
| Virgin Australia             | 108            | 108          | 92                          | 85.2     | 84                            | 77.8     | 0                    | 0.0      |
| All Airlines                 | 352            | 349          | 289                         | 82.8     | 253                           | 72.5     | 3                    | 0.9      |
| <b>Sydney-Port Macquarie</b> |                |              |                             |          |                               |          |                      |          |
| QantasLink                   | 96             | 94           | 84                          | 89.4     | 81                            | 86.2     | 2                    | 2.1      |
| Virgin Australia             | 56             | 56           | 45                          | 80.4     | 47                            | 83.9     | 0                    | 0.0      |
| All Airlines                 | 152            | 150          | 129                         | 86.0     | 128                           | 85.3     | 2                    | 1.3      |
| <b>Sydney-Proserpine</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 12             | 11           | 9                           | 81.8     | 9                             | 81.8     | 1                    | 8.3      |
| Tigerair Australia           | 16             | 15           | 13                          | 86.7     | 13                            | 86.7     | 1                    | 6.3      |
| All Airlines                 | 28             | 26           | 22                          | 84.6     | 22                            | 84.6     | 2                    | 7.1      |
| <b>Sydney-Sunshine Coast</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 88             | 87           | 63                          | 72.4     | 55                            | 63.2     | 1                    | 1.1      |
| QantasLink                   | 32             | 30           | 25                          | 83.3     | 22                            | 73.3     | 2                    | 6.3      |
| Virgin Australia             | 44             | 44           | 34                          | 77.3     | 34                            | 77.3     | 0                    | 0.0      |
| All Airlines                 | 164            | 161          | 122                         | 75.8     | 111                           | 68.9     | 3                    | 1.8      |
| <b>Sydney-Tamworth</b>       |                |              |                             |          |                               |          |                      |          |
| QantasLink                   | 115            | 112          | 95                          | 84.8     | 94                            | 83.9     | 3                    | 2.6      |
| Virgin Australia             | 48             | 47           | 33                          | 70.2     | 36                            | 76.6     | 1                    | 2.1      |
| All Airlines                 | 163            | 159          | 128                         | 80.5     | 130                           | 81.8     | 4                    | 2.5      |
| <b>Sydney-Townsville</b>     |                |              |                             |          |                               |          |                      |          |
| Jetstar                      | 16             | 15           | 14                          | 93.3     | 11                            | 73.3     | 1                    | 6.3      |
| Virgin Australia             | 23             | 22           | 20                          | 90.9     | 19                            | 86.4     | 1                    | 4.3      |
| All Airlines                 | 39             | 37           | 34                          | 91.9     | 30                            | 81.1     | 2                    | 5.1      |
| <b>Sydney-Wagga Wagga</b>    |                |              |                             |          |                               |          |                      |          |
| QantasLink                   | 88             | 87           | 71                          | 81.6     | 69                            | 79.3     | 1                    | 1.1      |
| Regional Express             | 108            | 108          | 97                          | 89.8     | 95                            | 88.0     | 0                    | 0.0      |
| All Airlines                 | 196            | 195          | 168                         | 86.2     | 164                           | 84.1     | 1                    | 0.5      |
| <b>Tamworth-Sydney</b>       |                |              |                             |          |                               |          |                      |          |
| QantasLink                   | 116            | 113          | 95                          | 84.1     | 95                            | 84.1     | 3                    | 2.6      |
| Virgin Australia             | 48             | 47           | 40                          | 85.1     | 41                            | 87.2     | 1                    | 2.1      |
| All Airlines                 | 164            | 160          | 135                         | 84.4     | 136                           | 85.0     | 4                    | 2.4      |

|                            | <i>Sectors</i> |              | <i>Arrivals<br/>On Time</i> |          | <i>Departures<br/>On Time</i> |          | <i>Cancellations</i> |          |
|----------------------------|----------------|--------------|-----------------------------|----------|-------------------------------|----------|----------------------|----------|
|                            | <i>Sched.</i>  | <i>Flown</i> | <i>No.</i>                  | <i>%</i> | <i>No.</i>                    | <i>%</i> | <i>No.</i>           | <i>%</i> |
| <b>Townsville-Brisbane</b> |                |              |                             |          |                               |          |                      |          |
| Jetstar                    | 41             | 38           | 37                          | 97.4     | 37                            | 97.4     | 3                    | 7.3      |
| Qantas                     | 28             | 26           | 26                          | 100.0    | 26                            | 100.0    | 2                    | 7.1      |
| QantasLink                 | 103            | 96           | 86                          | 89.6     | 87                            | 90.6     | 7                    | 6.8      |
| Virgin Australia           | 137            | 128          | 119                         | 93.0     | 120                           | 93.8     | 9                    | 6.6      |
| All Airlines               | 309            | 288          | 268                         | 93.1     | 270                           | 93.8     | 21                   | 6.8      |
| <b>Townsville-Cairns</b>   |                |              |                             |          |                               |          |                      |          |
| QantasLink                 | 124            | 117          | 98                          | 83.8     | 94                            | 80.3     | 7                    | 5.6      |
| Regional Express           | 12             | 12           | 9                           | 75.0     | 8                             | 66.7     | 0                    | 0.0      |
| All Airlines               | 136            | 129          | 107                         | 82.9     | 102                           | 79.1     | 7                    | 5.1      |
| <b>Townsville-Sydney</b>   |                |              |                             |          |                               |          |                      |          |
| Jetstar                    | 16             | 15           | 14                          | 93.3     | 13                            | 86.7     | 1                    | 6.3      |
| Virgin Australia           | 23             | 22           | 21                          | 95.5     | 21                            | 95.5     | 1                    | 4.3      |
| All Airlines               | 39             | 37           | 35                          | 94.6     | 34                            | 91.9     | 2                    | 5.1      |
| <b>Wagga Wagga-Sydney</b>  |                |              |                             |          |                               |          |                      |          |
| QantasLink                 | 88             | 87           | 76                          | 87.4     | 74                            | 85.1     | 1                    | 1.1      |
| Regional Express           | 108            | 108          | 84                          | 77.8     | 98                            | 90.7     | 0                    | 0.0      |
| All Airlines               | 196            | 195          | 160                         | 82.1     | 172                           | 88.2     | 1                    | 0.5      |

## Airports

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month, and where two or more airlines operate in competition. The following data reports by airport against flights operated on those routes only. This month, 8 major city airports and 32 regional city airports are covered.

| Airport   | Arrivals |         |      | Departures |         |      |
|---|----------|---------|------|------------|---------|------|
|   | Sectors  | On Time |      | Sectors    | On Time |      |
|   | Flown    | No.     | %    | Flown      | No.     | %    |
| <b>Adelaide</b>   |          |         |      |            |         |      |
| Jetstar   | 268      | 223     | 83.2 | 269        | 219     | 81.4 |
| Qantas  | 682      | 603     | 88.4 | 682        | 601     | 88.1 |
| QantasLink  | 179      | 154     | 86.0 | 179        | 160     | 89.4 |
| Regional Express  | 196      | 190     | 96.9 | 196        | 191     | 97.4 |
| Tigerair Australia  | 123      | 81      | 65.9 | 123        | 76      | 61.8 |
| Virgin Australia  | 607      | 539     | 88.8 | 607        | 550     | 90.6 |
| Virgin Australia Regional Airlines  | 51       | 26      | 51.0 | 49         | 29      | 59.2 |
| All Airlines  | 2 106    | 1 816   | 86.2 | 2 105      | 1 826   | 86.7 |
| Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney. |          |         |      |            |         |      |
| <b>Albury</b>   |          |         |      |            |         |      |
| QantasLink  | 91       | 75      | 82.4 | 90         | 75      | 83.3 |
| Regional Express  | 82       | 73      | 89.0 | 82         | 75      | 91.5 |
| Virgin Australia  | 52       | 45      | 86.5 | 52         | 44      | 84.6 |
| All Airlines  | 225      | 193     | 85.8 | 224        | 194     | 86.6 |
| Relates to services to and from Sydney only.  |          |         |      |            |         |      |
| <b>Alice Springs</b>  |          |         |      |            |         |      |
| Qantas  | 28       | 25      | 89.3 | 28         | 23      | 82.1 |
| QantasLink  | 38       | 28      | 73.7 | 37         | 33      | 89.2 |
| Virgin Australia  | 39       | 33      | 84.6 | 39         | 36      | 92.3 |
| All Airlines  | 105      | 86      | 81.9 | 104        | 92      | 88.5 |
| Relates to services to and from Adelaide and Darwin.  |          |         |      |            |         |      |
| <b>Armidale</b>   |          |         |      |            |         |      |
| QantasLink  | 106      | 84      | 79.2 | 102        | 81      | 79.4 |
| Regional Express  | 66       | 59      | 89.4 | 66         | 56      | 84.8 |
| All Airlines  | 172      | 143     | 83.1 | 168        | 137     | 81.5 |
| Relates to services to and from Sydney only.  |          |         |      |            |         |      |
| <b>Ayers Rock</b>   |          |         |      |            |         |      |
| Jetstar   | 24       | 22      | 91.7 | 24         | 16      | 66.7 |
| Virgin Australia  | 28       | 24      | 85.7 | 28         | 20      | 71.4 |
| All Airlines  | 52       | 46      | 88.5 | 52         | 36      | 69.2 |
| Relates to services to and from Sydney only.  |          |         |      |            |         |      |
| <b>Ballina</b>  |          |         |      |            |         |      |
| Jetstar   | 70       | 53      | 75.7 | 68         | 50      | 73.5 |
| Regional Express  | 22       | 6       | 27.3 | 20         | 16      | 80.0 |
| Virgin Australia  | 27       | 21      | 77.8 | 26         | 21      | 80.8 |
| All Airlines  | 119      | 80      | 67.2 | 114        | 87      | 76.3 |
| Relates to services to and from Sydney only.  |          |         |      |            |         |      |

| Airport            | Arrivals |         |      | Departures |         |      |
|--------------------|----------|---------|------|------------|---------|------|
|                    | Sectors  | On Time |      | Sectors    | On Time |      |
|                    | Flown    | No.     | %    | Flown      | No.     | %    |
| <b>Brisbane</b>    |          |         |      |            |         |      |
| Jetstar            | 528      | 422     | 79.9 | 530        | 425     | 80.2 |
| Qantas             | 1 207    | 998     | 82.7 | 1 206      | 1 062   | 88.1 |
| QantasLink         | 1 129    | 970     | 85.9 | 1 134      | 989     | 87.2 |
| Tigerair Australia | 280      | 202     | 72.1 | 280        | 190     | 67.9 |
| Virgin Australia   | 1 977    | 1 740   | 88.0 | 1 983      | 1 773   | 89.4 |
| All Airlines       | 5 121    | 4 332   | 84.6 | 5 133      | 4 439   | 86.5 |

Relates to services to and from Adelaide, Bundaberg, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville.

#### Broome

|                                    |     |     |      |     |     |      |
|------------------------------------|-----|-----|------|-----|-----|------|
| QantasLink                         | 74  | 68  | 91.9 | 72  | 66  | 91.7 |
| Virgin Australia Regional Airlines | 52  | 44  | 84.6 | 52  | 47  | 90.4 |
| All Airlines                       | 126 | 112 | 88.9 | 124 | 113 | 91.1 |

Relates to services to and from Perth only.

#### Bundaberg

|                  |     |     |       |     |     |       |
|------------------|-----|-----|-------|-----|-----|-------|
| QantasLink       | 111 | 105 | 94.6  | 111 | 105 | 94.6  |
| Virgin Australia | 28  | 28  | 100.0 | 28  | 28  | 100.0 |
| All Airlines     | 139 | 133 | 95.7  | 139 | 133 | 95.7  |

Relates to services to and from Brisbane only.

#### Cairns

|                    |     |     |      |     |     |      |
|--------------------|-----|-----|------|-----|-----|------|
| Jetstar            | 201 | 166 | 82.6 | 202 | 157 | 77.7 |
| Qantas             | 121 | 109 | 90.1 | 122 | 100 | 82.0 |
| QantasLink         | 196 | 169 | 86.2 | 194 | 172 | 88.7 |
| Regional Express   | 12  | 9   | 75.0 | 12  | 10  | 83.3 |
| Tigerair Australia | 101 | 71  | 70.3 | 100 | 68  | 68.0 |
| Virgin Australia   | 254 | 220 | 86.6 | 254 | 224 | 88.2 |
| All Airlines       | 885 | 744 | 84.1 | 884 | 731 | 82.7 |

Relates to services to and from Brisbane, Melbourne, Sydney and Townsville.

#### Canberra

|                    |       |       |      |       |       |      |
|--------------------|-------|-------|------|-------|-------|------|
| Qantas             | 261   | 229   | 87.7 | 260   | 231   | 88.8 |
| QantasLink         | 625   | 531   | 85.0 | 621   | 555   | 89.4 |
| Tigerair Australia | 48    | 36    | 75.0 | 48    | 37    | 77.1 |
| Virgin Australia   | 482   | 411   | 85.3 | 482   | 429   | 89.0 |
| All Airlines       | 1 416 | 1 207 | 85.2 | 1 411 | 1 252 | 88.7 |

Relates to services to and from Adelaide, Brisbane, Melbourne and Sydney.

#### Coffs Harbour

|                    |     |     |      |     |     |      |
|--------------------|-----|-----|------|-----|-----|------|
| QantasLink         | 117 | 106 | 90.6 | 116 | 102 | 87.9 |
| Tigerair Australia | 24  | 20  | 83.3 | 24  | 21  | 87.5 |
| Virgin Australia   | 28  | 26  | 92.9 | 28  | 25  | 89.3 |
| All Airlines       | 169 | 152 | 89.9 | 168 | 148 | 88.1 |

Relates to services to and from Sydney only.

| Airport   | Arrivals |         |       | Departures |         |       |
|---|----------|---------|-------|------------|---------|-------|
|   | Sectors  | On Time |       | Sectors    | On Time |       |
|   | Flown    | No.     | %     | Flown      | No.     | %     |
| <b>Darwin</b>   |          |         |       |            |         |       |
| Jetstar   | 48       | 42      | 87.5  | 47         | 39      | 83.0  |
| Qantas  | 111      | 101     | 91.0  | 112        | 95      | 84.8  |
| QantasLink  | 37       | 31      | 83.8  | 38         | 27      | 71.1  |
| Tigerair Australia  | 12       | 12      | 100.0 | 11         | 11      | 100.0 |
| Virgin Australia  | 114      | 102     | 89.5  | 114        | 103     | 90.4  |
| Virgin Australia Regional Airlines  | 8        | 6       | 75.0  | 8          | 5       | 62.5  |
| All Airlines  | 330      | 294     | 89.1  | 330        | 280     | 84.8  |
| Relates to services to and from Alice Springs, Brisbane, Melbourne, Perth and Sydney. |          |         |       |            |         |       |
| <b>Dubbo</b>  |          |         |       |            |         |       |
| QantasLink  | 108      | 86      | 79.6  | 107        | 93      | 86.9  |
| Regional Express  | 115      | 103     | 89.6  | 110        | 99      | 90.0  |
| All Airlines  | 223      | 189     | 84.8  | 217        | 192     | 88.5  |
| Relates to services to and from Sydney only.  |          |         |       |            |         |       |
| <b>Emerald</b>  |          |         |       |            |         |       |
| QantasLink  | 111      | 105     | 94.6  | 111        | 103     | 92.8  |
| Virgin Australia  | 48       | 45      | 93.8  | 48         | 42      | 87.5  |
| All Airlines  | 159      | 150     | 94.3  | 159        | 145     | 91.2  |
| Relates to services to and from Brisbane only.  |          |         |       |            |         |       |
| <b>Geraldton</b>  |          |         |       |            |         |       |
| QantasLink  | 44       | 36      | 81.8  | 44         | 35      | 79.5  |
| Virgin Australia Regional Airlines  | 28       | 23      | 82.1  | 28         | 21      | 75.0  |
| All Airlines  | 72       | 59      | 81.9  | 72         | 56      | 77.8  |
| Relates to services to and from Perth only.   |          |         |       |            |         |       |
| <b>Gladstone</b>  |          |         |       |            |         |       |
| QantasLink  | 127      | 109     | 85.8  | 127        | 109     | 85.8  |
| Virgin Australia  | 65       | 59      | 90.8  | 65         | 60      | 92.3  |
| All Airlines  | 192      | 168     | 87.5  | 192        | 169     | 88.0  |
| Relates to services to and from Brisbane only.  |          |         |       |            |         |       |
| <b>Gold Coast</b>   |          |         |       |            |         |       |
| Jetstar   | 371      | 304     | 81.9  | 372        | 288     | 77.4  |
| Qantas  | 105      | 84      | 80.0  | 108        | 83      | 76.9  |
| QantasLink  | 24       | 22      | 91.7  | 24         | 23      | 95.8  |
| Tigerair Australia  | 147      | 112     | 76.2  | 146        | 95      | 65.1  |
| Virgin Australia  | 422      | 364     | 86.3  | 421        | 350     | 83.1  |
| All Airlines  | 1 069    | 886     | 82.9  | 1 071      | 839     | 78.3  |
| Relates to services to and from Adelaide, Melbourne and Sydney.                       |          |         |       |            |         |       |
| <b>Hamilton Island</b>  |          |         |       |            |         |       |
| Jetstar   | 16       | 12      | 75.0  | 16         | 11      | 68.8  |
| Qantas  | 4        | 4       | 100.0 | 4          | 4       | 100.0 |
| QantasLink  | 41       | 29      | 70.7  | 41         | 29      | 70.7  |
| Virgin Australia  | 53       | 45      | 84.9  | 53         | 43      | 81.1  |
| All Airlines  | 114      | 90      | 78.9  | 114        | 87      | 76.3  |
| Relates to services to and from Brisbane and Sydney.                                  |          |         |       |            |         |       |



| Airport   | Arrivals         |         |       | Departures       |         |       |
|---|------------------|---------|-------|------------------|---------|-------|
|   | Sectors<br>Flown | On Time |       | Sectors<br>Flown | On Time |       |
|   |                  | No.     | %     |                  | No.     | %     |
| <b>Hobart</b>   |                  |         |       |                  |         |       |
| Jetstar   | 294              | 245     | 83.3  | 293              | 201     | 68.6  |
| Qantas  | 120              | 92      | 76.7  | 118              | 92      | 78.0  |
| QantasLink  | 43               | 30      | 69.8  | 44               | 35      | 79.5  |
| Tigerair Australia  | 37               | 25      | 67.6  | 37               | 24      | 64.9  |
| Virgin Australia  | 246              | 220     | 89.4  | 244              | 210     | 86.1  |
| All Airlines  | 740              | 612     | 82.7  | 736              | 562     | 76.4  |
| Relates to services to and from Brisbane, Melbourne and Sydney.   |                  |         |       |                  |         |       |
| <b>Kalgoorlie</b>   |                  |         |       |                  |         |       |
| Qantas  | 9                | 8       | 88.9  | 9                | 9       | 100.0 |
| QantasLink  | 65               | 56      | 86.2  | 65               | 54      | 83.1  |
| Virgin Australia  | 38               | 36      | 94.7  | 38               | 36      | 94.7  |
| Virgin Australia Regional Airlines  | 33               | 29      | 87.9  | 33               | 29      | 87.9  |
| All Airlines  | 145              | 129     | 89.0  | 145              | 128     | 88.3  |
| Relates to services to and from Perth only.   |                  |         |       |                  |         |       |
| <b>Karratha</b>   |                  |         |       |                  |         |       |
| Qantas  | 12               | 12      | 100.0 | 12               | 11      | 91.7  |
| QantasLink  | 158              | 143     | 90.5  | 154              | 143     | 92.9  |
| Virgin Australia  | 3                | 1       | 33.3  | 3                | 0       | 0.0   |
| Virgin Australia Regional Airlines  | 63               | 54      | 85.7  | 63               | 53      | 84.1  |
| All Airlines  | 236              | 210     | 89.0  | 232              | 207     | 89.2  |
| Relates to services to and from Perth only.   |                  |         |       |                  |         |       |
| <b>Launceston</b>   |                  |         |       |                  |         |       |
| Jetstar   | 190              | 150     | 78.9  | 190              | 117     | 61.6  |
| QantasLink  | 104              | 88      | 84.6  | 103              | 88      | 85.4  |
| Virgin Australia  | 118              | 95      | 80.5  | 118              | 103     | 87.3  |
| All Airlines  | 412              | 333     | 80.8  | 411              | 308     | 74.9  |
| Relates to services to and from Melbourne and Sydney.   |                  |         |       |                  |         |       |
| <b>Mackay</b>   |                  |         |       |                  |         |       |
| Jetstar   | 28               | 17      | 60.7  | 28               | 13      | 46.4  |
| QantasLink  | 112              | 95      | 84.8  | 108              | 92      | 85.2  |
| Virgin Australia  | 128              | 112     | 87.5  | 127              | 116     | 91.3  |
| All Airlines  | 268              | 224     | 83.6  | 263              | 221     | 84.0  |
| Relates to services to and from Brisbane only.  |                  |         |       |                  |         |       |
| <b>Melbourne</b>  |                  |         |       |                  |         |       |
| Jetstar   | 1 265            | 914     | 72.3  | 1 268            | 905     | 71.4  |
| Qantas  | 2 167            | 1 745   | 80.5  | 2 169            | 1 798   | 82.9  |
| QantasLink  | 238              | 197     | 82.8  | 238              | 203     | 85.3  |
| Regional Express  | 69               | 48      | 69.6  | 69               | 60      | 87.0  |
| Tigerair Australia  | 596              | 408     | 68.5  | 597              | 432     | 72.4  |
| Virgin Australia  | 2 123            | 1 747   | 82.3  | 2 124            | 1 886   | 88.8  |
| Virgin Australia Regional Airlines  | 8                | 7       | 87.5  | 9                | 7       | 77.8  |
| All Airlines  | 6 466            | 5 066   | 78.3  | 6 474            | 5 291   | 81.7  |
| Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney. |                  |         |       |                  |         |       |
| <b>Mildura</b>  |                  |         |       |                  |         |       |
| QantasLink  | 87               | 76      | 87.4  | 87               | 77      | 88.5  |
| Regional Express  | 69               | 60      | 87.0  | 69               | 52      | 75.4  |
| Virgin Australia  | 28               | 24      | 85.7  | 28               | 24      | 85.7  |
| All Airlines  | 184              | 160     | 87.0  | 184              | 153     | 83.2  |
| Relates to services to and from Melbourne only.   |                  |         |       |                  |         |       |

| Airport  | Arrivals         |         |       | Departures       |         |       |
|--|------------------|---------|-------|------------------|---------|-------|
|  | Sectors<br>Flown | On Time |       | Sectors<br>Flown | On Time |       |
|  |                  | No.     | %     |                  | No.     | %     |
| <b>Mount Isa</b>   |                  |         |       |                  |         |       |
| Qantas   | 28               | 24      | 85.7  | 28               | 17      | 60.7  |
| QantasLink   | 6                | 6       | 100.0 | 6                | 6       | 100.0 |
| Virgin Australia   | 16               | 16      | 100.0 | 16               | 16      | 100.0 |
| All Airlines   | 50               | 46      | 92.0  | 50               | 39      | 78.0  |
| Relates to services to and from Brisbane only.   |                  |         |       |                  |         |       |
| <b>Newcastle</b>   |                  |         |       |                  |         |       |
| Jetstar  | 156              | 109     | 69.9  | 155              | 124     | 80.0  |
| QantasLink   | 79               | 72      | 91.1  | 78               | 70      | 89.7  |
| Virgin Australia   | 108              | 100     | 92.6  | 108              | 99      | 91.7  |
| All Airlines   | 343              | 281     | 81.9  | 341              | 293     | 85.9  |
| Relates to services to and from Brisbane and Melbourne.  |                  |         |       |                  |         |       |
| <b>Newman</b>  |                  |         |       |                  |         |       |
| Qantas   | 16               | 14      | 87.5  | 15               | 14      | 93.3  |
| QantasLink   | 104              | 91      | 87.5  | 105              | 93      | 88.6  |
| Virgin Australia   | 11               | 10      | 90.9  | 11               | 10      | 90.9  |
| Virgin Australia Regional Airlines   | 25               | 24      | 96.0  | 25               | 23      | 92.0  |
| All Airlines   | 156              | 139     | 89.1  | 156              | 140     | 89.7  |
| Relates to services to and from Perth only.  |                  |         |       |                  |         |       |
| <b>Perth</b>   |                  |         |       |                  |         |       |
| Jetstar  | 94               | 86      | 91.5  | 93               | 75      | 80.6  |
| Qantas   | 713              | 607     | 85.1  | 714              | 627     | 87.8  |
| QantasLink   | 527              | 456     | 86.5  | 531              | 478     | 90.0  |
| Tigerair Australia   | 69               | 58      | 84.1  | 68               | 55      | 80.9  |
| Virgin Australia   | 463              | 396     | 85.5  | 463              | 438     | 94.6  |
| Virgin Australia Regional Airlines   | 272              | 213     | 78.3  | 273              | 242     | 88.6  |
| All Airlines   | 2 138            | 1 816   | 84.9  | 2 142            | 1 915   | 89.4  |
| Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Geraldton, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney. |                  |         |       |                  |         |       |
| <b>Port Hedland</b>  |                  |         |       |                  |         |       |
| Qantas   | 36               | 34      | 94.4  | 34               | 31      | 91.2  |
| QantasLink   | 86               | 78      | 90.7  | 87               | 76      | 87.4  |
| Virgin Australia   | 26               | 26      | 100.0 | 26               | 24      | 92.3  |
| Virgin Australia Regional Airlines   | 22               | 21      | 95.5  | 22               | 19      | 86.4  |
| All Airlines   | 170              | 159     | 93.5  | 169              | 150     | 88.8  |
| Relates to services to and from Perth only.  |                  |         |       |                  |         |       |
| <b>Port Lincoln</b>  |                  |         |       |                  |         |       |
| QantasLink   | 98               | 89      | 90.8  | 98               | 88      | 89.8  |
| Regional Express   | 196              | 189     | 96.4  | 196              | 191     | 97.4  |
| All Airlines   | 294              | 278     | 94.6  | 294              | 279     | 94.9  |
| Relates to services to and from Adelaide only.   |                  |         |       |                  |         |       |
| <b>Port Macquarie</b>  |                  |         |       |                  |         |       |
| QantasLink   | 94               | 84      | 89.4  | 93               | 79      | 84.9  |
| Virgin Australia   | 56               | 45      | 80.4  | 56               | 40      | 71.4  |
| All Airlines   | 150              | 129     | 86.0  | 149              | 119     | 79.9  |
| Relates to services to and from Sydney only.   |                  |         |       |                  |         |       |

| Airport   | Arrivals         |         |      | Departures       |         |       |
|---|------------------|---------|------|------------------|---------|-------|
|   | Sectors<br>Flown | On Time |      | Sectors<br>Flown | On Time |       |
|   |                  | No.     | %    |                  | No.     | %     |
| <b>Proserpine</b>   |                  |         |      |                  |         |       |
| Jetstar   | 38               | 35      | 92.1 | 38               | 31      | 81.6  |
| Tigerair Australia  | 15               | 13      | 86.7 | 15               | 12      | 80.0  |
| Virgin Australia  | 37               | 28      | 75.7 | 37               | 27      | 73.0  |
| All Airlines  | 90               | 76      | 84.4 | 90               | 70      | 77.8  |
| Relates to services to and from Brisbane and Sydney.  |                  |         |      |                  |         |       |
| <b>Rockhampton</b>  |                  |         |      |                  |         |       |
| QantasLink  | 165              | 129     | 78.2 | 168              | 139     | 82.7  |
| Virgin Australia  | 128              | 113     | 88.3 | 128              | 112     | 87.5  |
| All Airlines  | 293              | 242     | 82.6 | 296              | 251     | 84.8  |
| Relates to services to and from Brisbane only.  |                  |         |      |                  |         |       |
| <b>Sunshine Coast</b>   |                  |         |      |                  |         |       |
| Jetstar   | 143              | 107     | 74.8 | 143              | 94      | 65.7  |
| QantasLink  | 30               | 25      | 83.3 | 30               | 27      | 90.0  |
| Virgin Australia  | 101              | 81      | 80.2 | 101              | 83      | 82.2  |
| All Airlines  | 274              | 213     | 77.7 | 274              | 204     | 74.5  |
| Relates to services to and from Melbourne and Sydney.   |                  |         |      |                  |         |       |
| <b>Sydney</b>   |                  |         |      |                  |         |       |
| Jetstar   | 1 265            | 934     | 73.8 | 1 263            | 990     | 78.4  |
| Qantas  | 2 039            | 1 667   | 81.8 | 2 038            | 1 681   | 82.5  |
| QantasLink  | 1 326            | 1 110   | 83.7 | 1 337            | 1 115   | 83.4  |
| Regional Express  | 386              | 302     | 78.2 | 393              | 338     | 86.0  |
| Tigerair Australia  | 529              | 370     | 69.9 | 532              | 377     | 70.9  |
| Virgin Australia  | 2 405            | 2 033   | 84.5 | 2 403            | 2 034   | 84.6  |
| All Airlines  | 7 950            | 6 416   | 80.7 | 7 966            | 6 535   | 82.0  |
| Relates to services to and from Adelaide, Albury, Armidale, Ayers Rock, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Proserpine, Sunshine Coast, Tamworth, Townsville and Wagga Wagga. |                  |         |      |                  |         |       |
| <b>Tamworth</b>   |                  |         |      |                  |         |       |
| QantasLink  | 112              | 95      | 84.8 | 113              | 95      | 84.1  |
| Virgin Australia  | 47               | 33      | 70.2 | 47               | 41      | 87.2  |
| All Airlines  | 159              | 128     | 80.5 | 160              | 136     | 85.0  |
| Relates to services to and from Sydney only.  |                  |         |      |                  |         |       |
| <b>Townsville</b>   |                  |         |      |                  |         |       |
| Jetstar   | 53               | 52      | 98.1 | 53               | 50      | 94.3  |
| Qantas  | 26               | 23      | 88.5 | 26               | 26      | 100.0 |
| QantasLink  | 214              | 185     | 86.4 | 213              | 181     | 85.0  |
| Regional Express  | 12               | 9       | 75.0 | 12               | 8       | 66.7  |
| Virgin Australia  | 150              | 133     | 88.7 | 150              | 141     | 94.0  |
| All Airlines  | 455              | 402     | 88.4 | 454              | 406     | 89.4  |
| Relates to services to and from Brisbane, Cairns and Sydney.  |                  |         |      |                  |         |       |
| <b>Wagga Wagga</b>  |                  |         |      |                  |         |       |
| QantasLink  | 87               | 71      | 81.6 | 87               | 74      | 85.1  |
| Regional Express  | 108              | 97      | 89.8 | 108              | 98      | 90.7  |
| All Airlines  | 195              | 168     | 86.2 | 195              | 172     | 88.2  |
| Relates to services to and from Sydney only.  |                  |         |      |                  |         |       |

## Definitions

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|                              |  |
|------------------------------|--|
| On time arrival              | A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule.<br>Neither diverted nor cancelled flights count as on time. |
| On time departure            | A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.  |
| Cancellation                 | A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.  |
| On time departure percentage | The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.  |
| On time arrival percentage   | The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.  |
| Cancellation percentage      | The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.  |

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