



Building a better
working world

Ernst & Young
200 George Street
Sydney NSW 2000 Australia
GPO Box 2646 Sydney NSW 2001

Tel: +61 2 9248 5555
Fax: +61 2 9248 5959
ey.com/au

Information for Suppliers

7 August 2024

Regional Express Holdings Limited ACN 099 547 270 (Administrators Appointed) and associated wholly owned subsidiaries (Rex Group)

Frequently Asked Questions (FAQ)

For suppliers of Rex Group we continue to operate on a business as usual basis. The below FAQ has been prepared to support with continuation of business as usual operations.

Common Queries	Responses
1. When were the Administrators appointed?	<p>On 30 July 2024 at 9.30pm (AEST), the Rex Group of companies entered voluntary administration. Samuel Freeman, Adam Nikitins, and Justin Walsh of Ernst & Young Australia (EY Australia) have been appointed Joint and Several Voluntary Administrators by the Company's Board of Directors.</p>
2. What are trading arrangements for suppliers and trade creditors during the administration?	<p>The Administrators intend to continue to operate components of the Rex Group while options for a sale, restructure or recapitalisation are explored.</p> <p>To assist with payment for goods and services provided during the administration, please open a new account with the suffix "(Administrators Appointed)" for the supply of authorised goods and services to the Administrators on and from 31 July 2024. For example, if you are invoicing Regional Express Holdings Limited, the new account would be named Regional Express Holdings Limited (Administrators Appointed).</p> <p>All invoices should continue to be sent to accounts.payable@rex.com.au.</p>
3. What is classified as a pre-appointment claim in the administration?	<p>All goods and services supplied on or before 31 July 2024 are considered pre-appointment claims in the administration. These claims are deferred pending the outcome of the administration process.</p> <p>Please refer to the Administrators' Initial Notice to Creditors dated 31 July 2024 for instruction on how to submit your claim in the administration.</p> <p>Any queries regarding your claim in the administration should be sent to rex.creditors@au.ey.com.</p>

Common Queries	Responses																																										
<p>4. Do I require an authorised purchase order from the Administrators?</p>	<p>If you are a supplier of the services listed below you do not require a purchase order authorised by the Administrators as your ongoing provision of services will continue on a business-as-usual basis during the administration.</p> <table border="1" data-bbox="716 625 1247 926"> <thead> <tr> <th data-bbox="716 625 1247 709">Services which do not require an authorised purchase order from the Administrators</th> </tr> </thead> <tbody> <tr> <td data-bbox="716 709 1247 751">Regional ground handling agents</td> </tr> <tr> <td data-bbox="716 751 1247 793">Regional airport fees & chargers</td> </tr> <tr> <td data-bbox="716 793 1247 835">Fuel supplies</td> </tr> <tr> <td data-bbox="716 835 1247 877">Head taxes</td> </tr> <tr> <td data-bbox="716 877 1247 926">Office and property leases</td> </tr> </tbody> </table>	Services which do not require an authorised purchase order from the Administrators	Regional ground handling agents	Regional airport fees & chargers	Fuel supplies	Head taxes	Office and property leases																																				
Services which do not require an authorised purchase order from the Administrators																																											
Regional ground handling agents																																											
Regional airport fees & chargers																																											
Fuel supplies																																											
Head taxes																																											
Office and property leases																																											
<p>5. What goods and services require authorisation from the Administrators?</p>	<p>Other than the services listed above as not requiring an authorised purchase order from the Administrators, from 31 July 2024, liability will only be accepted by the Administrators in respect of the purchase of goods and services delivered after our appointment and authorised by the Administrator, or their authorised representatives, whose details are provided below.</p> <table border="1" data-bbox="581 1184 1360 1818"> <thead> <tr> <th data-bbox="581 1184 971 1226">Authoriser</th> <th data-bbox="971 1184 1198 1226">Role</th> <th data-bbox="1198 1184 1360 1226">Limit (AUD\$)</th> </tr> </thead> <tbody> <tr> <td data-bbox="581 1226 971 1297">Samuel Freeman, Justin Walsh or Adam Nikitins</td> <td data-bbox="971 1226 1198 1297">EY Administrators</td> <td data-bbox="1198 1226 1360 1297">Unlimited</td> </tr> <tr> <td data-bbox="581 1297 971 1339">Clare Baily or Robyn Duggan</td> <td data-bbox="971 1297 1198 1339">EY Team</td> <td data-bbox="1198 1297 1360 1339">50,000</td> </tr> <tr> <td data-bbox="581 1339 971 1381">Scott McKinnon or Amy Garton</td> <td data-bbox="971 1339 1198 1381">EY Team</td> <td data-bbox="1198 1339 1360 1381">20,000</td> </tr> <tr> <td data-bbox="581 1381 971 1423">Neville Howell</td> <td data-bbox="971 1381 1198 1423">Rex Group CEO</td> <td data-bbox="1198 1381 1360 1423">20,000</td> </tr> <tr> <td data-bbox="581 1423 971 1465">Mark Burgess</td> <td data-bbox="971 1423 1198 1465">Rex Management</td> <td data-bbox="1198 1423 1360 1465">10,000</td> </tr> <tr> <td data-bbox="581 1465 971 1507">Mayooran Thanabalasingam</td> <td data-bbox="971 1465 1198 1507">Rex Management</td> <td data-bbox="1198 1465 1360 1507">10,000</td> </tr> <tr> <td data-bbox="581 1507 971 1549">Irwin Tan</td> <td data-bbox="971 1507 1198 1549">Rex Management</td> <td data-bbox="1198 1507 1360 1549">10,000</td> </tr> <tr> <td data-bbox="581 1549 971 1591">Dale Hall</td> <td data-bbox="971 1549 1198 1591">Rex Management</td> <td data-bbox="1198 1549 1360 1591">10,000</td> </tr> <tr> <td data-bbox="581 1591 971 1633">David Brooksby</td> <td data-bbox="971 1591 1198 1633">Rex Management</td> <td data-bbox="1198 1591 1360 1633">10,000</td> </tr> <tr> <td data-bbox="581 1633 971 1675">Paul Fisher</td> <td data-bbox="971 1633 1198 1675">Rex Management</td> <td data-bbox="1198 1633 1360 1675">10,000</td> </tr> <tr> <td data-bbox="581 1675 971 1717">Richard Kwan</td> <td data-bbox="971 1675 1198 1717">Rex Management</td> <td data-bbox="1198 1675 1360 1717">10,000</td> </tr> <tr> <td data-bbox="581 1717 971 1759">Warrick Lodge</td> <td data-bbox="971 1717 1198 1759">Rex Management</td> <td data-bbox="1198 1717 1360 1759">10,000</td> </tr> <tr> <td data-bbox="581 1759 971 1818">Anthony Gibara</td> <td data-bbox="971 1759 1198 1818">Rex Management</td> <td data-bbox="1198 1759 1360 1818">10,000</td> </tr> </tbody> </table>	Authoriser	Role	Limit (AUD\$)	Samuel Freeman, Justin Walsh or Adam Nikitins	EY Administrators	Unlimited	Clare Baily or Robyn Duggan	EY Team	50,000	Scott McKinnon or Amy Garton	EY Team	20,000	Neville Howell	Rex Group CEO	20,000	Mark Burgess	Rex Management	10,000	Mayooran Thanabalasingam	Rex Management	10,000	Irwin Tan	Rex Management	10,000	Dale Hall	Rex Management	10,000	David Brooksby	Rex Management	10,000	Paul Fisher	Rex Management	10,000	Richard Kwan	Rex Management	10,000	Warrick Lodge	Rex Management	10,000	Anthony Gibara	Rex Management	10,000
Authoriser	Role	Limit (AUD\$)																																									
Samuel Freeman, Justin Walsh or Adam Nikitins	EY Administrators	Unlimited																																									
Clare Baily or Robyn Duggan	EY Team	50,000																																									
Scott McKinnon or Amy Garton	EY Team	20,000																																									
Neville Howell	Rex Group CEO	20,000																																									
Mark Burgess	Rex Management	10,000																																									
Mayooran Thanabalasingam	Rex Management	10,000																																									
Irwin Tan	Rex Management	10,000																																									
Dale Hall	Rex Management	10,000																																									
David Brooksby	Rex Management	10,000																																									
Paul Fisher	Rex Management	10,000																																									
Richard Kwan	Rex Management	10,000																																									
Warrick Lodge	Rex Management	10,000																																									
Anthony Gibara	Rex Management	10,000																																									



Building a better
working world

Common Queries	Responses
6. Where do I send my invoices?	<p>Invoices should continue to be sent as per your current billing cycle to accounts.payable@rex.com.au.</p> <p>Where possible, please issue separate invoices for the pre-appointment (on or before 30 July 2024) and the post-appointment period (on and from 31 July 2024) services and goods provided.</p> <p>Both pre-appointment and post-appointment invoices should continue to be sent to accounts.payable@rex.com.au.</p>
7. How will this affect my RCTI agreement?	<p>RCTI's will continue to be paid as per current timings and terms.</p>
8. How is my current supply agreement affected by the administration?	<p>The Administrators expressly refrain from adopting any of the Rex Group's pre-appointment contracts, agreements, and leases.</p> <p>All pre-appointment contracts, agreements, and leases are under review. In the meantime, please do not construe that we have adopted any pre-appointment contracts, agreements, or leases if payment is made by the Companies for the current usage of your goods or services.</p>
9. What is the email address for direct contact to the Administrators?	<p>General Rex Enquiries: rex@au.ey.com</p> <p>Creditor Enquiries: rex.creditors@au.ey.com</p> <p>Supplier Enquiries: rex.suppliers@au.ey.com</p>