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## MEDIA RELEASE

### REX LEADS ON TIME PERFORMANCE IN 2011

Regional Express (Rex) has once again achieved the best On Time departures in 2011 amongst all the major carriers in Australia, repeating its performance in calendar year 2010 according to the Domestic Airline On Time Performance 2011 report released by the Bureau of Infrastructure, Transport and Regional Economics (BITRE).

Additionally Rex was also the carrier with the lowest cancellation at 0.4%, five times lower than its main competitor QantasLink at 2%.

Rex achieved an 84.9% On Time Departure rate, ahead of QantasLink (79.5%) and Jetstar (76.8%). Rex's cancellation rate of 0.4% was impacted by the Chilean volcanic ash cloud in June 2011. Not taking into account the June cancellations, Rex would have achieved a 0.2% cancellation rate for calendar year 2011, which is in line with Rex's historical average.

General Manager Network Strategy & Sales Warrick Lodge said, "Rex is without doubt Australia's most reliable airline, having consistently led the Australian airline industry for both on time departures and cancellation rates in the past 9 years and is one of the reasons why Rex has been acknowledged by industry experts all over the world as the world's best regional airline. This is testament to Rex's operational and frontline staff who worked hard to deliver more than 53,000 On Time Departures during 2011."

| Airline   | Cancellation Rate (%) | 2011    |                       |         |
|---|-----------------------|---------|-----------------------|---------|
|   |                       | Ranking | On Time Departure (%) | Ranking |
| <br>Regional Express                   | 0.4                   | 1       | 84.9                  | 1       |
| <br>QANTASLINK                         | 2.0                   | 6       | 79.5                  | 5       |
| <br>QANTAS                             | 2.3                   | 7       | 83.0                  | 2       |
| <br>Jetstar                            | 1.8                   | 4       | 76.8                  | 6       |
| <br>Virgin Australia                   | 1.8                   | 4       | 81.0                  | 4       |
| <br>Virgin Australia<br>ATR Operations | 1.6                   | 3       | 68.5                  | 8       |
| <br>Skywest                            | 0.4                   | 1       | 82.2                  | 3       |
| <br>Tiger Airways                      | 4.1                   | 8       | 71.3                  | 7       |

Source: BITRE

Regional Express (Rex) is Australia's largest independent regional airline operating a fleet of more than 40 Saab 340 aircraft on some 1,300 weekly flights to 35 destinations throughout New South Wales, Victoria, Tasmania, South Australia and Queensland. The Rex Group comprises Regional Express, air freight and charter operator Pel-Air Aviation and Dubbo-based regional airline Air Link, as well as the pilot academy Australian Airline Pilot Academy.

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