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Bureau of Infrastructure, Transport and Regional Economics

STATISTICAL REPORT

Aviation

Domestic airline on time performance
June 2018

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Foreword

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines. Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8 000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. There were 66 routes that met this definition in June 2018. Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2017.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Regional Express, Tigerair Australia, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are audited internally by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: http://www.bitre.gov.au/statistics/aviation/otphome.aspx.

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Industry performance

For June 2018, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines) averaged 76.5 per cent for on time arrivals and 78.0 per cent for on time departures. Cancellations represented 1.9 per cent of all scheduled flights. The equivalent figures for June 2017 were 85.0 per cent for on time arrivals, 85.3 per cent for on time departures and 1.4 per cent for cancellations.

This month's on time arrivals figure was lower than the long term average performance for all routes (82.7 per cent) and the on time departures figure was also lower than the long term average (84.0 per cent). The rate of cancellations was higher than the long term average of 1.4 per cent.

Qantas achieved the highest on time arrivals among the major domestic airlines at 76.4 per cent followed by Virgin Australia at 76.2 per cent, Jetstar at 72.9 per cent and Tigerair Australia at 65.4 per cent. Of the regional airlines, QantasLink recorded 83.3 per cent for on time arrivals, followed by Regional Express at 74.7 per cent and Virgin Australia Regional Airlines at 73.8 per cent. The Qantas network (Qantas and QantasLink combined operations) recorded 80.0 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 76.0 per cent.

Virgin Australia achieved the highest level of on time departures among the major domestic airlines for June 2018 at 79.1 per cent, followed by Qantas at 76.9 per cent, Jetstar at 71.9 per cent and Tigerair Australia at 67.4 per cent. Of the regional airlines, QantasLink recorded 84.3 per cent for on time departures, followed by Regional Express at 77.9 per cent and Virgin Australia Regional Airlines at 77.1 per cent. The Qantas network recorded 80.8 per cent for on time departures while the Virgin Australia network recorded 79.0 per cent.

Tigerair Australia recorded the highest percentage of cancellations (3.4 per cent) during the month, followed by Jetstar (2.7 per cent), Qantas (2.1 per cent), Virgin Australia (1.6 per cent), QantasLink (1.5 per cent), Regional Express (1.0 per cent) and Virgin Australia Regional Airlines (0.9 per cent).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 66 routes are shown on pages 10-23.

Of the 66 routes which met the criteria for on time performance reporting in June 2018, the Cairns-Townsville route had the highest percentage of on time arrivals (94.6 per cent) and the highest percentage of on time departures (also 94.6 per cent). The Brisbane-Mount Isa route had the lowest percentage of on time arrivals (34.3 per cent) and the Townsville-Melbourne route had the lowest percentage of on time departures (51.3 per cent).

Cancellations were highest on the Sydney-Melbourne route at 5.7 per cent, followed by the Melbourne-Sydney route at 5.6 per cent, the Newcastle-Melbourne route at 3.6 per cent, the Geraldton-Perth route at 3.2 per cent and the Newman-Perth route at 3.1 per cent.

Alice Springs Airport and Port Lincoln Airport recorded the highest percentage of on time arrivals (90.1 per cent) and Hamilton Island Airport recorded the highest percentage of on time departures (89.4 per cent). Mount Isa Airport recorded the lowest percentage of on time arrivals (34.3 per cent) and Ayers Rock Airport recorded the lowest percentage of on time departures (51.7 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for June 2018 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	6 288	6 117	4 458	72.9	4 396	71.9	171	2.7
Qantas	8 802	8 615	6 584	76.4	6 628	76.9	187	2.1
QantasLink	9 558	9 410	7 838	83.3	7 930	84.3	148	1.5
Regional Express	5 672	5 616	4 196	74.7	4 374	77.9	56	1.0
Tigerair Australia	2 266	2 188	1 431	65.4	1 474	67.4	78	3.4
Virgin Australia	11 041	10 862	8 276	76.2	8 591	79.1	179	1.6
Virgin Australia Regional Airlines	787	780	576	73.8	601	77.1	7	0.9
All Airlines	44 414	43 588	33 359	76.5	33 994	78.0	826	1.9
Qantas - all QF designated services	18 360	18 025	14 422	80.0	14 558	80.8	335	1.8
Virgin Australia - all VA designated services	11 828	11 642	8 852	76.0	9 192	79.0	186	1.6

Total airline network data (including routes not shown in this report).
Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 66 routes are shown on pages 10-23.

Table 2 Top ten routes for on time performance for June 2018 (participating airlines only)

Arrivals		Departures	
Route	On Time (%)	Route	On Time (%)
Cairns-Townsville	94.6	Cairns-Townsville	94.6
Darwin-Alice Springs	93.8	Darwin-Alice Springs	93.8
Alice Springs-Darwin	93.8	Alice Springs-Darwin	93.8
Townsville-Cairns	91.9	Adelaide-Port Lincoln	92.2
Perth-Darwin	90.4	Townsville-Cairns	90.5
Adelaide-Port Lincoln	90.1	Perth-Newman	90.4
Sydney-Proserpine	89.7	Hamilton Island-Sydney	90.2
Adelaide-Gold Coast	89.3	Sydney-Proserpine	89.7
Sydney-Hobart	88.9	Gold Coast-Adelaide	89.3
Cairns-Sydney	88.9	Adelaide-Canberra	89.1

Table 3 Top ten airports for on time performance for June 2018 (participating airlines and reported routes only)

Arrivals		Departures	
Airport	On Time (%)	Airport	On Time (%)
Alice Springs	90.1	Hamilton Island	89.4
Port Lincoln	90.1	Kalgoorlie	88.7
Kalgoorlie	88.2	Geraldton	88.0
Hamilton Island	86.7	Port Lincoln	87.9
Emerald	86.4	Alice Springs	87.8
Mildura	86.3	Emerald	86.9
Newman	86.0	Gladstone	85.5
Proserpine	84.4	Tamworth	85.5
Mackay	84.2	Port Hedland	84.7
Geraldton	84.0	Coffs Harbour	83.4

Total industry on time performance

Figure 1 On time performance (by month from June 2015)—Total Industry

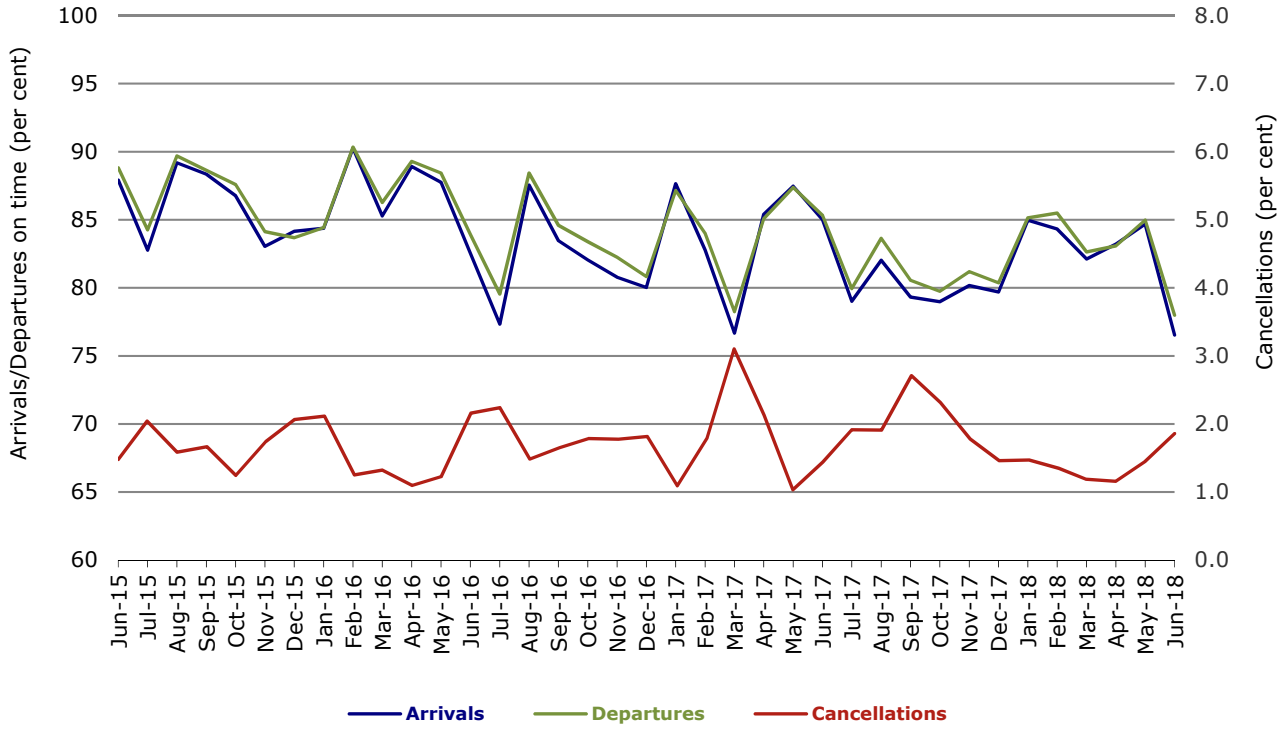


Figure 2 Arrivals on time (by month from June 2017)

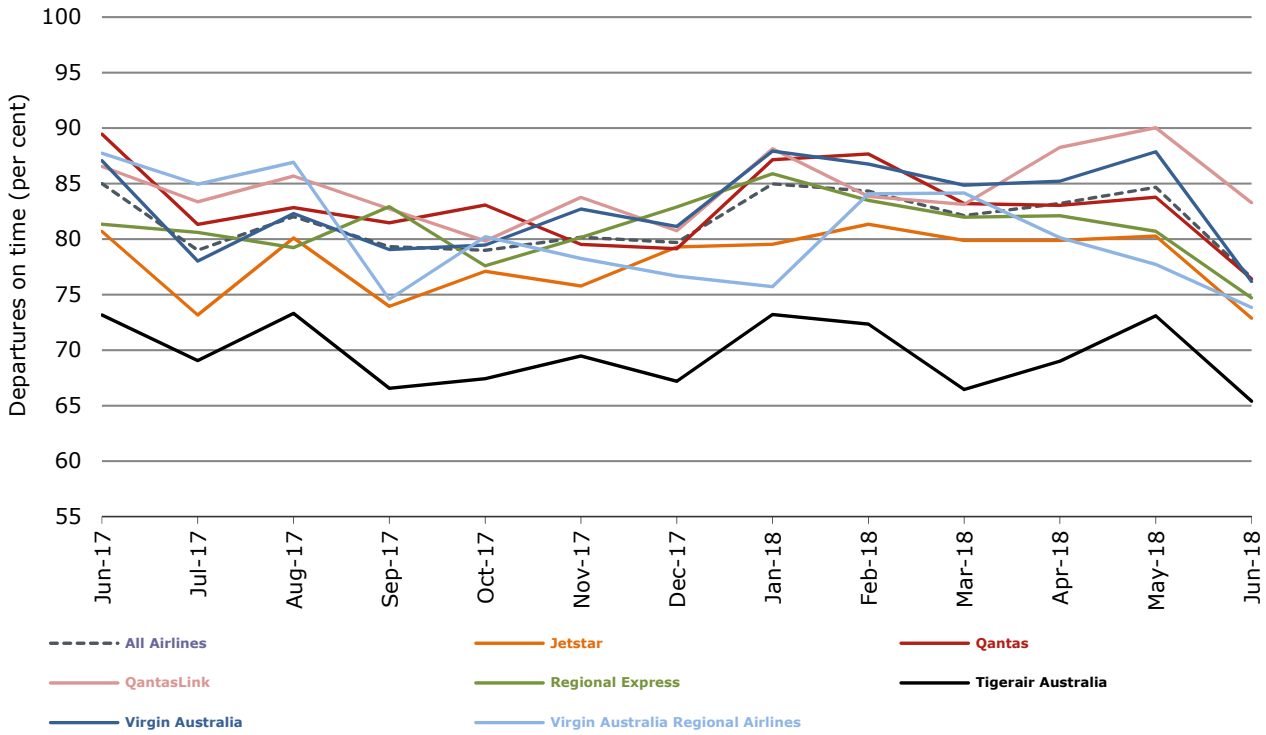


Figure 3 Departures on time (by month from June 2017)

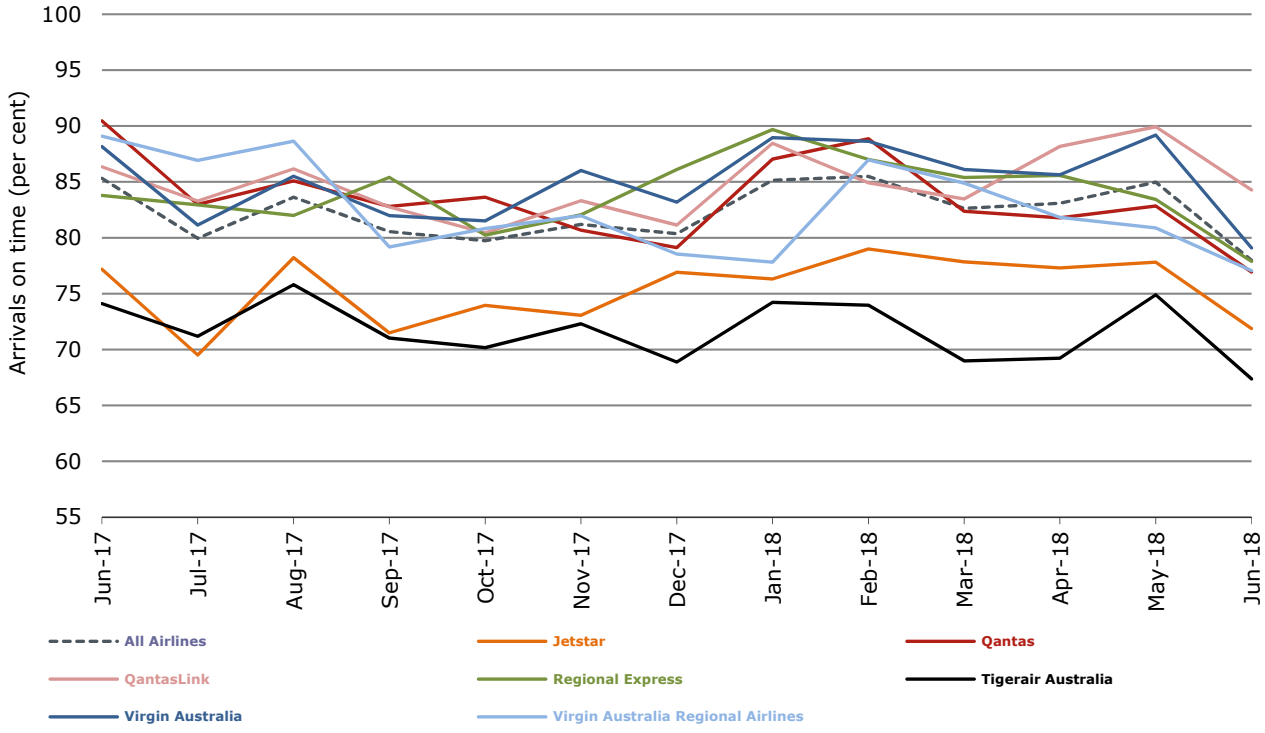
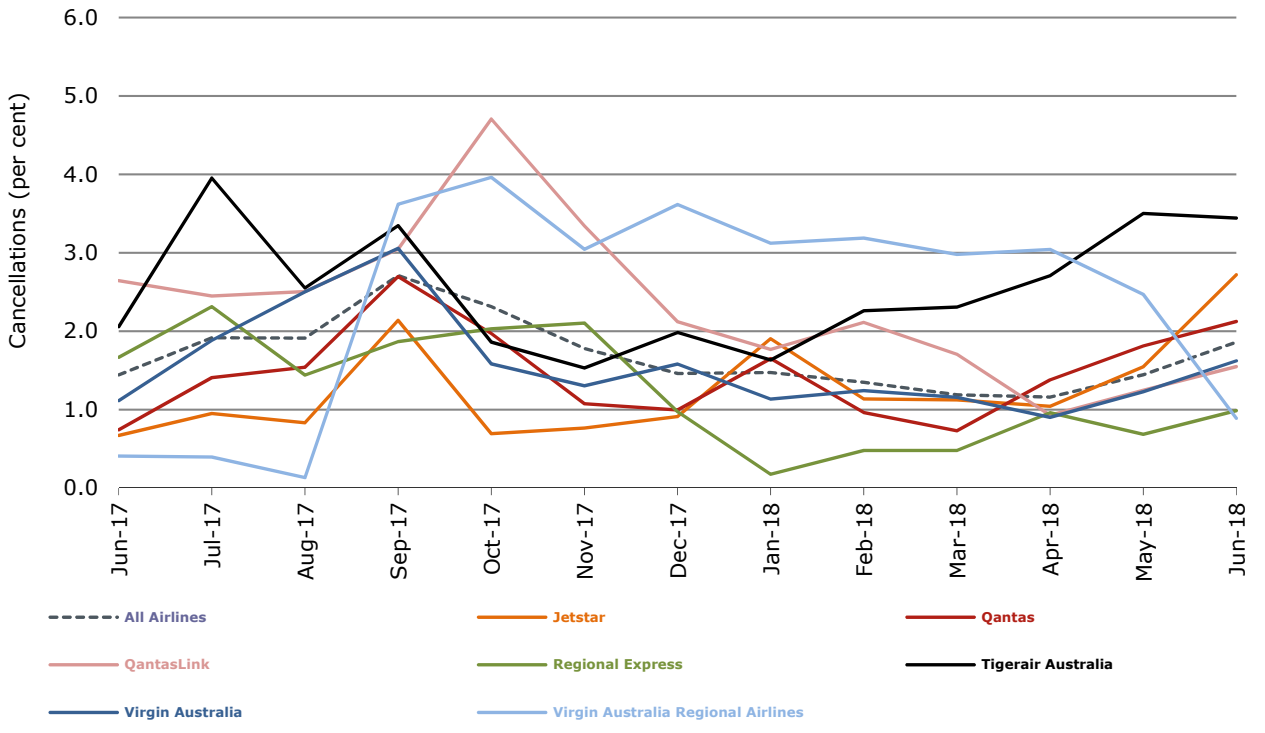


Figure 4 Cancellations (by month from June 2017)



Major domestic airlines on time performance

Figure 5 On time performance (by month from June 2015)—Jetstar

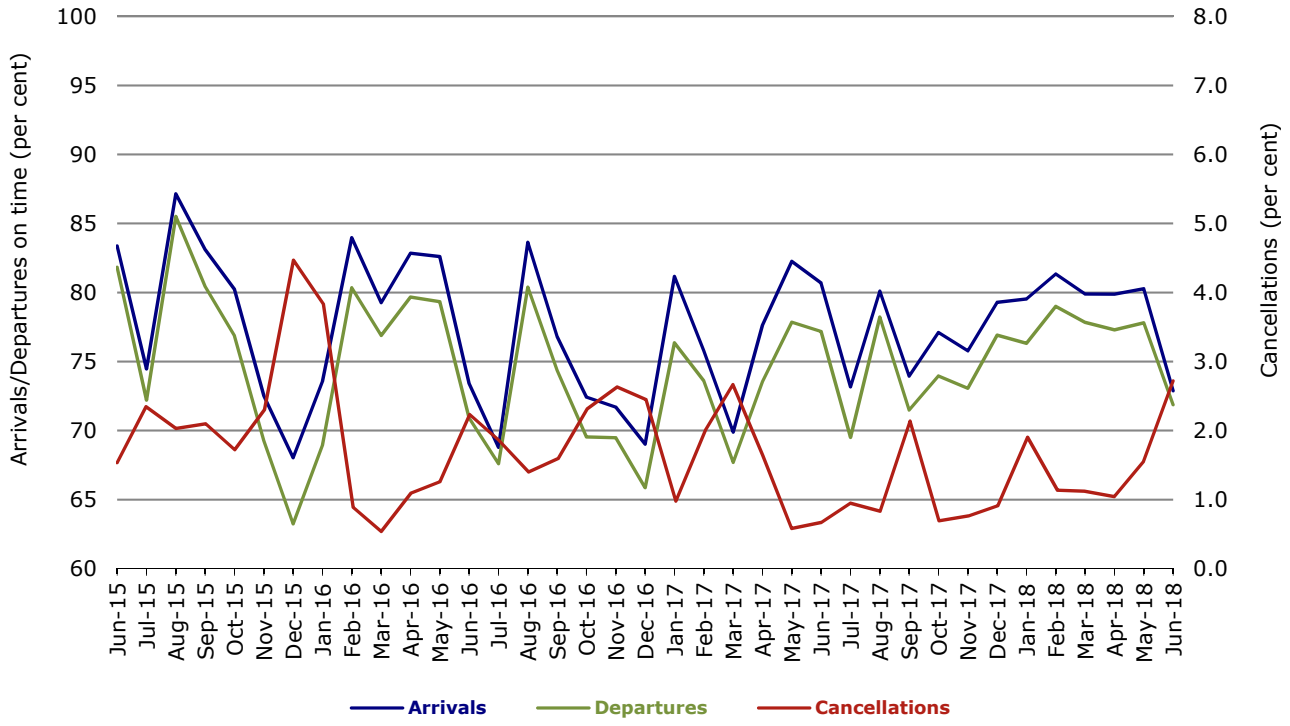


Figure 6 On time performance (by month from June 2015)—Qantas

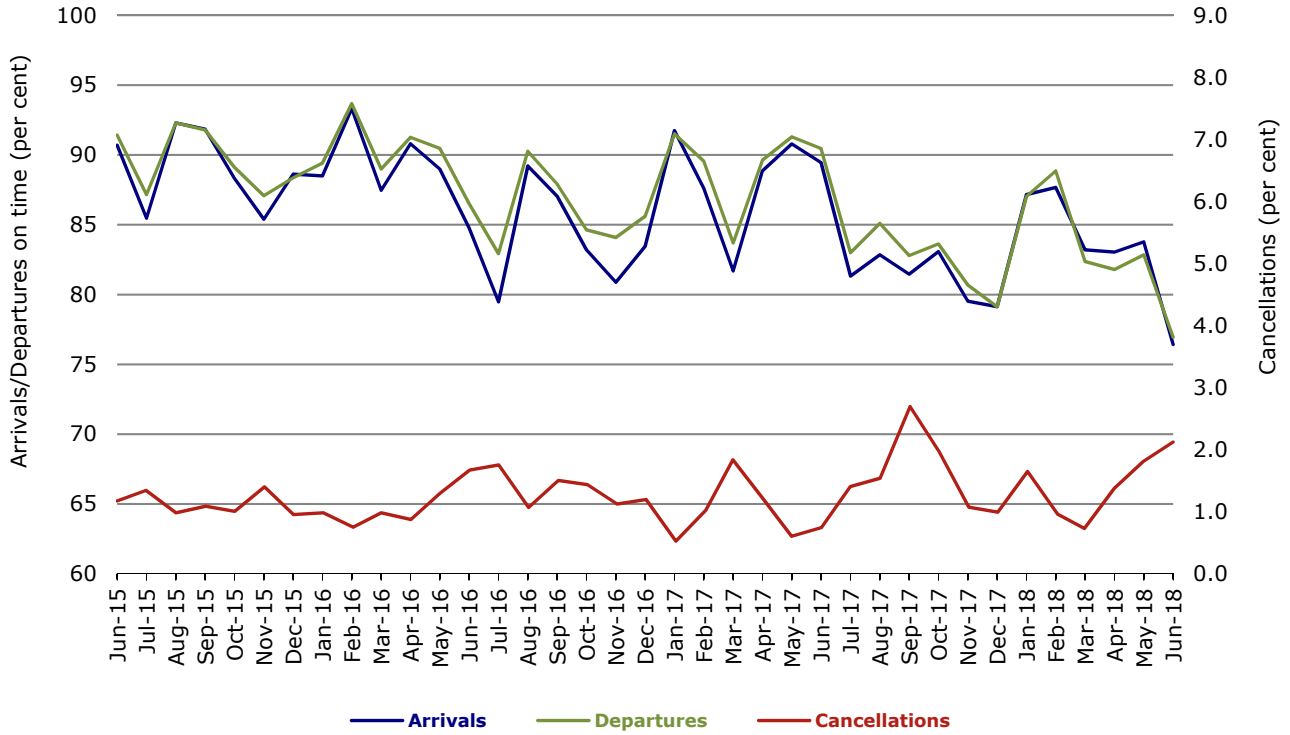


Figure 7 On time performance (by month from June 2015)—Tigerair Australia

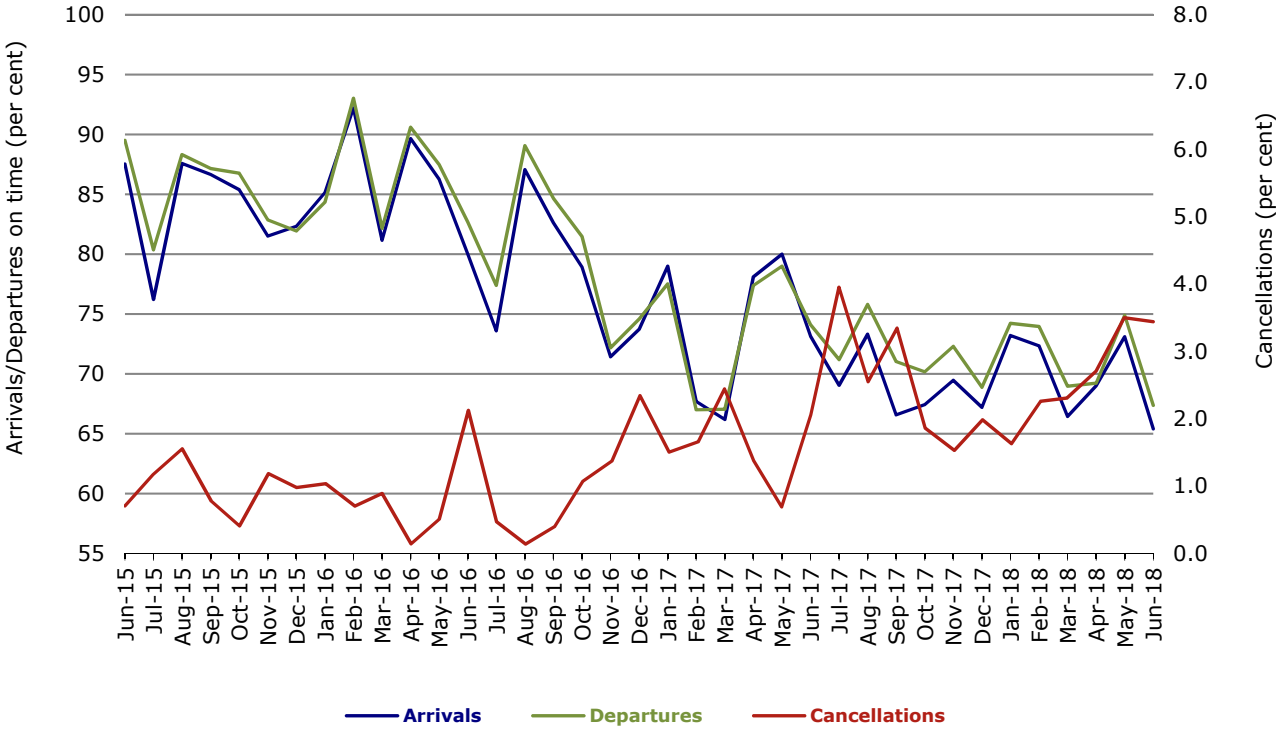
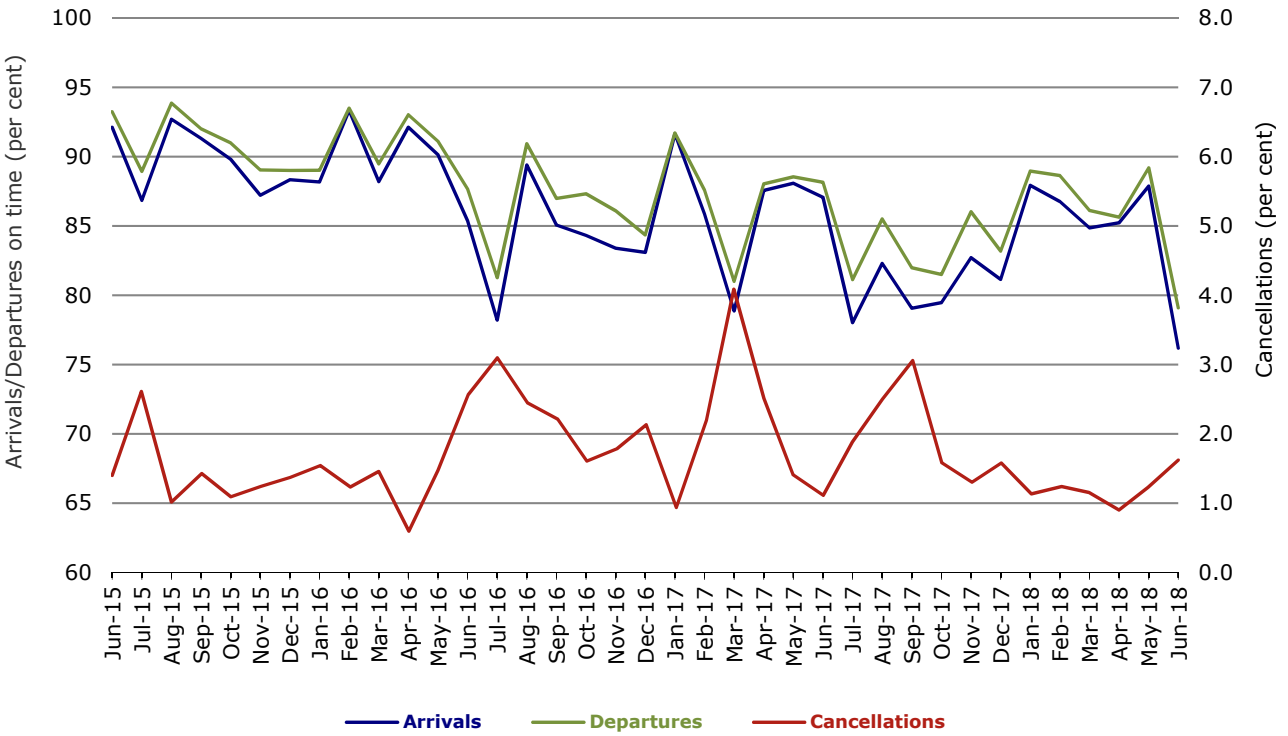


Figure 8 On time performance (by month from June 2015)—Virgin Australia



In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Major regional airlines on time performance

Figure 9 On time performance (by month from June 2015)—QantasLink

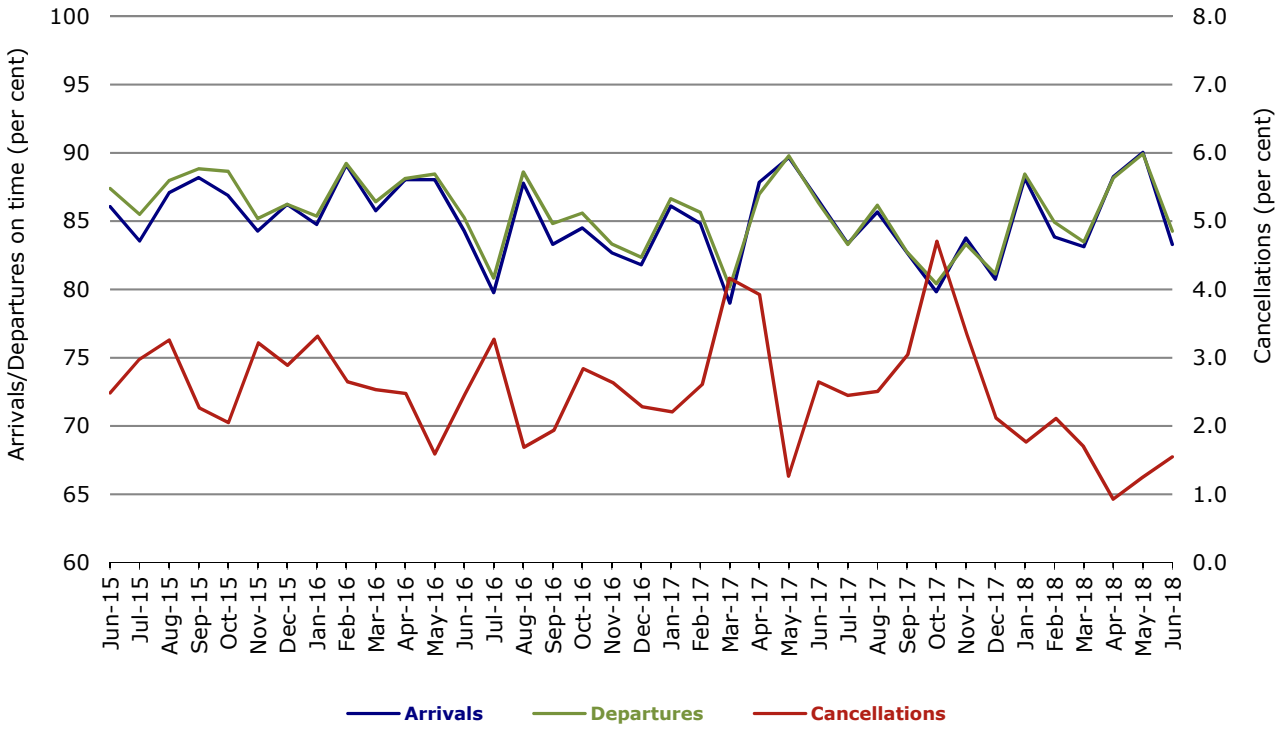


Figure 10 On time performance (by month from June 2015)—Regional Express

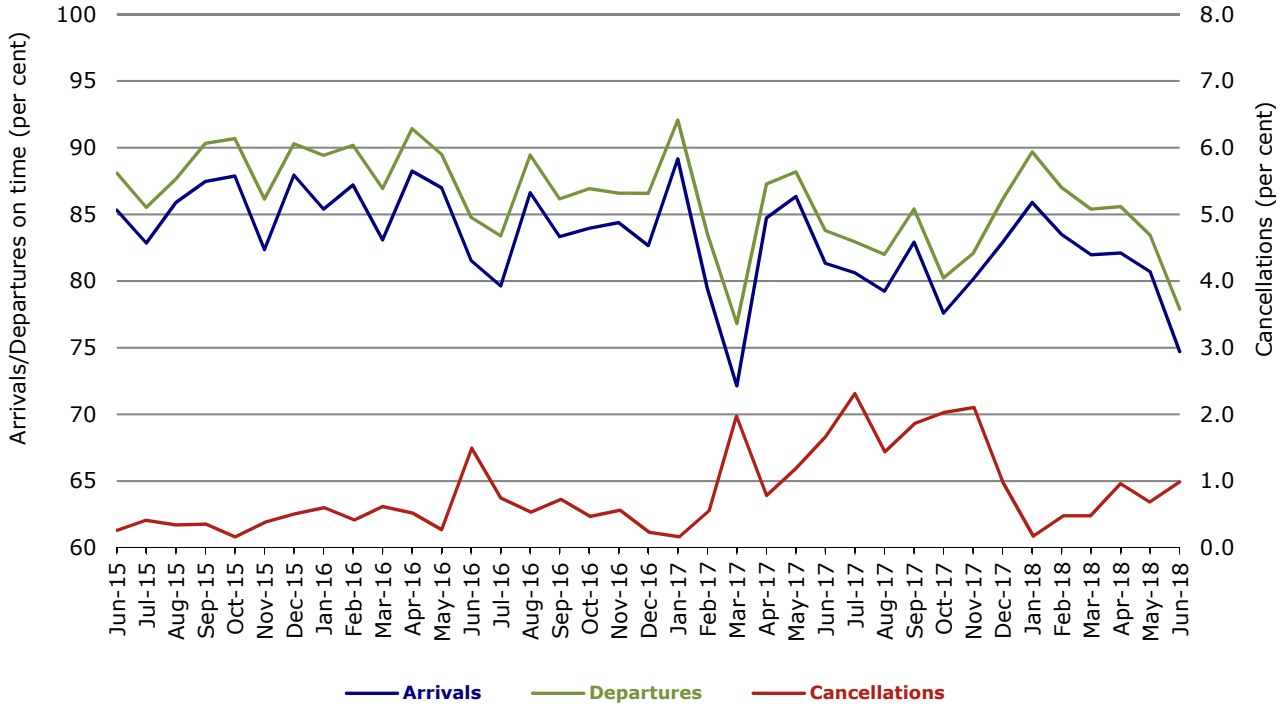
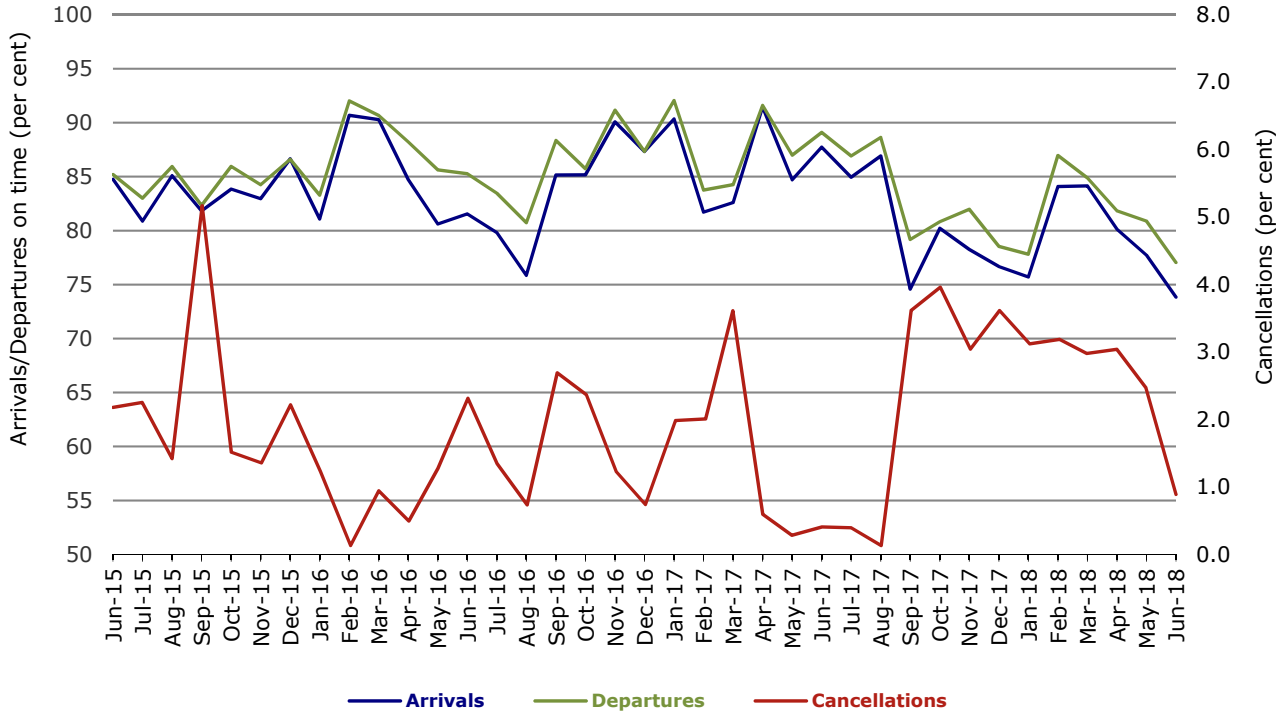


Figure 11 On time performance (by month from June 2015) Virgin Australia Regional Airlines



In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 66 routes which meet this definition. Over time, however, routes which meet this definition may change as airline networks and traffic levels vary.

	Sectors		*Arrivals On Time*		*Departures On Time*		*Cancellations*	
	Sched.	*Flown*	*No.*	*%*	*No.*	*%*	*No.*	*%*
Adelaide-Alice Springs								
Qantas	30	29	25	86.2	23	79.3	1	3.3
Virgin Australia	4	4	4	100.0	3	75.0	0	0.0
Virgin Australia Regional Airlines	17	17	13	76.5	13	76.5	0	0.0
All Airlines	51	50	42	84.0	39	78.0	1	2.0
Adelaide-Brisbane								
Jetstar	22	22	18	81.8	18	81.8	0	0.0
Qantas	60	60	54	90.0	53	88.3	0	0.0
QantasLink	57	55	43	78.2	48	87.3	2	3.5
Tigerair Australia	24	24	12	50.0	16	66.7	0	0.0
Virgin Australia	103	102	87	85.3	83	81.4	1	1.0
All Airlines	266	263	214	81.4	218	82.9	3	1.1
Adelaide-Canberra								
Qantas	40	40	35	87.5	36	90.0	0	0.0
Virgin Australia	25	24	21	87.5	21	87.5	1	4.0
All Airlines	65	64	56	87.5	57	89.1	1	1.5
Adelaide-Gold Coast								
Jetstar	26	26	23	88.5	21	80.8	0	0.0
Virgin Australia	31	30	27	90.0	27	90.0	1	3.2
All Airlines	57	56	50	89.3	48	85.7	1	1.8
Adelaide-Melbourne								
Jetstar	93	88	73	83.0	66	75.0	5	5.4
Qantas	274	272	221	81.3	216	79.4	2	0.7
Tigerair Australia	73	69	39	56.5	41	59.4	4	5.5
Virgin Australia	262	255	189	74.1	199	78.0	7	2.7
All Airlines	702	684	522	76.3	522	76.3	18	2.6
Adelaide-Perth								
Jetstar	26	25	15	60.0	16	64.0	1	3.8
Qantas	95	95	84	88.4	86	90.5	0	0.0
QantasLink	10	10	9	90.0	10	100.0	0	0.0
Virgin Australia	35	35	27	77.1	29	82.9	0	0.0
Virgin Australia Regional Airlines	43	42	26	61.9	30	71.4	1	2.3
All Airlines	209	207	161	77.8	171	82.6	2	1.0
Adelaide-Port Lincoln								
QantasLink	107	107	101	94.4	102	95.3	0	0.0
Regional Express	176	175	153	87.4	158	90.3	1	0.6
All Airlines	283	282	254	90.1	260	92.2	1	0.4
Adelaide-Sydney								
Jetstar	83	79	59	74.7	52	65.8	4	4.8
Qantas	220	219	161	73.5	180	82.2	1	0.5
QantasLink	29	29	24	82.8	23	79.3	0	0.0
Tigerair Australia	47	46	25	54.3	24	52.2	1	2.1
Virgin Australia	141	141	100	70.9	110	78.0	0	0.0
All Airlines	520	514	369	71.8	389	75.7	6	1.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Albury-Sydney								
QantasLink	93	92	65	70.7	72	78.3	1	1.1
Regional Express	92	92	64	69.6	73	79.3	0	0.0
Virgin Australia	56	55	39	70.9	41	74.5	1	1.8
All Airlines	241	239	168	70.3	186	77.8	2	0.8
Alice Springs-Adelaide								
Qantas	30	29	22	75.9	21	72.4	1	3.3
Virgin Australia	4	4	3	75.0	4	100.0	0	0.0
Virgin Australia Regional Airlines	18	18	16	88.9	15	83.3	0	0.0
All Airlines	52	51	41	80.4	40	78.4	1	1.9
Alice Springs-Darwin								
QantasLink	60	59	58	98.3	58	98.3	1	1.7
Virgin Australia	4	4	4	100.0	3	75.0	0	0.0
Virgin Australia Regional Airlines	17	17	13	76.5	14	82.4	0	0.0
All Airlines	81	80	75	93.8	75	93.8	1	1.2
Armidale-Sydney								
QantasLink	114	113	84	74.3	89	78.8	1	0.9
Regional Express	65	64	32	50.0	35	54.7	1	1.5
All Airlines	179	177	116	65.5	124	70.1	2	1.1
Ayers Rock-Sydney								
Jetstar	30	30	16	53.3	13	43.3	0	0.0
Virgin Australia	30	30	19	63.3	18	60.0	0	0.0
All Airlines	60	60	35	58.3	31	51.7	0	0.0
Ballina-Sydney								
Jetstar	70	70	57	81.4	55	78.6	0	0.0
Regional Express	25	24	16	66.7	18	75.0	1	4.0
Virgin Australia	31	31	26	83.9	27	87.1	0	0.0
All Airlines	126	125	99	79.2	100	80.0	1	0.8
Brisbane-Adelaide								
Jetstar	22	22	19	86.4	17	77.3	0	0.0
Qantas	69	69	59	85.5	55	79.7	0	0.0
QantasLink	57	55	50	90.9	52	94.5	2	3.5
Tigerair Australia	24	24	17	70.8	16	66.7	0	0.0
Virgin Australia	97	97	80	82.5	80	82.5	0	0.0
All Airlines	269	267	225	84.3	220	82.4	2	0.7
Brisbane-Bundaberg								
QantasLink	104	103	88	85.4	88	85.4	1	1.0
Virgin Australia	30	30	23	76.7	25	83.3	0	0.0
All Airlines	134	133	111	83.5	113	85.0	1	0.7
Brisbane-Cairns								
Jetstar	75	73	61	83.6	64	87.7	2	2.7
Qantas	73	73	64	87.7	66	90.4	0	0.0
QantasLink	60	60	39	65.0	42	70.0	0	0.0
Tigerair Australia	27	27	20	74.1	22	81.5	0	0.0
Virgin Australia	118	118	94	79.7	96	81.4	0	0.0
All Airlines	353	351	278	79.2	290	82.6	2	0.6
Brisbane-Canberra								
Qantas	17	17	16	94.1	15	88.2	0	0.0
QantasLink	131	130	115	88.5	115	88.5	1	0.8
Tigerair Australia	12	12	11	91.7	11	91.7	0	0.0
Virgin Australia	96	95	80	84.2	81	85.3	1	1.0
All Airlines	256	254	222	87.4	222	87.4	2	0.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Darwin								
Jetstar	22	22	16	72.7	20	90.9	0	0.0
Qantas	45	45	35	77.8	34	75.6	0	0.0
Tigerair Australia	23	23	13	56.5	17	73.9	0	0.0
Virgin Australia	32	32	17	53.1	25	78.1	0	0.0
All Airlines	122	122	81	66.4	96	78.7	0	0.0
Brisbane-Emerald								
QantasLink	97	97	86	88.7	86	88.7	0	0.0
Virgin Australia	50	50	41	82.0	42	84.0	0	0.0
All Airlines	147	147	127	86.4	128	87.1	0	0.0
Brisbane-Gladstone								
QantasLink	125	121	98	81.0	100	82.6	4	3.2
Virgin Australia	71	71	63	88.7	68	95.8	0	0.0
All Airlines	196	192	161	83.9	168	87.5	4	2.0
Brisbane-Hamilton Island								
QantasLink	22	22	19	86.4	18	81.8	0	0.0
Virgin Australia	30	30	26	86.7	27	90.0	0	0.0
All Airlines	52	52	45	86.5	45	86.5	0	0.0
Brisbane-Hobart								
Jetstar	18	18	16	88.9	15	83.3	0	0.0
Virgin Australia	32	32	28	87.5	26	81.3	0	0.0
All Airlines	50	50	44	88.0	41	82.0	0	0.0
Brisbane-Mackay								
Jetstar	32	32	23	71.9	22	68.8	0	0.0
QantasLink	113	112	97	86.6	100	89.3	1	0.9
Virgin Australia	136	135	115	85.2	117	86.7	1	0.7
All Airlines	281	279	235	84.2	239	85.7	2	0.7
Brisbane-Melbourne								
Jetstar	111	103	67	65.0	60	58.3	8	7.2
Qantas	395	393	306	77.9	310	78.9	2	0.5
Tigerair Australia	122	115	72	62.6	78	67.8	7	5.7
Virgin Australia	361	352	245	69.6	274	77.8	9	2.5
All Airlines	989	963	690	71.7	722	75.0	26	2.6
Brisbane-Mount Isa								
QantasLink	55	54	11	20.4	43	79.6	1	1.8
Virgin Australia	16	16	13	81.3	14	87.5	0	0.0
All Airlines	71	70	24	34.3	57	81.4	1	1.4
Brisbane-Newcastle								
Jetstar	77	75	61	81.3	60	80.0	2	2.6
QantasLink	47	47	39	83.0	43	91.5	0	0.0
Virgin Australia	82	81	66	81.5	71	87.7	1	1.2
All Airlines	206	203	166	81.8	174	85.7	3	1.5
Brisbane-Perth								
Qantas	140	139	105	75.5	104	74.8	1	0.7
Virgin Australia	98	96	58	60.4	66	68.8	2	2.0
All Airlines	238	235	163	69.4	170	72.3	3	1.3
Brisbane-Proserpine								
Jetstar	27	27	24	88.9	22	81.5	0	0.0
Virgin Australia	30	30	22	73.3	24	80.0	0	0.0
All Airlines	57	57	46	80.7	46	80.7	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Rockhampton								
QantasLink	167	164	127	77.4	129	78.7	3	1.8
Virgin Australia	133	132	86	65.2	97	73.5	1	0.8
All Airlines	300	296	213	72.0	226	76.4	4	1.3
Brisbane-Sydney								
Jetstar	164	158	116	73.4	115	72.8	6	3.7
Qantas	596	580	443	76.4	443	76.4	16	2.7
QantasLink	3	3	2	66.7	2	66.7	0	0.0
Tigerair Australia	96	92	63	68.5	66	71.7	4	4.2
Virgin Australia	496	485	370	76.3	397	81.9	11	2.2
All Airlines	1 355	1 318	994	75.4	1 023	77.6	37	2.7
Brisbane-Townsville								
Jetstar	62	62	41	66.1	49	79.0	0	0.0
Qantas	76	76	51	67.1	56	73.7	0	0.0
QantasLink	62	62	58	93.5	59	95.2	0	0.0
Virgin Australia	133	132	106	80.3	110	83.3	1	0.8
All Airlines	333	332	256	77.1	274	82.5	1	0.3
Broome-Perth								
QantasLink	82	82	63	76.8	65	79.3	0	0.0
Virgin Australia	5	5	5	100.0	5	100.0	0	0.0
Virgin Australia Regional Airlines	73	73	56	76.7	52	71.2	0	0.0
All Airlines	160	160	124	77.5	122	76.3	0	0.0
Bundaberg-Brisbane								
QantasLink	104	103	86	83.5	86	83.5	1	1.0
Virgin Australia	30	30	25	83.3	23	76.7	0	0.0
All Airlines	134	133	111	83.5	109	82.0	1	0.7
Cairns-Brisbane								
Jetstar	75	74	69	93.2	61	82.4	1	1.3
Qantas	73	72	60	83.3	61	84.7	1	1.4
QantasLink	60	60	40	66.7	42	70.0	0	0.0
Tigerair Australia	27	27	22	81.5	19	70.4	0	0.0
Virgin Australia	118	118	107	90.7	97	82.2	0	0.0
All Airlines	353	351	298	84.9	280	79.8	2	0.6
Cairns-Melbourne								
Jetstar	98	93	68	73.1	78	83.9	5	5.1
Qantas	38	38	28	73.7	24	63.2	0	0.0
Tigerair Australia	47	47	26	55.3	24	51.1	0	0.0
Virgin Australia	36	35	18	51.4	20	57.1	1	2.8
All Airlines	219	213	140	65.7	146	68.5	6	2.7
Cairns-Sydney								
Jetstar	76	76	70	92.1	68	89.5	0	0.0
Qantas	81	81	76	93.8	72	88.9	0	0.0
Tigerair Australia	43	43	37	86.0	35	81.4	0	0.0
Virgin Australia	80	80	66	82.5	66	82.5	0	0.0
All Airlines	280	280	249	88.9	241	86.1	0	0.0
Cairns-Townsville								
QantasLink	132	132	124	93.9	124	93.9	0	0.0
Regional Express	19	15	15	100.0	15	100.0	4	21.1
All Airlines	151	147	139	94.6	139	94.6	4	2.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Adelaide								
Qantas	40	40	35	87.5	31	77.5	0	0.0
Virgin Australia	25	24	19	79.2	19	79.2	1	4.0
All Airlines	65	64	54	84.4	50	78.1	1	1.5
Canberra-Brisbane								
Qantas	22	22	20	90.9	20	90.9	0	0.0
QantasLink	126	123	107	87.0	108	87.8	3	2.4
Tigerair Australia	12	12	11	91.7	10	83.3	0	0.0
Virgin Australia	96	96	81	84.4	82	85.4	0	0.0
All Airlines	256	253	219	86.6	220	87.0	3	1.2
Canberra-Melbourne								
Qantas	233	227	200	88.1	205	90.3	6	2.6
QantasLink	43	42	33	78.6	34	81.0	1	2.3
Tigerair Australia	30	29	20	69.0	19	65.5	1	3.3
Virgin Australia	145	143	101	70.6	111	77.6	2	1.4
All Airlines	451	441	354	80.3	369	83.7	10	2.2
Canberra-Sydney								
Qantas	20	20	16	80.0	19	95.0	0	0.0
QantasLink	445	435	356	81.8	358	82.3	10	2.2
Virgin Australia	244	243	187	77.0	191	78.6	1	0.4
All Airlines	709	698	559	80.1	568	81.4	11	1.6
Coffs Harbour-Sydney								
QantasLink	124	122	100	82.0	102	83.6	2	1.6
Tigerair Australia	13	13	11	84.6	9	69.2	0	0.0
Virgin Australia	52	52	44	84.6	45	86.5	0	0.0
All Airlines	189	187	155	82.9	156	83.4	2	1.1
Darwin-Alice Springs								
QantasLink	60	59	56	94.9	56	94.9	1	1.7
Virgin Australia	4	4	4	100.0	4	100.0	0	0.0
Virgin Australia Regional Airlines	18	18	16	88.9	16	88.9	0	0.0
All Airlines	82	81	76	93.8	76	93.8	1	1.2
Darwin-Brisbane								
Jetstar	22	22	17	77.3	15	68.2	0	0.0
Qantas	46	46	36	78.3	35	76.1	0	0.0
Tigerair Australia	23	23	20	87.0	18	78.3	0	0.0
Virgin Australia	33	33	25	75.8	25	75.8	0	0.0
All Airlines	124	124	98	79.0	93	75.0	0	0.0
Darwin-Melbourne								
Jetstar	26	26	15	57.7	8	30.8	0	0.0
Qantas	38	37	23	62.2	22	59.5	1	2.6
Virgin Australia	32	32	28	87.5	29	90.6	0	0.0
All Airlines	96	95	66	69.5	59	62.1	1	1.0
Darwin-Perth								
Qantas	42	42	34	81.0	36	85.7	0	0.0
Virgin Australia	23	23	17	73.9	19	82.6	0	0.0
Virgin Australia Regional Airlines	8	8	4	50.0	8	100.0	0	0.0
All Airlines	73	73	55	75.3	63	86.3	0	0.0
Darwin-Sydney								
Jetstar	19	19	18	94.7	15	78.9	0	0.0
Qantas	60	60	40	66.7	31	51.7	0	0.0
Virgin Australia	32	32	14	43.8	19	59.4	0	0.0
All Airlines	111	111	72	64.9	65	58.6	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Dubbo-Sydney								
QantasLink	102	101	78	77.2	80	79.2	1	1.0
Regional Express	125	125	80	64.0	91	72.8	0	0.0
All Airlines	227	226	158	69.9	171	75.7	1	0.4
Emerald-Brisbane								
QantasLink	97	95	82	86.3	81	85.3	2	2.1
Virgin Australia	50	50	46	92.0	45	90.0	0	0.0
All Airlines	147	145	128	88.3	126	86.9	2	1.4
Geraldton-Perth								
QantasLink	47	44	42	95.5	43	97.7	3	6.4
Virgin Australia Regional Airlines	48	48	38	79.2	38	79.2	0	0.0
All Airlines	95	92	80	87.0	81	88.0	3	3.2
Gladstone-Brisbane								
QantasLink	125	121	104	86.0	99	81.8	4	3.2
Virgin Australia	72	72	63	87.5	66	91.7	0	0.0
All Airlines	197	193	167	86.5	165	85.5	4	2.0
Gold Coast-Adelaide								
Jetstar	26	26	24	92.3	26	100.0	0	0.0
Virgin Australia	31	30	23	76.7	24	80.0	1	3.2
All Airlines	57	56	47	83.9	50	89.3	1	1.8
Gold Coast-Melbourne								
Jetstar	171	171	134	78.4	128	74.9	0	0.0
Qantas	30	30	23	76.7	20	66.7	0	0.0
Tigerair Australia	72	68	41	60.3	44	64.7	4	5.6
Virgin Australia	171	167	110	65.9	106	63.5	4	2.3
All Airlines	444	436	308	70.6	298	68.3	8	1.8
Gold Coast-Sydney								
Jetstar	244	240	179	74.6	178	74.2	4	1.6
Qantas	90	90	79	87.8	76	84.4	0	0.0
QantasLink	21	21	16	76.2	15	71.4	0	0.0
Tigerair Australia	95	94	63	67.0	58	61.7	1	1.1
Virgin Australia	232	227	176	77.5	171	75.3	5	2.2
All Airlines	682	672	513	76.3	498	74.1	10	1.5
Hamilton Island-Brisbane								
QantasLink	22	22	19	86.4	19	86.4	0	0.0
Virgin Australia	30	30	27	90.0	27	90.0	0	0.0
All Airlines	52	52	46	88.5	46	88.5	0	0.0
Hamilton Island-Sydney								
Jetstar	18	18	12	66.7	16	88.9	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	20	19	18	94.7	19	100.0	1	5.0
Virgin Australia	19	19	17	89.5	16	84.2	0	0.0
All Airlines	62	61	51	83.6	55	90.2	1	1.6
Hobart-Brisbane								
Jetstar	18	18	17	94.4	16	88.9	0	0.0
Virgin Australia	32	32	19	59.4	18	56.3	0	0.0
All Airlines	50	50	36	72.0	34	68.0	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Hobart-Melbourne								
Jetstar	139	137	86	62.8	84	61.3	2	1.4
Qantas	111	111	96	86.5	100	90.1	0	0.0
Tigerair Australia	29	29	16	55.2	18	62.1	0	0.0
Virgin Australia	142	142	93	65.5	99	69.7	0	0.0
All Airlines	421	419	291	69.5	301	71.8	2	0.5
Hobart-Sydney								
Jetstar	61	61	47	77.0	43	70.5	0	0.0
Qantas	4	4	3	75.0	3	75.0	0	0.0
QantasLink	58	55	46	83.6	51	92.7	3	5.2
Virgin Australia	72	72	58	80.6	61	84.7	0	0.0
All Airlines	195	192	154	80.2	158	82.3	3	1.5
Kalgoorlie-Perth								
Qantas	8	8	8	100.0	8	100.0	0	0.0
QantasLink	72	70	65	92.9	63	90.0	2	2.8
Virgin Australia	33	33	26	78.8	28	84.8	0	0.0
Virgin Australia Regional Airlines	33	31	25	80.6	27	87.1	2	6.1
All Airlines	146	142	124	87.3	126	88.7	4	2.7
Karratha-Perth								
Qantas	10	8	6	75.0	6	75.0	2	20.0
QantasLink	173	170	135	79.4	136	80.0	3	1.7
Virgin Australia	10	10	8	80.0	8	80.0	0	0.0
Virgin Australia Regional Airlines	59	58	42	72.4	42	72.4	1	1.7
All Airlines	252	246	191	77.6	192	78.0	6	2.4
Launceston-Melbourne								
Jetstar	93	90	50	55.6	47	52.2	3	3.2
QantasLink	106	104	82	78.8	84	80.8	2	1.9
Virgin Australia	94	94	66	70.2	76	80.9	0	0.0
All Airlines	293	288	198	68.8	207	71.9	5	1.7
Launceston-Sydney								
Jetstar	27	26	18	69.2	18	69.2	1	3.7
Virgin Australia	28	28	21	75.0	21	75.0	0	0.0
All Airlines	55	54	39	72.2	39	72.2	1	1.8
Mackay-Brisbane								
Jetstar	32	32	26	81.3	19	59.4	0	0.0
QantasLink	110	108	92	85.2	89	82.4	2	1.8
Virgin Australia	137	136	119	87.5	122	89.7	1	0.7
All Airlines	279	276	237	85.9	230	83.3	3	1.1
Melbourne-Adelaide								
Jetstar	93	88	60	68.2	67	76.1	5	5.4
Qantas	275	273	212	77.7	214	78.4	2	0.7
Tigerair Australia	74	70	46	65.7	50	71.4	4	5.4
Virgin Australia	258	251	189	75.3	195	77.7	7	2.7
All Airlines	700	682	507	74.3	526	77.1	18	2.6
Melbourne-Brisbane								
Jetstar	110	102	60	58.8	54	52.9	8	7.3
Qantas	408	405	300	74.1	290	71.6	3	0.7
Tigerair Australia	122	115	79	68.7	79	68.7	7	5.7
Virgin Australia	360	352	270	76.7	275	78.1	8	2.2
All Airlines	1 000	974	709	72.8	698	71.7	26	2.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Cairns								
Jetstar	98	96	64	66.7	67	69.8	2	2.0
Qantas	38	38	26	68.4	30	78.9	0	0.0
Tigerair Australia	47	47	28	59.6	37	78.7	0	0.0
Virgin Australia	36	35	20	57.1	27	77.1	1	2.8
All Airlines	219	216	138	63.9	161	74.5	3	1.4
Melbourne-Canberra								
Qantas	238	232	189	81.5	187	80.6	6	2.5
QantasLink	43	42	34	81.0	35	83.3	1	2.3
Tigerair Australia	30	29	21	72.4	21	72.4	1	3.3
Virgin Australia	145	143	119	83.2	118	82.5	2	1.4
All Airlines	456	446	363	81.4	361	80.9	10	2.2
Melbourne-Darwin								
Jetstar	26	26	11	42.3	13	50.0	0	0.0
Qantas	38	38	27	71.1	30	78.9	0	0.0
Virgin Australia	33	33	21	63.6	24	72.7	0	0.0
All Airlines	97	97	59	60.8	67	69.1	0	0.0
Melbourne-Gold Coast								
Jetstar	171	171	127	74.3	134	78.4	0	0.0
Qantas	30	30	21	70.0	21	70.0	0	0.0
Tigerair Australia	72	70	49	70.0	51	72.9	2	2.8
Virgin Australia	168	164	126	76.8	126	76.8	4	2.4
All Airlines	441	435	323	74.3	332	76.3	6	1.4
Melbourne-Hobart								
Jetstar	139	137	92	67.2	98	71.5	2	1.4
Qantas	111	111	93	83.8	98	88.3	0	0.0
Tigerair Australia	29	29	21	72.4	22	75.9	0	0.0
Virgin Australia	144	143	102	71.3	112	78.3	1	0.7
All Airlines	423	420	308	73.3	330	78.6	3	0.7
Melbourne-Launceston								
Jetstar	93	91	62	68.1	65	71.4	2	2.2
QantasLink	106	104	81	77.9	80	76.9	2	1.9
Virgin Australia	94	94	65	69.1	73	77.7	0	0.0
All Airlines	293	289	208	72.0	218	75.4	4	1.4
Melbourne-Mildura								
QantasLink	93	89	86	96.6	83	93.3	4	4.3
Regional Express	72	71	57	80.3	62	87.3	1	1.4
Virgin Australia	30	30	21	70.0	21	70.0	0	0.0
All Airlines	195	190	164	86.3	166	87.4	5	2.6
Melbourne-Newcastle								
Jetstar	107	103	71	68.9	62	60.2	4	3.7
Virgin Australia	33	33	23	69.7	24	72.7	0	0.0
All Airlines	140	136	94	69.1	86	63.2	4	2.9
Melbourne-Perth								
Jetstar	41	38	33	86.8	30	78.9	3	7.3
Qantas	189	188	140	74.5	136	72.3	1	0.5
Tigerair Australia	46	44	26	59.1	25	56.8	2	4.3
Virgin Australia	124	124	94	75.8	87	70.2	0	0.0
All Airlines	400	394	293	74.4	278	70.6	6	1.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Sunshine Coast								
Jetstar	63	63	49	77.8	52	82.5	0	0.0
Virgin Australia	58	57	46	80.7	45	78.9	1	1.7
All Airlines	121	120	95	79.2	97	80.8	1	0.8
Melbourne-Sydney								
Jetstar	375	353	241	68.3	251	71.1	22	5.9
Qantas	957	899	593	66.0	651	72.4	58	6.1
Tigerair Australia	253	240	142	59.2	152	63.3	13	5.1
Virgin Australia	712	677	488	72.1	534	78.9	35	4.9
All Airlines	2 297	2 169	1 464	67.5	1 588	73.2	128	5.6
Melbourne-Townsville								
Jetstar	26	26	18	69.2	18	69.2	0	0.0
Tigerair Australia	13	13	7	53.8	9	69.2	0	0.0
All Airlines	39	39	25	64.1	27	69.2	0	0.0
Mildura-Melbourne								
QantasLink	93	89	76	85.4	77	86.5	4	4.3
Regional Express	73	72	47	65.3	52	72.2	1	1.4
Virgin Australia	30	30	20	66.7	21	70.0	0	0.0
All Airlines	196	191	143	74.9	150	78.5	5	2.6
Mount Isa-Brisbane								
QantasLink	55	54	34	63.0	26	48.1	1	1.8
Virgin Australia	17	17	12	70.6	12	70.6	0	0.0
All Airlines	72	71	46	64.8	38	53.5	1	1.4
Newcastle-Brisbane								
Jetstar	77	75	57	76.0	60	80.0	2	2.6
QantasLink	47	46	39	84.8	40	87.0	1	2.1
Virgin Australia	84	83	67	80.7	66	79.5	1	1.2
All Airlines	208	204	163	79.9	166	81.4	4	1.9
Newcastle-Melbourne								
Jetstar	107	102	71	69.6	69	67.6	5	4.7
Virgin Australia	33	33	22	66.7	22	66.7	0	0.0
All Airlines	140	135	93	68.9	91	67.4	5	3.6
Newman-Perth								
Qantas	20	19	17	89.5	17	89.5	1	5.0
QantasLink	102	98	76	77.6	73	74.5	4	3.9
Virgin Australia	17	17	15	88.2	16	94.1	0	0.0
Virgin Australia Regional Airlines	20	20	17	85.0	18	90.0	0	0.0
All Airlines	159	154	125	81.2	124	80.5	5	3.1
Perth-Adelaide								
Jetstar	27	25	18	72.0	12	48.0	2	7.4
Qantas	100	100	87	87.0	88	88.0	0	0.0
QantasLink	10	10	8	80.0	10	100.0	0	0.0
Virgin Australia	35	35	29	82.9	24	68.6	0	0.0
Virgin Australia Regional Airlines	43	43	29	67.4	33	76.7	0	0.0
All Airlines	215	213	171	80.3	167	78.4	2	0.9
Perth-Brisbane								
Qantas	140	140	121	86.4	118	84.3	0	0.0
Virgin Australia	96	94	77	81.9	80	85.1	2	2.1
All Airlines	236	234	198	84.6	198	84.6	2	0.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Broome								
QantasLink	81	81	73	90.1	70	86.4	0	0.0
Virgin Australia	5	5	5	100.0	5	100.0	0	0.0
Virgin Australia Regional Airlines	73	73	54	74.0	53	72.6	0	0.0
All Airlines	159	159	132	83.0	128	80.5	0	0.0
Perth-Darwin								
Qantas	42	42	37	88.1	35	83.3	0	0.0
Virgin Australia	23	23	21	91.3	19	82.6	0	0.0
Virgin Australia Regional Airlines	8	8	8	100.0	7	87.5	0	0.0
All Airlines	73	73	66	90.4	61	83.6	0	0.0
Perth-Geraldton								
QantasLink	47	46	41	89.1	41	89.1	1	2.1
Virgin Australia Regional Airlines	48	48	38	79.2	37	77.1	0	0.0
All Airlines	95	94	79	84.0	78	83.0	1	1.1
Perth-Kalgoorlie								
Qantas	8	8	8	100.0	8	100.0	0	0.0
QantasLink	73	71	63	88.7	58	81.7	2	2.7
Virgin Australia	34	34	31	91.2	31	91.2	0	0.0
Virgin Australia Regional Airlines	33	31	25	80.6	26	83.9	2	6.1
All Airlines	148	144	127	88.2	123	85.4	4	2.7
Perth-Karratha								
Qantas	8	8	8	100.0	7	87.5	0	0.0
QantasLink	173	170	129	75.9	140	82.4	3	1.7
Virgin Australia	10	10	6	60.0	8	80.0	0	0.0
Virgin Australia Regional Airlines	59	58	42	72.4	49	84.5	1	1.7
All Airlines	250	246	185	75.2	204	82.9	4	1.6
Perth-Melbourne								
Jetstar	40	37	28	75.7	26	70.3	3	7.5
Qantas	196	195	160	82.1	158	81.0	1	0.5
Tigerair Australia	46	43	25	58.1	24	55.8	3	6.5
Virgin Australia	127	127	107	84.3	113	89.0	0	0.0
All Airlines	409	402	320	79.6	321	79.9	7	1.7
Perth-Newman								
Qantas	20	20	17	85.0	18	90.0	0	0.0
QantasLink	102	100	84	84.0	88	88.0	2	2.0
Virgin Australia	17	17	17	100.0	16	94.1	0	0.0
Virgin Australia Regional Airlines	20	20	17	85.0	20	100.0	0	0.0
All Airlines	159	157	135	86.0	142	90.4	2	1.3
Perth-Port Hedland								
Qantas	25	25	22	88.0	21	84.0	0	0.0
QantasLink	106	101	81	80.2	83	82.2	5	4.7
Virgin Australia	25	25	23	92.0	23	92.0	0	0.0
Virgin Australia Regional Airlines	26	26	21	80.8	22	84.6	0	0.0
All Airlines	182	177	147	83.1	149	84.2	5	2.7
Perth-Sydney								
Jetstar	30	30	23	76.7	19	63.3	0	0.0
Qantas	193	193	150	77.7	152	78.8	0	0.0
Tigerair Australia	26	23	20	87.0	19	82.6	3	11.5
Virgin Australia	116	116	100	86.2	95	81.9	0	0.0
All Airlines	365	362	293	80.9	285	78.7	3	0.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Port Hedland-Perth								
Qantas	25	25	17	68.0	19	76.0	0	0.0
QantasLink	106	101	87	86.1	88	87.1	5	4.7
Virgin Australia	25	25	22	88.0	21	84.0	0	0.0
Virgin Australia Regional Airlines	26	26	21	80.8	22	84.6	0	0.0
All Airlines	182	177	147	83.1	150	84.7	5	2.7
Port Lincoln-Adelaide								
QantasLink	108	106	97	91.5	97	91.5	2	1.9
Regional Express	176	175	147	84.0	150	85.7	1	0.6
All Airlines	284	281	244	86.8	247	87.9	3	1.1
Port Macquarie-Sydney								
QantasLink	93	93	74	79.6	74	79.6	0	0.0
Virgin Australia	56	55	37	67.3	36	65.5	1	1.8
All Airlines	149	148	111	75.0	110	74.3	1	0.7
Proserpine-Brisbane								
Jetstar	27	27	21	77.8	21	77.8	0	0.0
Virgin Australia	30	30	25	83.3	24	80.0	0	0.0
All Airlines	57	57	46	80.7	45	78.9	0	0.0
Proserpine-Sydney								
Jetstar	13	13	11	84.6	10	76.9	0	0.0
Tigerair Australia	26	26	19	73.1	20	76.9	0	0.0
All Airlines	39	39	30	76.9	30	76.9	0	0.0
Rockhampton-Brisbane								
QantasLink	172	168	136	81.0	137	81.5	4	2.3
Virgin Australia	134	133	104	78.2	102	76.7	1	0.7
All Airlines	306	301	240	79.7	239	79.4	5	1.6
Sunshine Coast-Melbourne								
Jetstar	63	63	37	58.7	37	58.7	0	0.0
Virgin Australia	58	57	38	66.7	38	66.7	1	1.7
All Airlines	121	120	75	62.5	75	62.5	1	0.8
Sunshine Coast-Sydney								
Jetstar	93	91	68	74.7	65	71.4	2	2.2
QantasLink	35	34	26	76.5	26	76.5	1	2.9
Virgin Australia	47	46	38	82.6	39	84.8	1	2.1
All Airlines	175	171	132	77.2	130	76.0	4	2.3
Sydney-Adelaide								
Jetstar	83	79	45	57.0	42	53.2	4	4.8
Qantas	207	206	169	82.0	169	82.0	1	0.5
QantasLink	29	29	23	79.3	25	86.2	0	0.0
Tigerair Australia	47	46	24	52.2	26	56.5	1	2.1
Virgin Australia	150	149	109	73.2	118	79.2	1	0.7
All Airlines	516	509	370	72.7	380	74.7	7	1.4
Sydney-Albury								
QantasLink	93	92	72	78.3	72	78.3	1	1.1
Regional Express	93	93	74	79.6	73	78.5	0	0.0
Virgin Australia	56	55	40	72.7	41	74.5	1	1.8
All Airlines	242	240	186	77.5	186	77.5	2	0.8
Sydney-Armidale								
QantasLink	113	112	88	78.6	89	79.5	1	0.9
Regional Express	61	61	41	67.2	41	67.2	0	0.0
All Airlines	174	173	129	74.6	130	75.1	1	0.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Ayers Rock								
Jetstar	30	30	21	70.0	26	86.7	0	0.0
Virgin Australia	30	30	19	63.3	22	73.3	0	0.0
All Airlines	60	60	40	66.7	48	80.0	0	0.0
Sydney-Ballina								
Jetstar	70	70	57	81.4	59	84.3	0	0.0
Regional Express	23	23	16	69.6	15	65.2	0	0.0
Virgin Australia	31	31	26	83.9	26	83.9	0	0.0
All Airlines	124	124	99	79.8	100	80.6	0	0.0
Sydney-Brisbane								
Jetstar	164	157	116	73.9	111	70.7	7	4.3
Qantas	587	571	441	77.2	435	76.2	16	2.7
QantasLink	9	9	8	88.9	8	88.9	0	0.0
Tigerair Australia	96	92	63	68.5	66	71.7	4	4.2
Virgin Australia	490	477	358	75.1	369	77.4	13	2.7
All Airlines	1 346	1 306	986	75.5	989	75.7	40	3.0
Sydney-Cairns								
Jetstar	76	76	65	85.5	60	78.9	0	0.0
Qantas	81	81	66	81.5	67	82.7	0	0.0
Tigerair Australia	43	43	40	93.0	40	93.0	0	0.0
Virgin Australia	81	81	65	80.2	63	77.8	0	0.0
All Airlines	281	281	236	84.0	230	81.9	0	0.0
Sydney-Canberra								
Qantas	20	20	19	95.0	19	95.0	0	0.0
QantasLink	440	430	342	79.5	349	81.2	10	2.3
Virgin Australia	245	242	193	79.8	182	75.2	3	1.2
All Airlines	705	692	554	80.1	550	79.5	13	1.8
Sydney-Coffs Harbour								
QantasLink	123	122	99	81.1	89	73.0	1	0.8
Tigerair Australia	13	13	10	76.9	10	76.9	0	0.0
Virgin Australia	52	52	43	82.7	46	88.5	0	0.0
All Airlines	188	187	152	81.3	145	77.5	1	0.5
Sydney-Darwin								
Jetstar	19	19	11	57.9	14	73.7	0	0.0
Qantas	59	59	34	57.6	33	55.9	0	0.0
Virgin Australia	32	32	18	56.3	25	78.1	0	0.0
All Airlines	110	110	63	57.3	72	65.5	0	0.0
Sydney-Dubbo								
QantasLink	101	100	72	72.0	71	71.0	1	1.0
Regional Express	120	119	88	73.9	85	71.4	1	0.8
All Airlines	221	219	160	73.1	156	71.2	2	0.9
Sydney-Gold Coast								
Jetstar	245	241	176	73.0	181	75.1	4	1.6
Qantas	90	90	64	71.1	58	64.4	0	0.0
QantasLink	21	21	14	66.7	13	61.9	0	0.0
Tigerair Australia	95	94	66	70.2	71	75.5	1	1.1
Virgin Australia	235	231	171	74.0	174	75.3	4	1.7
All Airlines	686	677	491	72.5	497	73.4	9	1.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Hamilton Island								
Jetstar	18	18	14	77.8	14	77.8	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	20	19	19	100.0	17	89.5	1	5.0
Virgin Australia	19	19	16	84.2	15	78.9	0	0.0
All Airlines	62	61	53	86.9	50	82.0	1	1.6
Sydney-Hobart								
Jetstar	61	61	53	86.9	51	83.6	0	0.0
Qantas	4	4	3	75.0	3	75.0	0	0.0
QantasLink	57	55	48	87.3	44	80.0	2	3.5
Virgin Australia	70	70	65	92.9	65	92.9	0	0.0
All Airlines	192	190	169	88.9	163	85.8	2	1.0
Sydney-Launceston								
Jetstar	27	26	20	76.9	21	80.8	1	3.7
Virgin Australia	28	28	26	92.9	26	92.9	0	0.0
All Airlines	55	54	46	85.2	47	87.0	1	1.8
Sydney-Melbourne								
Jetstar	376	353	256	72.5	265	75.1	23	6.1
Qantas	970	907	598	65.9	614	67.7	63	6.5
Tigerair Australia	253	240	145	60.4	151	62.9	13	5.1
Virgin Australia	709	677	464	68.5	507	74.9	32	4.5
All Airlines	2 308	2 177	1 463	67.2	1 537	70.6	131	5.7
Sydney-Perth								
Jetstar	30	30	17	56.7	12	40.0	0	0.0
Qantas	200	200	141	70.5	128	64.0	0	0.0
Tigerair Australia	25	23	16	69.6	13	56.5	2	8.0
Virgin Australia	116	116	84	72.4	96	82.8	0	0.0
All Airlines	371	369	258	69.9	249	67.5	2	0.5
Sydney-Port Macquarie								
QantasLink	93	93	73	78.5	76	81.7	0	0.0
Virgin Australia	56	55	40	72.7	39	70.9	1	1.8
All Airlines	149	148	113	76.4	115	77.7	1	0.7
Sydney-Proserpine								
Jetstar	13	13	12	92.3	12	92.3	0	0.0
Tigerair Australia	26	26	23	88.5	23	88.5	0	0.0
All Airlines	39	39	35	89.7	35	89.7	0	0.0
Sydney-Sunshine Coast								
Jetstar	92	92	66	71.7	66	71.7	0	0.0
QantasLink	34	34	31	91.2	30	88.2	0	0.0
Virgin Australia	47	46	35	76.1	34	73.9	1	2.1
All Airlines	173	172	132	76.7	130	75.6	1	0.6
Sydney-Tamworth								
QantasLink	115	114	88	77.2	94	82.5	1	0.9
Virgin Australia	49	49	38	77.6	39	79.6	0	0.0
All Airlines	164	163	126	77.3	133	81.6	1	0.6
Sydney-Townsville								
Jetstar	23	23	14	60.9	12	52.2	0	0.0
Virgin Australia	19	19	15	78.9	16	84.2	0	0.0
All Airlines	42	42	29	69.0	28	66.7	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	*Flown*	*No.*	*%*	*No.*	*%*	*No.*	*%*
Sydney-Wagga Wagga								
QantasLink	94	93	78	83.9	74	79.6	1	1.1
Regional Express	117	117	95	81.2	97	82.9	0	0.0
All Airlines	211	210	173	82.4	171	81.4	1	0.5
Tamworth-Sydney								
QantasLink	117	116	93	80.2	97	83.6	1	0.9
Virgin Australia	50	49	41	83.7	44	89.8	1	2.0
All Airlines	167	165	134	81.2	141	85.5	2	1.2
Townsville-Brisbane								
Jetstar	63	63	39	61.9	38	60.3	0	0.0
Qantas	76	76	62	81.6	59	77.6	0	0.0
QantasLink	62	62	56	90.3	55	88.7	0	0.0
Virgin Australia	135	134	119	88.8	118	88.1	1	0.7
All Airlines	336	335	276	82.4	270	80.6	1	0.3
Townsville-Cairns								
QantasLink	133	133	121	91.0	119	89.5	0	0.0
Regional Express	19	15	15	100.0	15	100.0	4	21.1
All Airlines	152	148	136	91.9	134	90.5	4	2.6
Townsville-Melbourne								
Jetstar	26	26	16	61.5	14	53.8	0	0.0
Tigerair Australia	13	13	9	69.2	6	46.2	0	0.0
All Airlines	39	39	25	64.1	20	51.3	0	0.0
Townsville-Sydney								
Jetstar	23	23	18	78.3	14	60.9	0	0.0
Virgin Australia	19	19	14	73.7	16	84.2	0	0.0
All Airlines	42	42	32	76.2	30	71.4	0	0.0
Wagga Wagga-Sydney								
QantasLink	95	94	70	74.5	72	76.6	1	1.1
Regional Express	116	116	87	75.0	93	80.2	0	0.0
All Airlines	211	210	157	74.8	165	78.6	1	0.5

Airports

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month, and where two or more airlines operate in competition. The following data reports by airport against flights operated on those routes only. This month, 8 major city airports and 32 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Adelaide						
Jetstar	240	166	69.2	240	173	72.1
Qantas	717	584	81.5	715	594	83.1
QantasLink	200	178	89.0	201	183	91.0
Regional Express	175	147	84.0	175	158	90.3
Tigerair Australia	140	87	62.1	139	81	58.3
Virgin Australia	590	452	76.6	591	472	79.9
Virgin Australia Regional Airlines	61	45	73.8	59	43	72.9
All Airlines	2 123	1 659	78.1	2 120	1 704	80.4
Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney.						
Albury						
QantasLink	92	72	78.3	92	72	78.3
Regional Express	93	74	79.6	92	73	79.3
Virgin Australia	55	40	72.7	55	41	74.5
All Airlines	240	186	77.5	239	186	77.8
Relates to services to and from Sydney only.						
Alice Springs						
Qantas	29	25	86.2	29	21	72.4
QantasLink	59	56	94.9	59	58	98.3
Virgin Australia	8	8	100.0	8	7	87.5
Virgin Australia Regional Airlines	35	29	82.9	35	29	82.9
All Airlines	131	118	90.1	131	115	87.8
Relates to services to and from Adelaide and Darwin.						
Armidale						
QantasLink	112	88	78.6	113	89	78.8
Regional Express	61	41	67.2	64	35	54.7
All Airlines	173	129	74.6	177	124	70.1
Relates to services to and from Sydney only.						
Ayers Rock						
Jetstar	30	21	70.0	30	13	43.3
Virgin Australia	30	19	63.3	30	18	60.0
All Airlines	60	40	66.7	60	31	51.7
Relates to services to and from Sydney only.						
Ballina						
Jetstar	70	57	81.4	70	55	78.6
Regional Express	23	16	69.6	24	18	75.0
Virgin Australia	31	26	83.9	31	27	87.1
All Airlines	124	99	79.8	125	100	80.0
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Brisbane						
Jetstar	592	440	74.3	592	444	75.0
Qantas	1 392	1 094	78.6	1 392	1 083	77.8
QantasLink	1 026	846	82.5	1 030	877	85.1
Tigerair Australia	293	207	70.6	293	210	71.7
Virgin Australia	2 019	1 631	80.8	2 014	1 640	81.4
All Airlines	5 322	4 218	79.3	5 321	4 254	79.9
Relates to services to and from Adelaide, Bundaberg, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville.						
Broome						
QantasLink	81	73	90.1	82	65	79.3
Virgin Australia	5	5	100.0	5	5	100.0
Virgin Australia Regional Airlines	73	54	74.0	73	52	71.2
All Airlines	159	132	83.0	160	122	76.3
Relates to services to and from Perth only.						
Bundaberg						
QantasLink	103	88	85.4	103	86	83.5
Virgin Australia	30	23	76.7	30	23	76.7
All Airlines	133	111	83.5	133	109	82.0
Relates to services to and from Brisbane only.						
Cairns						
Jetstar	245	190	77.6	243	207	85.2
Qantas	192	156	81.3	191	157	82.2
QantasLink	193	160	82.9	192	166	86.5
Regional Express	15	15	100.0	15	15	100.0
Tigerair Australia	117	88	75.2	117	78	66.7
Virgin Australia	234	179	76.5	233	183	78.5
All Airlines	996	788	79.1	991	806	81.3
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville.						
Canberra						
Qantas	309	259	83.8	309	275	89.0
QantasLink	602	491	81.6	600	500	83.3
Tigerair Australia	41	32	78.0	41	29	70.7
Virgin Australia	504	413	81.9	506	403	79.6
All Airlines	1 456	1 195	82.1	1 456	1 207	82.9
Relates to services to and from Adelaide, Brisbane, Melbourne and Sydney.						
Coffs Harbour						
QantasLink	122	99	81.1	122	102	83.6
Tigerair Australia	13	10	76.9	13	9	69.2
Virgin Australia	52	43	82.7	52	45	86.5
All Airlines	187	152	81.3	187	156	83.4
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Darwin						
Jetstar	67	38	56.7	67	38	56.7
Qantas	184	133	72.3	185	124	67.0
QantasLink	59	58	98.3	59	56	94.9
Tigerair Australia	23	13	56.5	23	18	78.3
Virgin Australia	124	81	65.3	124	96	77.4
Virgin Australia Regional Airlines	25	21	84.0	26	24	92.3
All Airlines	482	344	71.4	484	356	73.6
Relates to services to and from Alice Springs, Brisbane, Melbourne, Perth and Sydney.						
Dubbo						
QantasLink	100	72	72.0	101	80	79.2
Regional Express	119	88	73.9	125	91	72.8
All Airlines	219	160	73.1	226	171	75.7
Relates to services to and from Sydney only.						
Emerald						
QantasLink	97	86	88.7	95	81	85.3
Virgin Australia	50	41	82.0	50	45	90.0
All Airlines	147	127	86.4	145	126	86.9
Relates to services to and from Brisbane only.						
Geraldton						
QantasLink	46	41	89.1	44	43	97.7
Virgin Australia Regional Airlines	48	38	79.2	48	38	79.2
All Airlines	94	79	84.0	92	81	88.0
Relates to services to and from Perth only.						
Gladstone						
QantasLink	121	98	81.0	121	99	81.8
Virgin Australia	71	63	88.7	72	66	91.7
All Airlines	192	161	83.9	193	165	85.5
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	438	326	74.4	437	332	76.0
Qantas	120	85	70.8	120	96	80.0
QantasLink	21	14	66.7	21	15	71.4
Tigerair Australia	164	115	70.1	162	102	63.0
Virgin Australia	425	324	76.2	424	301	71.0
All Airlines	1 168	864	74.0	1 164	846	72.7
Relates to services to and from Adelaide, Melbourne and Sydney.						
Hamilton Island						
Jetstar	18	14	77.8	18	16	88.9
Qantas	5	4	80.0	5	4	80.0
QantasLink	41	38	92.7	41	38	92.7
Virgin Australia	49	42	85.7	49	43	87.8
All Airlines	113	98	86.7	113	101	89.4
Relates to services to and from Brisbane and Sydney.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Hobart						
Jetstar	216	161	74.5	216	143	66.2
Qantas	115	96	83.5	115	103	89.6
QantasLink	55	48	87.3	55	51	92.7
Tigerair Australia	29	21	72.4	29	18	62.1
Virgin Australia	245	195	79.6	246	178	72.4
All Airlines	660	521	78.9	661	493	74.6
Relates to services to and from Brisbane, Melbourne and Sydney.						
Kalgoorlie						
Qantas	8	8	100.0	8	8	100.0
QantasLink	71	63	88.7	70	63	90.0
Virgin Australia	34	31	91.2	33	28	84.8
Virgin Australia Regional Airlines	31	25	80.6	31	27	87.1
All Airlines	144	127	88.2	142	126	88.7
Relates to services to and from Perth only.						
Karratha						
Qantas	8	8	100.0	8	6	75.0
QantasLink	170	129	75.9	170	136	80.0
Virgin Australia	10	6	60.0	10	8	80.0
Virgin Australia Regional Airlines	58	42	72.4	58	42	72.4
All Airlines	246	185	75.2	246	192	78.0
Relates to services to and from Perth only.						
Launceston						
Jetstar	117	82	70.1	116	65	56.0
QantasLink	104	81	77.9	104	84	80.8
Virgin Australia	122	91	74.6	122	97	79.5
All Airlines	343	254	74.1	342	246	71.9
Relates to services to and from Melbourne and Sydney.						
Mackay						
Jetstar	32	23	71.9	32	19	59.4
QantasLink	112	97	86.6	108	89	82.4
Virgin Australia	135	115	85.2	136	122	89.7
All Airlines	279	235	84.2	276	230	83.3
Relates to services to and from Brisbane only.						
Melbourne						
Jetstar	1 289	901	69.9	1 294	911	70.4
Qantas	2 210	1 655	74.9	2 214	1 657	74.8
QantasLink	235	191	81.3	235	198	84.3
Regional Express	72	47	65.3	71	62	87.3
Tigerair Australia	653	393	60.2	657	446	67.9
Virgin Australia	2 144	1 501	70.0	2 136	1 661	77.8
All Airlines	6 603	4 688	71.0	6 607	4 935	74.7
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast, Sydney and Townsville.						
Mildura						
QantasLink	89	86	96.6	89	77	86.5
Regional Express	71	57	80.3	72	52	72.2
Virgin Australia	30	21	70.0	30	21	70.0
All Airlines	190	164	86.3	191	150	78.5
Relates to services to and from Melbourne only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Mount Isa						
QantasLink	54	11	20.4	54	26	48.1
Virgin Australia	16	13	81.3	17	12	70.6
All Airlines	70	24	34.3	71	38	53.5
Relates to services to and from Brisbane only.						
Newcastle						
Jetstar	178	132	74.2	177	129	72.9
QantasLink	47	39	83.0	46	40	87.0
Virgin Australia	114	89	78.1	116	88	75.9
All Airlines	339	260	76.7	339	257	75.8
Relates to services to and from Brisbane and Melbourne.						
Newman						
Qantas	20	17	85.0	19	17	89.5
QantasLink	100	84	84.0	98	73	74.5
Virgin Australia	17	17	100.0	17	16	94.1
Virgin Australia Regional Airlines	20	17	85.0	20	18	90.0
All Airlines	157	135	86.0	154	124	80.5
Relates to services to and from Perth only.						
Perth						
Jetstar	93	65	69.9	92	57	62.0
Qantas	724	552	76.2	731	605	82.8
QantasLink	575	477	83.0	579	490	84.6
Tigerair Australia	67	42	62.7	66	43	65.2
Virgin Australia	484	356	73.6	486	414	85.2
Virgin Australia Regional Airlines	306	229	74.8	307	247	80.5
All Airlines	2 249	1 721	76.5	2 261	1 856	82.1
Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Geraldton, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney.						
Port Hedland						
Qantas	25	22	88.0	25	19	76.0
QantasLink	101	81	80.2	101	88	87.1
Virgin Australia	25	23	92.0	25	21	84.0
Virgin Australia Regional Airlines	26	21	80.8	26	22	84.6
All Airlines	177	147	83.1	177	150	84.7
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	107	101	94.4	106	97	91.5
Regional Express	175	153	87.4	175	150	85.7
All Airlines	282	254	90.1	281	247	87.9
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	93	73	78.5	93	74	79.6
Virgin Australia	55	40	72.7	55	36	65.5
All Airlines	148	113	76.4	148	110	74.3
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Proserpine						
Jetstar	40	36	90.0	40	31	77.5
Tigerair Australia	26	23	88.5	26	20	76.9
Virgin Australia	30	22	73.3	30	24	80.0
All Airlines	96	81	84.4	96	75	78.1
Relates to services to and from Brisbane and Sydney.						
Rockhampton						
QantasLink	164	127	77.4	168	137	81.5
Virgin Australia	132	86	65.2	133	102	76.7
All Airlines	296	213	72.0	301	239	79.4
Relates to services to and from Brisbane only.						
Sunshine Coast						
Jetstar	155	115	74.2	154	102	66.2
QantasLink	34	31	91.2	34	26	76.5
Virgin Australia	103	81	78.6	103	77	74.8
All Airlines	292	227	77.7	291	205	70.4
Relates to services to and from Melbourne and Sydney.						
Sydney						
Jetstar	1 287	953	74.0	1 288	946	73.4
Qantas	2 151	1 565	72.8	2 143	1 530	71.4
QantasLink	1 327	1 052	79.3	1 323	1 051	79.4
Regional Express	421	279	66.3	413	311	75.3
Tigerair Australia	577	380	65.9	577	400	69.3
Virgin Australia	2 457	1 855	75.5	2 459	1 903	77.4
All Airlines	8 220	6 084	74.0	8 203	6 141	74.9
Relates to services to and from Adelaide, Albury, Armidale, Ayers Rock, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Proserpine, Sunshine Coast, Tamworth, Townsville and Wagga Wagga.						
Tamworth						
QantasLink	114	88	77.2	116	97	83.6
Virgin Australia	49	38	77.6	49	44	89.8
All Airlines	163	126	77.3	165	141	85.5
Relates to services to and from Sydney only.						
Townsville						
Jetstar	111	73	65.8	112	66	58.9
Qantas	76	51	67.1	76	59	77.6
QantasLink	194	182	93.8	195	174	89.2
Regional Express	15	15	100.0	15	15	100.0
Tigerair Australia	13	7	53.8	13	6	46.2
Virgin Australia	151	121	80.1	153	134	87.6
All Airlines	560	449	80.2	564	454	80.5
Relates to services to and from Brisbane, Cairns, Melbourne and Sydney.						
Wagga Wagga						
QantasLink	93	78	83.9	94	72	76.6
Regional Express	117	95	81.2	116	93	80.2
All Airlines	210	173	82.4	210	165	78.6
Relates to services to and from Sydney only.						

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures *operated* on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals *operated* on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services *scheduled* on any particular sector.