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MEDIA RELEASE

REX – AUSTRALIA’s No.1 AIRLINE IN 2023

Rex has again smashed its rivals to record the best On Time Performance (OTP) of any Australian airline, according to the latest official Bureau of Infrastructure and Transport Research Economics (BITRE) figures.

Last month, Rex outperformed its rivals on reliability by a country mile:

	On Time Departures	Cancellations
Rex Group	74%	0.9%
Qantas Group	68%	3.1%
Virgin Group	57%	6.2%

The Rex Group leads the charts in a similar manner in every single month of this Financial Year (FY) while it was also the clear leader for last FY.

When we focus on domestic operations out of Sydney Airport, the figures are even more damning of the two larger carriers. BITRE reported that Rex’s cancellation rate on the Sydney-Melbourne route was only 0.75%, while Virgin’s was a mind-boggling 1,600 times more at 12.5%. Qantas’ rate was lower than Virgin’s but still a shocking 8%, with both carriers’ cancellation rate on the Sydney-Melbourne route at twice their national average.

“These disproportionately high cancellation rates at Sydney Airport of the two larger carriers clearly demonstrate their blatant efforts at gaming the Sydney Airport slots system. They schedule flights they have no intention of flying in order to preserve historical precedence on the slots, then cancelling them at last minute,” Rex Deputy Chairman, the Hon John Sharp AM, said today.

“The deliberate disregard and neglect of the travelling public is truly unconscionable, especially at this peak holiday travel season.”

“It just goes to show that if you want to reach your destination with a minimum of fuss, have your flight depart on time and be able to pick up your luggage when you land the choice is obvious – fly Rex!” Mr Sharp said.



Rex is Australia's largest independent regional and domestic airline operating a fleet of 58 Saab 340 and 10 Boeing 737-800NG aircraft to 56 destinations throughout all states in Australia. In addition to the airline Rex, the Rex Group comprises wholly owned subsidiaries Pel-Air Aviation (air freight, aeromedical and charter operator), the Australian Airline Pilot Academy with campuses in Wagga Wagga and Ballarat, and propeller maintenance organisation, Australian Aerospace Propeller Maintenance. Rex is also a 50% shareholder of National Jet Express (NJE), a premier Fly-In-Fly-Out (FIFO), charter and freight operator.

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Members of the Rex Group

